



**Price List of T-Mobile Tariff Plans and Services  
for Key Accounts valid from 1 August 2011**

..... **T-Mobile** .....

# Content

■ Currently offered tariff plans for key accounts, add-ons and bundles	3
■ Internet tariff plans and add-ons	6
■ Roaming services	9
■ Other T-Mobile services	13
■ Archive	23
■ Notes	27
■ Annexes	

# Currently offered tariff plans for key accounts, add-ons and bundles

## Minute-based tariff plans

	T 30		T 80		T 160		T 300		T 600		T 1 500	
Monthly fee	190 (228)		450 (540)		650 (780)		990 (1,188)		1,790 (2,148)		3,750 (4,500)	
Free minutes	30		80		160		300		600		1,500	
	Standard offer	HIT	Standard offer	HIT	Standard offer	HIT	Standard offer	HIT	Standard offer	HIT	Standard offer	HIT
Calls – T-Mobile	4 (4.80)	3.20 (3.84)	3.50 (4.20)	2.80 (3.36)	3.50 (4.20)	2.80 (3.36)	3.50 (4.20)	2.80 (3.36)	3 (3.60)	2.40 (2.88)	2.50 (3)	2 (2.40)
Calls – other Czech netw.	6 (7.20)	4.80 (5.76)	4.50 (5.40)	3.60 (4.32)	4 (4.80)	3.20 (3.84)	3.50 (4.20)	2.80 (3.36)	3 (3.60)	2.40 (2.88)	2.50 (3)	2 (2.40)
SMS	1.70 (2.04)	1 (1.20)	1.70 (2.04)	1 (1.20)	1.70 (2.04)	1 (1.20)	1.70 (2.04)	1 (1.20)	1.70 (2.04)	1 (1.20)	1.70 (2.04)	1 (1.20)

Prices are stated in CZK without (in brackets with) VAT. The first minute is charged in full, after which the call is charged per second. Calling rates are stated in CZK per minute.

## Profi tariff plans for key accounts

Price list of tariff plans	Profi 120 <sup>1)</sup>	Profi na míru <sup>2)</sup> (Customized Profi)	Profi na míru 5 <sup>2)</sup> (Customized Profi 5)
Monthly fee	549 (658.80)	1,500 (1,800)	3,000 (3,600)
Free minutes	120	-	-
Rates	Standard		
T-Mobile	2.40 (2.88)	3 (3.20)	6 (7.20)
Other Czech networks	3.60 (4.32)	4.50 (5.40)	6 (7.20)
Voice mailbox (3311) <sup>3)</sup>	1 (1.20)	1 (1.20)	1 (1.20)
Short text messages (SMS)	1 (1.20)	1.70 (2.04)	5 (6)

1) The Profi 120 tariff plan is intended for customers who have concluded the Frame Contract or Important Customer Contract. The tariff plan can be combined with any of the currently offered tariff add-ons, unless it is stipulated otherwise. The provision of the tariff plan will be terminated automatically after the effectiveness of the Frame Contract or Important Customer Contract terminates. Within 5 days following the termination of the respective contract, the customer is entitled to activate any of the tariff plans currently offered to customers without the aforementioned contracts. Should the customer fail to do so within the stipulated period of time, T-Mobile is entitled to change Profi 120 to another tariff plan selected by T-Mobile that most closely corresponds to Profi 120.

2) No item-based volume discounts apply to the Profi na míru (Customized Profi) tariff plan, unless stipulated otherwise in the Frame Contract. The Profi na míru (Customized Profi) and Profi na míru 5 (Customized Profi 5) tariff plans are intended for customers who have concluded the Frame Contract. The tariff plans can be combined with any of the currently offered tariff add-ons, unless it is stipulated otherwise. The provision of the tariff plan will be terminated automatically after the effectiveness of the Frame Contract terminates. Within 5 days following the termination of the respective contract, the customer is entitled to activate any of the tariff plans currently offered to customers without a concluded Frame Contract. Should the customer fail to do so within the stipulated period of time, T-Mobile is entitled to change Profi na míru (Customized Profi) and Profi namíru 5 (Customized Profi) to another tariff plan selected by T-Mobile that most closely corresponds to Profi na míru (Customized Profi) and Profi namíru 5 (Customized Profi 5). No item-based volume discounts apply to the Profi na míru (Customized Profi) tariff plan, unless it is stipulated otherwise in the Frame Contract.

3) The voice mailbox is also accessible from another phone via the phone number 603 12 3311. The rate applicable to these calls from a T-Mobile phone is CZK 1/min for both standard tariff plans and for the HIT add-on.

Data and fax services are activated automatically and free of charge for all the tariff plans listed above. Prices are stated in CZK per minute. The first minute is charged in full, after which the connection is charged per second. No peak/off-peak hours are distinguished for the above-listed tariff plans. Multinumbering allows customers to use three special numbers with one SIM card (for fax, data and voice calls). Activation and use of the service are free of charge.

## Voice line Premium (Virtual PABX)

	Voice line Premium (Virtual PABX)
Monthly fee / HIT	199 (238.80) / 179 (214.80)
Calls – T-Mobile	3.60 (4.32)/min.
Calls – Other Czech mobile networks	3.60 (4.32)/min.
Calls – fixed network	0.90 (1.08)/min.
Intercompany calls*	0
Calls to numbers with the following prefixes**: 81x, 83x, 843, 844, 845, 846, 855	1.30 (1.56)/min.
Calls to numbers with the following prefixes**: 840, 841, 842, 847, 848, 849	2 (2.40)/min.
Calls – voice mailbox	1 (1.20)/min.

\* Calls between fixed numbers and from fixed to mobile numbers within the customer's Virtual Private Network, VPN (PPS).

\*\* Free units do not apply to these services.

The putting of this service into operation involves initial consultations and an activation fee. Its price may reach up to CZK 10,000 depending on the particular situation.

All prices are stated in CZK without VAT, in brackets with VAT.

The first minute is charged in full, after which the call is charged per second.

## Free unit bundles for Voice line Premium (Virtual PABX)

Bundle	Free minutes* (min.)	Monthly fee for free
TMCZ and fix 100	100	180,- (216,-)
T TMCZ and fix 200	200	340,- (408,-)
TMCZ and fix 500	500	800,- (960,-)
TMCZ and fix 1000	1 000	1 400,- (1 680,-)
T TMCZ and fix 15000	15 000	7 500,- (9 000,-)
Fix only 100	100	80 (96,-)
Fix only 200	200	140 (168,-)
Fix only 500	500	300 (360,-)
Fix only 1000	1000	500 (600,-)

\* Free minutes can be used within the T-Mobile mobile network and when making calls to the fixed networks of all operators in the Czech Republic.

Free minutes are shared by all numbers activated under a particular company ID number, which are using Voice line Premium. Unused free minutes are not rolled over to the next billing period. One bundle can be activated for one identification number (IČ).

## Additional services to Voice line Premium (Virtual PABX)

	Monthly fee
Automatic notification	10 (12)

## International calls for fixed lines

Zone	Fixed networks	Mobile networks
<b>Zone 1</b> Slovakia, Austria, Germany, Poland	2.00 (2.40)/min.	4.90 (5.88)/min.
<b>Zone 2</b> Europe – EU countries Andorra, Monaco, San Marino, Vatican, Switzerland	5.40 (6.48)/min.	5.40 (6.48)/min.
<b>Zone 3</b> Europe – non-EU countries Russia, Algeria, Armenia, Azerbaijan, Georgia, Libya, Morocco, Tunisia	5.90 (7.08)/min.	5.90 (7.08)/min.
<b>Zone 4</b> Israel, USA, Canada, Australia, Japan, Palestine	6.90 (8.28)/min.	6.90 (8.28)/min.
<b>Zone 5</b> Asia, Oceania, Africa, South and Central America, North America (except the USA and Canada), China	16.90 (20.28)/min.	16.90 (20.28)/min.

All prices are stated in CZK without VAT (in brackets with VAT). The first minute is charged in full, after which the call is charged per second. Calls to satellite networks are regulated by the price list of tariff plans and services for T-Mobile contract and Twist customers (international calls, tariff zone III).

## Tariff add-ons and bundles to the tariff plans for key accounts

		Advantages	Activation for indefinite period	Activation for 12 months	Activation for 24 months
Calls	PPS/PS+ (VPN/PN+)	1 000 free minutes for company calls in the Private or Virtual Private Network (VN/VPN, in Czech: Privátní síť, PS, and Privátní podniková síť, PPS)	399 (478.80)	–	–
	T-Mobile mimo špičku (T-Mobile Off-peak)	1,000 free minutes per month for off-peak calls to the T-Mobile network (7.00 p.m. – 8.00 a.m. and on weekends and holidays) – thus, a minute costs you just CZK 0.30	249 (298.80)	205.83 (247)	185 (222)
	Víkend+ (Weekend+)	On-net calls on weekends and public holidays for just CZK 0.50/min. (CZK 0.60/min.)	29 (34.80)	–	–
	Volání 50+ (Calls 50+)	50 free minutes for calls to the T-Mobile network – thus, a minute costs you CZK 2.38 (CZK 2.86)	119 (142.80)	–	–
	Volání 200+ (Calls 200+)	200 free minutes for calls to the T-Mobile network per month – thus, a minute costs you CZK 2.00 (CZK 2.39).	399 (478.80)	–	–
	Pevná+ (Fixed Network+)	Calls to the fixed network for just CZK 1.00 per minute (CZK 1.20 per minute)	49 (58.80)	–	–
	Pevná mimo špičku (Fixed Network Off-peak)	1,000 free minutes per month for off-peak calls to the fixed network (7.00 p.m. – 8.00 a.m. and on weekends and holidays)– thus, a minute costs you just CZK 0.30	249 (298.80)	–	–
SMS and MMS	SMS Víkend+ (SMS Weekend+)	1,000 free SMS to the T-Mobile network on weekends and public holidays per month; thus, a SMS costs you just CZK 0.07 (CZK 0.08)	65.83 (79)	–	–
	SMS 100+	100 free SMS to all networks per month – thus, a SMS costs you just CZK 0.79 (CZK 0.95)	79.00 (94.80)	–	–
	MMS 15+	15 free MMS to all networks per month – thus, a MMS costs you CZK 3.27 (3.92)	49 (58.80)	–	–

The prices are stated in CZK without VAT (in brackets with VAT) per month and apply in the Czech Republic. Add-ons and bundles are charged according to the tariff plan with which the add-on or bundle has been activated unless it is stated otherwise. Unused units are not rolled over to the next month and are non-refundable. Add-ons and bundles are automatically renewed in subsequent billing periods until they are deactivated. Special rates and free units apply after using up the free units under the tariff plan, unless it is stated otherwise.

The special rates and free units apply after using up the free units under the tariff plan, with the exception of the Pevná mimo špičku (Fixed Network – Off-peak), T-Mobile mimo špičku (T-Mobile – Off-peak), PPS/PS+ (VPN/PN+) and SMS Víkend+ (SMS Weekend+) add-ons, in which case the special rates and free units apply first. All of the aforementioned add-ons and bundles can be activated at the same time (in the case of Volání 50+/Call 50+ and Volání 200+/Call 200+, only one of these add-ons can be activated; in cases like this, the last activated add-on will deactivate the previously activated, non-compatible one). In the subsequent billing periods, the add-on is automatically renewed until it is deactivated.

In the case of the Pevná+ (Fixed network+) add-on, the first two minutes are charged in full, after which the call is charged per minute. This principle applies to all calls to the fixed network in the Czech Republic, including the calls made using the free minutes.

The tariff add-on cannot be deactivated during the fixed period for which it has been activated (concluded).

For the complete terms and conditions applicable to the add-ons and bundles see [www.t-mobile.cz](http://www.t-mobile.cz).

## Virtual Private Network, VPN (PPS)

Inclusion of a SIM card in the VPN	170 (204)
Monthly fee for the service	35 (42)
Calls within the VPN	1.50* (1.80)

\* Price in CZK excl. VAT/min.; the first minute is charged in full, after which the call is charged per second. More information and conditions of the VPN service are contained in the VPN Order form.

## International VPN (PPS)

Monthly fee for the service	100 (120)
Call to a Slovak number included in the VPN	5* (6)

\* Price in CZK excl. VAT/min.; the first minute is charged in full, after which the call is charged per second. More information and conditions of the VPN service are contained in the VPN Order form.

## Happy Partner tariff plan

Monthly fee	39 (46.80)
Rates	
T-Mobile	3.50 (4.20)/min.
T-Mobile-Moji blízcí (My Loved Ones)	1.90 (2.28)/min.
Other Czech networks	5.50 (6.60)/min.
SMS	1.70 (2.04)

Prices are stated in CZK per minute without (in brackets with) VAT per month. The first minute is charged in full, after which the call is charged per second.

SIM cards with the Happy Partner tariff plan (“Partner SIM cards”) can be ordered with T-Mobile tariff plans. Their activation is free of charge. It is not possible to purchase a phone at a special price with the Happy Partner tariff plan.

### Number of Partner SIM cards you can use:

Amount of monthly fee (excl. VAT) for the tariff plan you are using*	Number of Partner SIM cards
≥ 150	1
≥ 450	2
≥ 900	3

\* Entitlement to Partner SIM cards is calculated on the basis of sum of the monthly fees for the activated tariff plans under one contract (one birth ID/company ID), including the older-type tariff plans (for their list see [www.t-mobile.cz](http://www.t-mobile.cz)), without extra charges for tariff add-ons.

# Internet tariff plans and add-ons

## Price list of Internet na cesty (Internet on the Go)

	Na den Prices excl. (incl.) VAT	Standard Prices excl. (incl.) VAT	Premium Prices excl. (incl.) VAT
Monthly fee	40,83 (49,-)	415.83 (499)	832.50 (999)
For whom and what the service is suitable	For T-Mobile customers with an activated mobile voice plan who want to access the internet only occasionally. Activation of the bundle can be planned in advance.	Standard use of the internet, e-mail download, sending of photos, Facebook, looking up of transport connections, occasional playing of videos.	For discerning users, download of large data volumes, watching of on-line broadcast, frequent playing of videos.
Connection speed (depending on coverage type and quality)	Up to 3,6 Mb/s	Up to 3.6 Mbps	Up to 21.6 Mbps
Data limit	300 MB of data transmitted	3 GB of data transmitted	30 GB of data transmitted

The transmission speed depends on the technology used, local conditions and the tariff plan selected. The aforementioned speed is the maximum speed in an area covered with 3G signal. In the case of Internet na cesty Standard (Internet on the Go Standard), the maximum speed achievable in the UMTS TDD network (Internet 4G) is 1 Mbps; In the case of Internet na cesty Premium (Internet on the Go Premium) it is 2 Mbps. The fastest currently available service/access technology supported by the terminal is always used.

Purchase of an additional data volume of 1 GB costs CZK 82.50 excl. VAT (CZK 99 incl. VAT).

## T-Mobile HotSpot

	Prices excl. (incl.) VAT
Log-in via SMS (price for 10 min.)	15 (18)
Time voucher: 1 hour	150 (180)
Time voucher: 3 hours	200 (240)
Time voucher: 24 hours	500 (600)

For the list of locations in the Czech Republic, current roaming prices and other information, see [www.t-mobile.cz/hotspot](http://www.t-mobile.cz/hotspot) or call 603 603 603 (4603 from T-Mobile).

## M2M tariff plan

Monthly fee	99 (118.80)
Free minutes	5
Free SMS to the T-Mobile network	30
Free MB (GPRS/EDGE)	1 MB (in the Czech Republic)
Calls to all networks	7/min. (8.40)
Calls within the VPN (PPS)	3/min. (3.60)
SMS to the T-Mobile network	1.50 (1.80)
SMS to other Czech networks	3 (3.60)
Data transfer via GPRS – rates	
Internet/Intranet	0.03/kB (0.04)
WAP	0.50/kB (0.60)
CSD – rates	3/min. (3.60)

Prices are stated in CZK without VAT, in brackets with VAT. In the case of CSD data transfer, the first minute is charged in full, after which the connection is charged in 30-second increments. The SMS price applies to all Czech networks. GPRS transmissions are charged in 1 kB increments. The aforementioned prices only apply to data connections. With the M2M tariff plan, it is not possible to use the Happy Partner option or the DATA2400 service. It is not possible to purchase a phone at a special price with the M2M tariff plan.

**Please note:** After switching to the **M2M tariff plan**, it might be necessary in some cases to **switch off and on the device** that uses the SIM card with the M2M tariff plan to ensure proper functioning of such device. When using this tariff plan, it is necessary to use a device that **supports data and voice services** and is **able to receive data calls**.

T-Mobile Czech Republic a.s. shall in no event be responsible for the content of websites accessed by the customer using T-Mobile data services.

The price of the monthly fee for the free period is contained in the price of the monthly fee for the subsequent period without any increase in such monthly fee.

## Price list of Internet v mobilu (Mobile Internet)

	Internet v mobilu na den (Mobile Internet for One Day)*	Standard	Klasik (Classic)	Premium
Monthly fee	-	115.83 (139)	199 (238.80)	415.83 (499)
Weekly fee	-	-	-	-
Daily fee	20 (24)	-	-	-
12-month contract	-	104.16 (125)	175 (210)	374.16 (449)
24-month contract	-	91.66 (110)	149 (178.80)	332.50 (399)
Purchase of additional data volume	-	82.50 (99)/100 MB	82.50 (99)/100 MB	82.50 (99)/100 MB
For whom and what the service is suitable	For irregular users	Web, e-mail, Facebook constantly available whenever you need.	For more discerning users, regular e-mail download and web surfing (on-line applications, Facebook), calendar synchronization with MS Exchange.	For the most discerning users who make full use of the features of advanced phones. Web, e-mail, Facebook, YouTube and other popular internet applications constantly available whenever you need.
Data limit	10 MB of transmitted data	100 MB of transmitted data	300 MB of transmitted data	1 GB (i.e. 1,024 MB) of transmitted data

\*The use of data services with Internet v mobilu na den (Mobile Internet for One Day) always applies for 24 hours from the activation by the Subscriber; the Subscriber is charged the daily fee of CZK 24 for this period. Activation is understood as the set-up of a data connection of a mobile device with TMCZ's mobile network.

Prices are stated in CZK without (in brackets with) VAT. For more information, visit a T-Mobile company shop or a T-Mobile partner shop or see the Price List of T-Mobile services at [www.t-mobile.cz](http://www.t-mobile.cz).

## Currently offered tariff plans for Internet ADSL

Internet ADSL – without the fixed line	Internet ADSL Standard	Internet ADSL Premium
Service activation	Free of charge	Free of charge
<b>Monthly fee without the fixed line</b>	<b>582.50</b> (699)	<b>707.50</b> (849)
Download speed <sup>1)</sup>	Up to 8 Mbps	Up to 16 Mbps
Aggregation	1:50	1:50

Internet ADSL – with the fixed line	Internet ADSL Standard	Internet ADSL Premium
Service activation	Free of charge	Free of charge
<b>Monthly fee without the fixed line</b>	<b>399</b> (478.80)	<b>599</b> (718.80)
Download speed <sup>1)</sup>	Up to 8 Mbps	Up to 16 Mbps
Aggregation	1:50	1:50

Prices are stated in CZK without (in brackets with) VAT. On-net SMS and MMS are free of charge. If sending messages from the SMS and MMS gateway, the SMS price is CZK 2.04 and the MMS price is CZK 6 incl. VAT. In the case of voice calls and traditional data transfers (CSD), the first minute is charged in full, after which the connection is charged per second. The tariff plans can be used only with an ADSL-enabled handset. Aggregation is the ratio in which the members of one aggregation group share the access speed.

1) The transmission speed depends on the local conditions and the tariff plan selected.

T-Mobile Czech Republic a.s. shall in no event be responsible for the content of websites accessed by the customer using T-Mobile data services. The price of the monthly fee for the free period is contained in the price of the monthly fee for the subsequent period without any increase in such monthly fee.

## Tariff plans for fixed internet ADSL Business

	ADSL Business Standard Monthly fee:		ADSL Business Premium Monthly fee:	
	In addition to fixed line	Without fixed line	In addition to fixed line	Without fixed line
	<b>CZK 999</b> (1,198.80)	<b>CZK 1,299</b> (1,558.80)	<b>CZK 1,399</b> (1,678.80)	<b>CZK 1,699</b> (2,038.80)
Service activation	Free of charge		Free of charge	
Maximum speed available	Up to 8 Mbps	Up to 8 Mbps	Up to 16 Mbps	Up to 16 Mbps
Aggregation	1:8	1:8	1:8	1:8

Prices are stated in CZK per minute without (in brackets with) VAT. For more information on the terms and conditions and further details see [www.t-mobile.cz/firmy](http://www.t-mobile.cz/firmy). Aggregation is the ratio in which the members of one aggregation group share the access speed.

### Internet ADSL while keeping the voice service

#### Monthly fee based on the selected Internet ADSL tariff plan

- Billed and invoiced by TMCZ

#### Monthly fee based on the selected O2 voice tariff plan covering the use of the fixed line

- If using the O2 Mini tariff plan, the price is increased by CZK 100 by O2; the total costs are CZK 238 excl. VAT (CZK 358 incl. VAT)\*
- Billed and invoiced by O2

\* This is an approximate price serving for orientation purposes.



# Roaming services

## Division of countries into individual areas:

<b>Area 1</b>	Slovakia
<b>Area 2a</b>	<b>Europe – EU and EEA:</b> Austria, Belgium, Bulgaria, Cyprus, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovenia, Spain, Sweden, the UK as well as the Aland Islands, the Azores, the Canaries, French Guyana, Gibraltar, Guadeloupe, Madeira, Martinique and Réunion
<b>Area 2b</b>	<b>Europe – outside EU:</b> Albania, Andorra, Belarus, Bosnia and Herzegovina, Croatia, Faroe Islands, Republic of Moldova, Monaco, Switzerland, Tunisia, Turkey, Ukraine and Yugoslavia
<b>Area 3</b>	Russia, Africa, Asia, Australia a Oceania, North America
<b>Area 4</b>	South and Central Americas incl. the Caribbean, satellite networks

## T-Mobile EDGE/GPRS roaming

Price list for Happy Roaming	Internet (CZK/kB)	WAP (CZK/kB)
Billing unit*	100 kB	10 kB
Area 1	0.05 (0.06)	0.50 (0.60)
Europe – EU, area 2a	0.05 (0.06)	0.50 (0.60)
Europe outside EU, area 2b	0.24 (0.29)	1.40 (1.68)
Area 3	0.34 (0.41)	2.30 (2.76)
Area 4	0.34 (0.41)	2.30 (2.76)

\* For billing purposes, the amount of data transmitted is rounded up to the next multiple of the billing unit. This process takes place upon the termination of the connection, after each hour of duration of a single connection, and after each transmission of 1 MB during a single connection.  
Prices are stated in CZK without (in brackets with) VAT. For a specification of the individual areas see the Happy Roaming section of our website.

## Data roaming limit

Financial limit of total spending on data roaming services. When the financial limit is reached in connection with the provision of data roaming services during one calendar month for TWIST users and one billing period for other subscribers, the data roaming service will be interrupted. The service can be activated or deactivated free of charge.

Total spending limits for data services	1,225 (1,470)
while roaming	3,900 (4,680)
	15,000 (18,000)

The data roaming limit applies to the EU and EEA. The limit is applied to the basic data roaming rate, i.e. without the application of any discounts or free units. The data roaming limit cannot be set up for all special T-Mobile offers – “bundles” offered with existing tariff plans that contain free units for data roaming activated after 1 March 2010.

## T-Mobile HotSpot

	Prices excl. (incl.) VAT
Log-in via SMS (price for 10 min.)	50 (60)

## Fax and data services

	Prices excl. (incl.) VAT
Activation/Monthly fee	Free of charge
Use of fax and data services	Rate identical to that applicable to voice calls according to your tariff plan (also applies to roaming)**

\*\* Special rates apply to the Data&SMS, Internet and Internet HIT tariff plans based on the price list applicable to these tariff plans.

## Internet via T-Mobile

Internet access using the Internet via T-Mobile service is charged at favourable rates of calls to T-Mobile numbers according to your tariff plan (with the exception of internet tariff plans where special rates apply based on the price lists of these tariff plans).

## Calls, SMS and internet on planes

This service applies to planes that have concluded a contract with OnAir, the provider of this service. The service is charged in the same way as calls, SMS, MMS and data for area 4, for more details see the Happy Roaming chapter.

Outgoing calls	80/min. (96)
Incoming calls	55/min. (66)
SMS / MMS	13 (15.60) / 18 (21.60)
Internet / WAP	0.34 (0.41) / 2.30 (2.76) per kB

Prices are stated in CZK without (in brackets with) VAT. For more details see [www.t-mobile.cz/firmy](http://www.t-mobile.cz/firmy)

## Internet abroad – Travel & Surf

	Contract customers Prices excl. (incl.) VAT	Prepaid customers Prices excl. (incl.) VAT
for one day – 20MB	CZK 200 (240)	CZK 200 (240)
Up to 3MB	CZK 50 (60)	CZK 50 (60)

The Travel & Surf na den service has two levels. The total price is CZK 240 (incl. VAT). Customers who use maximum 3MB of data will be charged only CZK 60, and not the entire price.  
Internet v zahraničí na den is the basic billing method used for data roaming in the 1+2a zones.  
To customers with a new Subscriber Contract this billing method applies from the day of entry into force of the Subscriber Contract.

	Contract customers Prices excl. (incl.) VAT	Prepaid customers Prices excl. (incl.) VAT
for one week – 50 MB	CZK 450 (540)	CZK 450 (540)
for one month – 200 MB	CZK 825 (990,-)	CZK 825 (990,-)

## Data M2M add-on

This roaming add-on is intended for data services in M2M applications (communication between two devices within a partner solution) involving the transfer of small amounts of data.

	Prices excl. (incl. VAT)
Monthly fee	249 (298.80)
APN Internet/Intranet (CZK/kB)	0.05 (0.06)
<b>APN WAP (CZK/kB):</b>	
Zone 1 (Slovakia)	1 (1.20)
Zone 2 (Europe, Tunisia)	1.40 (1.68)
Free units (GPRS) APN Internet/Intranet	5 MB
Free units (GPRS) APN WAP	0 MB
Billing unit	10 kB

Prices are stated in CZK without (in brackets with) VAT. The Data M2M add-on can be used for Happy Roaming only in zones 1 and 2. The Data M2M add-on cannot be activated along with other roaming add-ons or bundles. The Data M2M add-on can be activated only with an active SIM card; activation can be made via the Customer Centre or at T-Mobile company shops.

## Prices of other T-Mobile roaming services

Calls to the voicemail box	As an outgoing roaming call to CR
T-Mobile Asistent (T-Mobile Assistant)	As a roaming call from abroad + rate for a call to T-Mobile Assistant per minute
Call to 4603	Free (areas 1 and 2, others based on roaming tariff)
SMS to 4603	Based on the roaming tariff

For detailed terms and conditions governing the use of roaming add-ons and bundles see [www.t-mobile.cz](http://www.t-mobile.cz), visit a T-Mobile company shop or call 603 603 603 (4603 from T-Mobile).

## Calling from abroad (roaming)

### Happy Roaming\*

In the case of Happy Roaming, all services are charged at uniform rates depending on the area in which you are. You make calls at the same price in all networks in the given area. Happy Roaming can be activated with all T-Mobile tariff plans.

\* Wherever the Price List mentions Happy Roaming, this also includes Happy Holiday Roaming.

Happy Roaming Price list	Outgoing calls	Incoming calls	SMS	MMS
Area 1	19 (22.80)	9 (10.80)	7 (8.40)	10 (12)
Area 2a, 2b	29 (34.80)	15 (18)	8 (9.60)	14 (16.80)
Area 3	45 (54)	35 (42)	9 (10.80)	18 (21.60)
Area 4	80 (96)	55 (66)	13 (15.60)	18 (21.60)

Prices are stated in CZK per minute without (in brackets with) VAT. The aforementioned prices of outgoing calls apply to calls to the Czech Republic, in the country visited and to another country in the same area. If a call is made between two different areas, the price applicable to the higher area is charged. (Example: When making a call from area 1 to area 3, the price of an outgoing call is CZK 45/min., i.e. based on the price for area 3). The connection time is charged per minute. Received MMS are free of charge, only the information from the T-Mobile Info service is charged based on the price list of this service. The division into individual areas is listed at the beginning of the Roaming Services chapter.

Note on roaming: In the border areas of the Czech Republic, the phone may look up a foreign network due to the signal overlap of foreign GSM networks, and your calls thus might be made via such foreign GSM network. This also applies to incoming calls, SMS, MMS and data. Therefore, please pay attention to the GSM network through which you are making your call in such areas. The price of calls to other than subscriber numbers (such as audiotex services) depends on the type of call and network from which the call was made. For more information on the prices for these services contact the T-Mobile Customer Centre. Roaming services can be billed only after we receive information from the respective roaming partner. Therefore, roaming traffic may be included in Statements of Services relating to a period later than that in which the service was used.

### Automatic call transfer between the Czech Republic and Austria

The call is charged to the customer depending on the country in which it was initiated:

- Calls initiated in the Czech Republic and continuing in Austria – billed according to TMCZ's standard price list (not roaming price list)
- Calls initiated in Austria and continuing in the Czech Republic – billed according to TMCZ's roaming price list

This offer can be used at the following border crossings with Austria: České Velenice/Gmünd; Dolní Dvořiště/Wulowitz; Halámky/Neunagelberg; Hatě/Kleinhaugsdorf; Hevlín/Laa an der Thaya; Hnanice/Mitterretzbach; Mikulov/Drasenhofen; Nová Bystřice/Grametten; Nové Hrady/Pyhrbruck; Poštorná/Reintal; Přední Výtoň/Guglwald; Slavonice/Fratres; Studánky/Weigetschlag; Valtice/Schrattenberg; Vratětin/Drosendorf; Zadní Zvonková/Schöneben. For the complete list of roaming crossings see [www.t-mobile.cz](http://www.t-mobile.cz).

For the Standard Roaming price list see [www.t-mobile.cz](http://www.t-mobile.cz).

## Roaming bundles and add-ons

One bundle or add-on can be selected with Happy Roaming. The use of roaming services not regulated as part of bundles or add-ons is governed by the basic prices of Happy Roaming. It can be used by all T-Mobile contract customers with an active Happy Roaming service.

### Cestovatel (Traveller) roaming add-on

With the Cestovatel (Traveller) roaming add-on, customers will only pay a set-up fee and then the call is charged at favourable per-minute rates. In the case of incoming calls, only the set-up fee is charged.

The Cestovatel add-on can be used in all networks of these countries: Austria, Bulgaria, Croatia, Germany, Greece, Hungary, Macedonia, Montenegro, Netherlands, Poland, Slovakia, UK, and USA.

Cestovatel (Traveller) price list	Prices excl. (incl. VAT)
Outgoing calls – Set-up fee	29 (34.80)
and per-minute rate	CZK 4/min. (4.80)
Incoming calls – Set-up fee	29 (34.80)
and per-minute rate	0
SMS	4.17 (5)
MMS	8.33 (10)
Internet (CZK/kB)	0.05 (0.06)
WAP (CZK/kB)	0.50 (0.60)
Monthly fee	Free of charge

### EU roaming add-on

This add-on is suitable for those who often travel to EU countries and mostly make short calls. Incoming calls are charged per second (1 + 1), in the case of outgoing calls the first 30 seconds are charged in full, after which per-second billing is applied (30 + 1). Other services and roaming in other networks are governed by the Happy Roaming price list. Calls made outside the EU continue to be charged per minute. The prices of outgoing calls apply when calling numbers in the Czech Republic and in the country visited.

EU roaming add-on price list	Prices excl. (incl.) VAT
Outgoing calls in the EU	9.94/min. (11.93)
Incoming calls	3.82/min. (4.58)
SMS	2.80 (3.36)

The EU add-on is valid in all EU countries, i.e. Austria, Belgium, Bulgaria, Cyprus, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and in the UK as well as in the following exotic countries: the Åland Islands, the Azores, the Canaries, French Guyana, Gibraltar, Guadeloupe, Madeira, Martinique and Réunion, and in Liechtenstein, Norway and Iceland.

### SMS roaming bundle

The SMS roaming bundle can be used with Happy Roaming during the period of one month from activation in all countries in areas 1 and 2. It cannot be combined with the EU, WorldClass and Cestovatel (Traveller) add-ons and with the Evropa (Europe) bundle.

Price list of the SMS roaming bundle	Prices excl. (incl.) VAT
Bundle activation	49 (58.80)
Free SMS	10

The free units included in the bundles can be used only during their validity period. Bundles can be also requested in advance, up to 5 weeks before the required start of validity. Unused free units or SMS are non-refundable, even if the provision of services was limited or interrupted during their validity. After using up the free minutes or SMS included in the bundles, the prices as per the Happy Roaming Price List apply.

### WorldClass roaming add-on

In addition to Happy Roaming, we also offer the WorldClass roaming add-on, connecting the T-Mobile networks and other partner networks into the WorldClass network. Other services are charged at the standard rates for Happy Roaming.

For the list of WorldClass countries see [www.t-mobile.cz](http://www.t-mobile.cz). Connection time is charged per minute.

WorldClass roaming add-on price list	Prices excl. (incl.) VAT
WorldClass – WorldClass calls	17/min. (20.40)
Other networks – WorldClass calls	35/min. (42)

### Příchozí volání – Evropa (Incoming Calls – Europe) roaming add-on

This add-on allows free receipt of roaming calls in all networks in Happy Roaming zones 1 and 2 (European countries).

Příchozí volání – Evropa (Incoming Calls – Europe) price list	Prices excl. (incl.) VAT
Monthly fee	499 (598.80)
Incoming calls in Happy zones 1 and 2	CZK 0 /min.
Activation	free of charge
Deactivation	free of charge

The add-on can be combined with the Cestovatel (Traveller) add-on (no set-up fee is paid in the respective countries), however, not with the EU add-on. The monthly fee is charged on a pro-rata basis and the minimum duration of the bundle is 30 days. A limit of 250 minutes applies; if it is considerably exceeded, T-Mobile is entitled to charge the standard rate for the minutes exceeding this limit following prior notification. Outgoing calls and other services are charged in the standard manner based on your roaming tariff.

### Evropa (Europe) data roaming

Size	Prices excl. (incl.) VAT
10 MB	399 (478.80)
15 MB	549 (658.80)
20 MB	699 (838.80)
30 MB	999 (1,198.80)
50 MB	1,499 (1,798.80)
150 MB	2,999 (3,598.80)

The terms and conditions of the Evropa (Europe) Data Roaming service are contained in Annex 4 of this price list.

## Calls and SMS abroad

### International calls

Zones	I	II	III
1	13 (15.60)	13 (15.60)	12 (14.40)
2	21 (25.20)	20 (24)	18 (21.60)
3	24 (28.80)	21 (25.20)	19 (22.80)
4	30 (36)	27 (32.40)	25 (30)
5	35 (42)	31 (37.20)	29 (34.80)
6	64 (76.80)	62 (74.40)	59 (70.80)
7	65 (78)	63 (75.60)	63 (75.60)
8	95 (114)	93 (111.60)	89 (106.80)
9	97 (116.40)	95 (114)	95 (114)
10	110 (132)	104 (124.80)	99 (118.80)
11	154 (184.80)	145 (174.00)	139 (166.80)
12	250 (300)	240 (288)	229 (274.80)

### Prices of calls to individual zones differs based on the tariff plan:

I	T 30, Data tariff plans (ADSL, Internet 4G, Internet na cesty/Internet on the Go), Profi na míru (Customized Profi), Profi na míru 5 (Customized Profi 5)
II	T 80, Happy Partner
III	T 160, T 300, T 600, T 1 500, Profi 120, Tarif 120, Tarif 300, Kredit 150, Kredit 250, Kredit 450, Kredit 700, Kredit 1 200, Kredit 2000

Prices are stated in CZK per minute without (in brackets with) VAT. The first minute is charged in full, after which the call is charged per second. If you have any of the older tariff plans, the following rules apply to the prices of international calls: For 20 Start and Partner III, the prices of international calls are identical to T 30; for Tariff 80, Data&SMS and Partner II, they are identical to T 80; for Tariff 200, Tariff 400 and Partner I, they are identical to T 300.

#### International zones overview

- Slovakia
- Austria, Germany, Poland
- Andorra, Belgium, Bulgaria, Cyprus, Denmark, Estonia, Faroe Islands, Finland, France, French Guyana, Hungary, Gibraltar, Greece, Guadeloupe, Iceland, Ireland, Italy, Latvia, Lichtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Portugal, Réunion, Romania, San Marino, Slovenia, Spain, Sweden, Switzerland, Vatican, UK
- Albania, Algeria, Armenia, Azerbaijan, Belarus, Bosnia and Herzegovina, Croatia, Georgia, Libya, Macedonia, Moldavia, Montenegro, Morocco, Russia, Serbia, Tunisia, Turkey, Ukraine
- Australia, Canada, Israel, Japan, USA
- Brazil, Egypt, Hong Kong, Kazakhstan, Kyrgyzstan, Malaysia, Mexico, New Zealand, Philippines, Republic of South Africa, Singapore, Taiwan, Tajikistan, Turkmenistan, United Arab Emirates, Uzbekistan
- Cuba, Greenland, Mongolia, North Korea, South Korea, Syria, Vietnam
- Angola, Argentina, Chile, China, Costa Rica, Ethiopia, India, Indonesia, Iran, Jordan, Kuwait, Lebanon, Nigeria, Pakistan, Peru, Saudi Arabia, Thailand, Venezuela, Yemen
- Other countries
- Thuraya Telecom, Emsat, Inmarsat Mini-M – satellite networks
- Inmarsat B, Inmarsat M, Iridium (8817, 8818), Maritime Comm. – satellite networks
- Inmarsat A, Inmarsat Aero, Inmarsat M4, Iridium (8816) – satellite networks

## International SMS

Zones	Price
All	4.17 (5.00)

The price applies from 1 May 2009 to SMS sent from the Czech T-Mobile network to foreign subscriber numbers (i.e., with a prefix other than +420).

## T-Mobile I-Call

	Prices excl. (incl.) VAT
1	9.50 (11.40)
2	12.90 (15.48)
3	19 (22.80)
4	25 (30)
5	35 (42)
6	45 (54)
7	60 (72)

Prices are stated in CZK per minute without (in brackets with) VAT. The first minute is charged in full, after which the call is charged per second. For an up-to-date list of countries call 603 603 603 (4603 from T-Mobile). This service is not available to customers of foreign networks roaming on the T-Mobile CZ network. Connection quality may be affected by the characteristics of data networks.

#### List of countries

- Zone 1:** Austria, Belgium, Canada, Denmark, Finland, France, Germany, Hungary, Ireland, Italy, Liechtenstein, Luxembourg, Monaco, Netherlands, Norway, Poland, Slovakia, Spain, Sweden, Switzerland, UK, USA and Hawaii
- Zone 2:** Andorra, Australia, Belarus, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Estonia, Faroe Islands, Greece, Iceland, Israel, Japan, Lithuania, Malta, Montenegro, Portugal, Romania, Serbia, Slovenia, Vatican
- Zone 3:** Albania, Algeria, Gibraltar, Hong Kong, Latvia, Macedonia, Mexico, Moldavia, Morocco, Porto Rico, Russia, San Marino, Singapore, Turkey, Ukraine
- Zone 4:** Brazil, Burundi, Georgia, Guadeloupe, Honduras, Libya, Malaysia, Philippines, Republic of South Africa, South Korea, Taiwan, Thailand, Tunisia, United Arab Emirates
- Zone 5:** Angola, Argentina, Azerbaijan, Bahrain, Bermuda, Bhutan, Botswana, Brunei, Burkina Faso, Cayman Islands, Central African Republic, Chad, Chile, China, Columbia, Comoro Islands, Costa Rica, Dominican Republic, Egypt, Equatorial Guinea, French Guyana, Ghana, Guam, Guatemala, India, Indonesia, Kazakhstan, Lesotho, Liberia, Macao, Malawi, Mongolia, New Zealand, Qatar, Peru, Reunion, Sierra Leone, St. Pierre & Miquelon, Tanzania, Uganda, Virgin Islands, Zambia, Zimbabwe
- Zone 6:** Cuba, Dominica, Grenada, Guyana, Ivory Coast, Jordan, Kenya, Madagascar, Mali, Martinique, Mozambique, Namibia, Salvador, Syria, Uruguay, Vietnam
- Zone 7:** Anguilla, Bahamas, Benin, Cameroon, Cape Verde Islands, Djibouti, Eritrea, Ethiopia, Fiji, Greenland, Guinea-Bissau, Iran, Jamaica, Kuwait, Laos, Lebanon, Maldives, Micronesia, Myanmar, Nepal, North Korea, Pakistan, Rwanda, Seychelles, St. Helena
- Other countries not listed here fall under zone 7.

# Other T-Mobile services

## T-Mobile GSM banking

	Prices excl. (incl.) VAT
Sending of request	As the SMS price according to your tariff plan
Prices for receipt of response	Charged by your bank

To be able to use this service, you need a banking SIM card and a GSM banking enabled phone, and you need to have a banking application downloaded on your SIM card by your bank. T-Mobile Czech Republic a.s. shall not be responsible for any damage that might be incurred by users as a result of using banking services via T-Mobile GSM Banking.

On 5610, you can order an update of your banking application “over the air”, i.e. without having to go to your bank. The call to this number is free of charge, the price for the application download is CZK 20 (CZK 24 incl. VAT).

### T-Mobile m-payment

	Tariff customers price VAT incl.	Twist customers price VAT incl. vč. DPH
Agency fee	3,- Kč	3,- Kč
Agency fee for transactions at bwin International Ltd.	5% from each transaction (min 5,- Kč max 60,- Kč)	5% from each transaction (min 5,- Kč max 60,- Kč)

Prices valid from 1.3.2011.

The price for the goods or services purchased will be included in your T Mobile Statement of Services. If paying via WAP, access to the wap site is charged at the rates of the T-Mobile W@P service. If paging via Mobile Internet, access to the internet is charged at the rates of the T-Mobile Mobile internet service.

For the list of internet shops where you can pay using the T-Mobile m-payment service see [www.t-mobile.cz](http://www.t-mobile.cz) | [www.platmobilem.cz](http://www.platmobilem.cz) or call 603 603 603 (4603 from T-Mobile).

## My T-Mobile

	Prices excl. (incl.) VAT
Activation/monthly fee	Free of charge
Activation/deactivation of services	Based on the currently valid price list of the respective services

## SMS to fixed-line numbers

	Prices excl. (incl.) VAT
Activation/monthly fee	Free of charge
Sending of SMS	According to your tariff plan
Information SMS from the message delivery system	Free of charge

For more information on this service see [www.t-mobile.cz](http://www.t-mobile.cz). The service is provided by T-Mobile in cooperation with Fincom – Materna Communications a.s. that processes customers' SMS.

SMS to fixed-line numbers are deducted from the free SMS or credit. Each SMS sent is charged, even if the target telephone station is not available for a period of 72 hours. A SMS sent to a fixed-line number in the Czech Republic from abroad is charged identically to a standard SMS sent from abroad. If the roaming partner charges incoming SMS, the information SMS from the message delivery system is also charged according to such partner's price list.

### Premium SMS

Premium SMS numbers start with 90. The last two digits (seven-digit numbers) or the last three digits (eight-digit numbers) express the price of the respective SMS. The price of a SMS sent to a five-digit number depends on the customer's tariff plan.

Example: If sending a SMS to 90xxx03, its price is CZK 3 (incl. VAT). If a service is delivered from 90xxx025, its price is CZK 25 (incl. VAT).

T-Mobile Czech Republic a.s. is not the provider of the services offered in this manner, it only enables their operation. For more information, go to [www.platmobilem.cz](http://www.platmobilem.cz).

### Audiotex services

The prices of these services range from CZK 5 to 99 (incl. VAT). Calls to audiotex services can be blocked free of charge on customer request on 603 603 603 (4603 from T-Mobile).

T-Mobile Czech Republic a.s. is not a provider of the services offered in this manner; it only enables its operation.

## T-Mobile Twin

	Prices excl. (incl.) VAT
Monthly fee	CZK 99 (118.80)
Calling prices (identical for both SIM cards)	According to your tariff plan

The T-Mobile Twin service can be activated only at T-Mobile company shops.

## Sponsor

	Prices excl. (incl.) VAT
Activation/monthly fee	Free of charge
Set-up change	Free of charge
Calling prices	Acc. to sponsor's tariff plan*

\* The exceptions are Mych5 (MyFaves), Přátelé v síti+ (On-net Friends+), and Přátelé síť nesit+ (Friends from Any Network+), where even if the caller is among the sponsor's five selected numbers, the same rate as those for calls to T-Mobile numbers is charged. For more information see [www.t-mobile.cz/sponzor](http://www.t-mobile.cz/sponzor)

## Call forwarding

	Prices excl. (incl.) VAT
Activation/monthly fee	Free of charge
Forwarding to T-Mobile voice mailbox	Free of charge
Forwarding to another phone number in the CR	As an outgoing call to the redirected number

If conditional forwarding to the voice mailbox or to another telephone number in the CR is active and you are abroad, you pay the incoming international call and the outgoing call back to the CR according to the valid Price List.

## Call barring

	Prices excl. (incl.) VAT
Activation/monthly fee	Free of charge
Via telephone	Free of charge
Via the phone number of the T-Mobile Customer Centre	400 (480)

The Call Barring service can be only used by T-Mobile's contract customers. Twist users can only use Incoming Calls Barring Abroad.

## ■ Dětský zámek (Child lock)

The service allows restricting access to services or content not suitable for children and youth from a specific SIM card. The service can be also used by the customers of other mobile operators.

**Key accounts,  
customers of another mobile  
operator**

Activation	Free of charge
Monthly fee	Free of charge

For more information on this service and activation options see [www.t-mobile.cz](http://www.t-mobile.cz).

## ■ Můj limit (My Limit)

Limit set-up/change/cancellation	5 (6)
Information SMS about reaching limit	5 (6)
Incoming confirmation SMS	0 (0)
SMS sent to 4603	0 (0)

Prices are stated in CZK without (in brackets with) VAT. The information SMS on reaching the limit is charged upon a successful delivery. These SMS are sent during the period from 8.00 a.m. to 8.00 p.m. (if the limit is reached after 8.00 p.m., the SMS will be sent on the following day). The activation of the service (first limit set-up) will be applied from the start of the next billing period. If your phone has been switched off for several days, the information SMS may not be delivered. The following payments are not included in the limit: monthly fees, one-off payments (such as for SIM card exchange), discounts, contractual penalties, etc. For their complete list see [www.t-mobile.cz](http://www.t-mobile.cz).

## ■ Moje útrata (My Spending)

You can easily find out how much you have spent and how many free units are left for your phone number. The service is intended for contract customers.

Activation/monthly fee	Free of charge
Price for finding out via My T-Mobile	Free of charge
Incoming information SMS	5 (6)

The amount spent is stated without VAT. This service only serves for orientation purposes – information on spending is usually available with an 8-hour delay; in case of some services (such as roaming calls) with a delay of up to several days. The information on the amount spent does not take into account volume or other discounts. SMS sent to 4603 from the Czech Republic are free of charge (if sent from abroad, they are charged according to the roaming tariff). The price of an incoming information SMS is stated in CZK without (in brackets with) VAT. For more information see [www.t-mobile.cz/mojeutrata](http://www.t-mobile.cz/mojeutrata).

### Call holding, Call waiting

Activation of this service is free of charge and you do not pay any monthly fees for its use.

## ■ Conference calls

Each set-up call is charged (to the conference initiator) based on the tariff for calls to the respective network. Activation of this service is free of charge and no monthly fees are charged for its use.

For activation and more details on this service call 603 603 603 (4603 from T-Mobile).

## ■ Itemized Statement of Services

	Prices excl. (incl.) VAT
Electronic Itemized Statement of Services (My T-Mobile)	1 (1.20)
Hardcopy Itemized Statement of Services	65 (78)
Hardcopy and electronic Itemized Statement of Services	65 (78)
Additional Itemized Statement of Services	99 (118.80)*
Electronic additional Itemized Statement of Services	49 (58.80)*
Electronic Itemized Statement of Services with el. Statement	1 (1.20)

\* The list can be obtained for two billing periods retrospectively. The price is charged for the list relating to one billing period. When switching to the Twist prepaid service, terminating the contract or porting the phone number to another operator, it is not possible for technical reasons to retain access to the existing set-up in My T-Mobile. Thus, the customer loses access to the electronic Statements of Services and itemized lists of calls in electronic form. If the customer has set up electronic Statements for tax purposes, we recommend, before making the above-mentioned change, archiving all necessary electronic Statements of Services. The last Statement of Services will be sent in hardcopy form. The Itemized Statement of services can be converted to a printed form.

## Additional services

	Prices excl. (incl.) VAT
Emergency calls: 112, 150, 155, 156, 158	Free of charge
Anti-corruption hotline: 199	Free of charge
Children's help line: 116111	Free of charge
Calls to numbers with prefixes 800 <sup>1)</sup> and 00800	Free of charge
Directory information: 1180, 1181, 1188 <sup>1)</sup>	12.42/connection (14.90) + 20.75 /min. (24.90)
Drivers' information: 1205, 1210, 1213, 1220, 1222, 1223, 1224, 1230, 1233, 1240, 1422 <sup>1)</sup>	8/min. (9.60)
Calls to other short numbers <sup>1)</sup>	4.17/min. (5)
Calls to numbers with prefixes 81x, 83x, 843, 844, 845, 846, 855 <sup>1)</sup>	3.33/min. (4)
Calls to numbers with prefixes 840, 841, 842, 847, 848, 849 <sup>1)</sup>	4/min. (4.80)
1TEL service: prefix 700 <sup>1)</sup> prefix 701 <sup>1)</sup>	Rate to the fixed network 9/min. (10.80)
Call barring upon customer's request	400 (480)
Contractual penalty for payment delayed for more than 1 day <sup>2)</sup>	150
Contractual penalty for payment delayed for more than 21 days	1,000 <sup>3)</sup>
Service interruption: (e.g., for holidays)	100 <sup>4)</sup> (120)
Activation of an uninterrupted number series: Extra charge with activation	250 (300)

- Free units do not apply to these services (neither free minutes, nor credit included in contract plans).
- Barring of outgoing calls and other services, such as data or fax services.
- In the case of a fixed-term contract, the contract will be extended for the period for which service was interrupted due to non-payment.
- The minimum period of service interruption 7 days, the maximum period is 12 weeks in a calendar year. In the case of a fixed-term contract, the contract will be extended for the period for which service was interrupted. For the BAV SE (Enjoy Yourself) tariff plan, call barring upon customer's request is free of charge.
- If charging CZK 400 (480 incl. VAT) for outgoing call barring upon customer's request, the subsequent SIM card exchange is free of charge.

	Prices excl. (incl.) VAT
New SIM card issuance:	
In case of loss or abuse	400 <sup>5)</sup> (480)
In case of damage, another type	400 <sup>6)</sup> (480)
In case of theft	Free of charge <sup>7)</sup>
Tariff plan change <sup>8)</sup> :	
From a lower to a higher plan	Free of charge
From a higher to a lower plan	Free of charge
Set up of the NEJ number: first/every other change	Free of charge/95 (114)
Phone number change	1,000 (1,200)
Gold number	5,000 (6,000)
Selected number	5,000 (6,000)
Silver number	3,000 (3,600)
Nuisance call identification	400 <sup>9)</sup> (480)
Change of Statement type: per SIM card	0/400 <sup>10)</sup> (480)
Multinumbering <sup>11)</sup>	0
Express payment <sup>12)</sup>	70.83 (85)
Copy of Statement of Services	50/Statement (60)
Copy of invoices for goods	50 (60)/1 copy
Copy of contract <sup>13)</sup>	50 (60)/1 copy

- In special cases, a discount can be provided on this item. Abuse of the SIM card is understood as a suspicion of abuse of the PUK and BPUK codes. Another type of SIM card is understood as, for example, the GSM Banking, Profi or Twin card. A Twist customer must provide an original of the accompanying letter for the Twist SIM card containing the security codes.
- Free exchange is only possible at T-Mobile company shops and the customer must provide a police record containing the statement of the affected person of the theft of the SIM card. A Twist customer must also provide an original of the accompanying letter for the Twist SIM card containing the security codes. Such exchange must be requested within 5 calendar days since the issuance (date) of the police record of the SIM card theft or within 5 calendar days of call barring via the T-Mobile Customer Centre (the latter only applies to contract customers). The customer is only entitled to the free exchange once every 12 months. In other cases the price of the exchange is CZK 400 (480 incl. VAT).
- Contract customers can change their tariff plan once in a billing period; the first tariff plan change is allowed after the first Statement of Services.

## Activation and migration prices

	Prices incl. VAT
Activation prices	0
Migration from Twist to a tariff plan	0
Migration from a tariff plan to Twist <sup>1)</sup>	0 <sup>2)</sup>
Migration to Happy Partner	0
Migration from Happy Partner to a T-Mobile tariff plan	0

- Migration is only allowed if you have a valid open-ended Subscriber Contract with T-Mobile Czech Republic a.s. on the migration date.
- In addition, the customer receives CZK 20 credit.

## Contract transfer

	Price excl. (incl.) VAT
Transfer of Subscriber Contract	499 (598.80)

The Transfer of a Subscriber Contract is understood as the transfer to a new subscriber or transfer to another customer segment. For details on the terms and conditions and information on how to proceed when transferring a Subscriber Contract visit [www.t-mobile.cz](http://www.t-mobile.cz) or call the T-Mobile Customer Centre.

## Porting a phone number to T-Mobile

	Price excl. (incl.) VAT
Porting a phone number to T-Mobile (incl. activation)	0

\* In addition, the customer receives CZK 300 credit.  
For details on the terms and conditions and information on how to proceed when porting a number to the T-Mobile CZ network or another mobile operator visit [www.t-mobile.cz](http://www.t-mobile.cz) or call the T-Mobile Customer Centre. If terminating a T-Mobile contract due to the porting of a number to another operator, such termination notice shall become effective upon the porting of the number irrespective of the termination periods specified in Article 14.5 of the General Terms and Conditions of T-Mobile Czech Republic a.s.

## Recording services

### Voice Mailbox

	Prices excl. (incl.) VAT
Activation/monthly fee	Free of charge
Information on newly saved messages in CR	Free of charge
Calls to the voice mailbox	CZK 1 /min.* (1.20)

\* Applies to the currently offered tariff plans. For prices of older tariffs see [www.t-mobile.cz](http://www.t-mobile.cz) or call 603 603 603 (4603 from T-Mobile).

The voice mailbox cannot be active along with the MobileBox or Missed Calls Register service.

### Availability information

	Prices excl. (incl.) VAT
Incoming SMS	Free of charge

### Missed Calls Register

	Prices excl. (incl.) VAT
Activation/monthly fee	Free of charge
Price for delivered SMS*	Free of charge

\* Free of charge until further notice; for up-to-date information see [www.t-mobile.cz](http://www.t-mobile.cz). The Missed Calls Register cannot be active along with the Voice Mailbox, MobileBox or MMS Voice Courier services. While roaming, missed calls are registered only during the period your phone was switched off. For more information see [www.t-mobile.cz](http://www.t-mobile.cz).

### Postm@n

	Prices excl. (incl.) VAT
Activation	Free of charge
SMS	Free of charge
Long SMS	19 per month (22.80)
MMS	49 per month (58.80)

The Postm@n and Postm@n via POP3 service can be activated with all Twist prepaid plans and with all tariff plans with a monthly Statement for up to 5 e-mail accounts that support the POP3 and IMAP4 protocols and enable remote access via these protocols.

**Postm@n via SMS.** Long SMS and MMS allows the transmission of new e-mail messages delivered to the e-mail account via SMS, long SMS or MMS to the mobile phone and sending of a response. It is not possible to transmit attachments via SMS and long SMS; the attachments transmitted via MMS have a maximum size of 300 kB. The service is automatically renewed in monthly intervals. The monthly subscription does not include the responses that are charged at the standard price of the respective message type according to the customer's tariff plan.

**Postm@n via POP3** enables the download of all delivered and unread messages from e-mail accounts to a mobile phone or PDA/MDA set up as per the instructions at [www.t-mobile.cz](http://www.t-mobile.cz). This add-on is intended primarily for the users of the Twist Surf+ bundle or the Surf+ add-on to whom it enables access to their e-mail via an integrated POP3 client in the phone free of charge (within the TMCZ network). Access to the Postm@n service via POP3 is also free of charge under further bundles (Surf&Mail+, Internet+) and tariff plans (Internet Basic, Standard and Premium) where, however, it limits receipt of e-mail attachments. Other users pay for the volume of data transmitted. For more information visit [www.t-mobile.cz/postman](http://www.t-mobile.cz/postman).

### MMS Voice Courier

	Prices excl. (incl.) VAT
Activation/monthly fee	Free of charge
Price for delivered MMS/SMS	Free of charge
Call to the voice courier	According to the caller's tariff plan

The maximum length of a message for one call is 30 seconds. The validity of a MMS with a message is 48 hours, after which the MMS with the message is deleted. If the MMS is not delivered to the called party in 36 hours, the called party will receive a SMS with a link to a website where they can open the message in their mobile. The MMS Voice Courier service cannot be used along with the Voice Mailbox, Missed Calls Register or MobileBox services. To be able to use this service, you need a phone supporting EDGE/GPRS and AMR coding. For more details see [www.t-mobile.cz](http://www.t-mobile.cz).



## Information services and entertainment

### Short text messages (SMS)

	Prices excl. (incl.) VAT
Activation/monthly fee	Free of charge
Sending of SMS	According to your tariff plan
Receipt of SMS	Free of charge*

\*Only T-Mobile Info information and some SMS types in the Dohazovač (Matchmaker), Můj limit (My Limit) and Navigator services are charged based on the price list of these services.

SMS sent from the SMS gateway on t-zones to Mých5 (MyFaves) numbers are always charged as SMS to other networks.

### Multimedia messages (MMS)

	Prices excl. (incl.) VAT
Activation/monthly fee	Free of charge
Sending of MMS	CZK 8.20 (CZK 9.84)
Receipt of MMS	Free of charge*

\* Only T-Mobile Info information and some SMS types in the Dohazovač (Matchmaker), Můj limit (My Limit) and Navigator services are charged based on the price list of these services.

### SMS and MMS gateway

	Prices excl. (incl.) VAT
Activation/monthly fee	Free of charge
Sending of SMS/MMS	According to your tariff plan

MMS and SMS sent to T-Mobile numbers are free of charge.

### T-Mobile Info

	SMS Info <sup>1)</sup>	Regular use <sup>2)</sup>	Subscription <sup>3)</sup>
<b>News</b>			
General	1 (1.20)	1 (1.20)	–
Business	1 (1.20)	1 (1.20)	–
Sports	1 (1.20)	1 (1.20)	–
Cross-country skiing	1.25 (1.50)		
Weather forecast	2.50 (3)	–	–
Snow	2.42 (2.90)	2.08 (2.50)	–
iDnes news, iDnes sports	1 (1.20)	1 (1.20)	–
Hospodářské noviny	1.66 (2)	3 (3.60)	–
Latest financial news	3 (3.60)	3 (3.60)	–
Latest IT news	3 (3.60)	3 (3.60)	–
Blesk	2 (2.40)	2 (2.40)	40.83 (49)
Právo	2 (2.40)	2 (2.40)	–
Major news	1 (1.20)	1 (1.20)	40.83 (49)
tn.cz news broadcast	1 (1.20)	1 (1.20)	40.83 (49)
Stock market news	1 (1.20)	1 (1.20)	–
Society news	1 (1.20)	1 (1.20)	–
Culture news	1 (1.20)	1 (1.20)	–
English news	2.50 (3)	2.50 (3)	–
Slavia 1	1.50 (1.80)	1.50 (1.80)	–
Slavia 2	1.50 (1.80)	1.50 (1.80)	–
Slavia 3	1.50 (1.80)	1.50 (1.80)	–
Slavia 4	1.50 (1.80)	1.50 (1.80)	–
<b>Business</b>			
Exchange rates, cross rates, bank rates	3 (3.60)	–	–
VAT payers/Tax IDs	1 (1.20)	–	–
Shares – RM-SYSTÉM	1.50 (1.80)	–	–
Catalogue of companies	3 (3.60)	–	–
<b>Transportation</b>			
Traffic information	1 (1.20)	1 (1.20)	–
Bus schedules	3 (3.60)	–	–
Train schedules	3 (3.60)	–	–
Public transportation schedules	3 (3.60)	–	–
Combined schedule	2.50 (3)	–	–
Prague Ruzyně airport timetable	3 (3.60)	–	–
Distance calculator – CR and Europe	1.50 (1.80)	–	–
Train location	1.50 (1.80)	–	–
Taxi in Prague	3 (3.60)	–	–
<b>Culture</b>			
Cinemas, films, theatres, clubs	3.40 (4.08)	–	–

	SMS Info <sup>1)</sup>	Regular use <sup>2)</sup>	Subscription <sup>3)</sup>
Gourmet	3 (3.60)	–	–
T-Mobile Tip	1 (1.20)	–	–
Music	2 (2.40)	2 (2.40)	–
TV guide	2 (2.40)	–	–
Czech TV show Vyprávěj	–	–	10 (12)
<b>Entertainment</b>			
Anecdotes	2.50 (3)	0.90 (1.08)	–
Bio rhythms	0.90 (1.08)	–	–
Riddles	2 (2.40)	–	–
Horoscopes	3.40 (4.08)	–	–
Game	2 (2.40)	–	–
Lottery	2 (2.40)	2 (2.40)	–
Motto of the day	0.90 (1.08)	–	–
Murphy Laws	2 (2.40)	2 (2.40)	–
New Year's wishes	2 (2.40)	–	–
Boloney of the day	2 (2.40)	2 (2.40)	–
Rebus	1 (1.20)	–	–
Lonely hearts	5 (6)	–	–
Seznamka.cz	3 (3.60)	–	–
Seznamka.cz (ad preference)	9 (10.80)	–	–
Tests	2 (2.40)	–	–
t-music	2 (2.40)	2 (2.40)	–
<b>Erotica</b>			
Erotic rhyme	3.50 (4.20)	–	–
Kama Sutra	5 (6)	5 (6)	–
Erotic jokes	0.90 (1.08)	0.90 (1.08)	–
<b>Practical information</b>			
Calendar	0.90 (1.08)	–	–
Planner	1 (1.20)	–	–
Dictionary	1 (1.20)	–	–
Name days	0.90 (1.08)	–	–
Teletext	1 (1.20)	–	–
Monolingual dictionary	2 (2.40)	–	–
<b>T-Mobile</b>			
T-Mobile news	0	0	–
Twist news	0	0	–
T-Mobile Bonus	0	0	–
T-Mobile Club	0	0	–
T-Mobile roaming partners	0	–	–
Help	0	–	–

Prices of interactive channels based on keywords: Airtoy Wap 41.67 (50), Ann 25 (30), Dat 3 (3.60), DBT 9.90 (11.88), HLA 2 (2.40), INZ 6 (7.20), KRI 2 (2.40), LIDE 15.83 (19), SEZ 3 (3.60)/1 (1.20), SMF 4.90 (5.88), TVMAG 14 (16.80), VOL 5 (6).

	MMS Info <sup>1)</sup>	Regular use <sup>2)</sup>	Subscription <sup>3)</sup>
<b>Promo channel</b>			
MMSDEMO	0	0	–
<b>News</b>			
News – overview of the day	7.50 (9)	5.83 (7)	49.17 (59)
News – Czech	7.50 (9)	5.83 (7)	49.17 (59)
News – iDnes	7.50 (9)	5.83 (7)	–
News – foreign	7.50 (9)	5.83 (7)	–
Hospodářské noviny MMS news	4.17 (5)	1.67 (2)	49.17 (59)
Celebrities	7.50 (9)	5.83 (7)	–
Business news	7.50 (9)	5.83 (7)	–
Blesk	7.50 (9)	5.83 (7)	49.17 (59)
Crime	7.50 (9)	5.83 (7)	–
Film	7.50 (9)	5.83 (7)	–
Weather forecast	7.50 (9)	5.86 (7)	–
Snow info	7.42 (8.90)	4.92 (5.90)	–
<b>Sport</b>			
Sport	7.50 (9)	5.83 (7)	–
Football – ČTK	7.50 (9)	5.83 (7)	–
Football – iDnes	7.50 (9)	5.83 (7)	–
Ice-hockey – ČTK	7.50 (9)	5.83 (7)	–
Ice-hockey – iDnes	7.50 (9)	5.83 (7)	–
National team	1.50 (1.80)	1.50 (1.80)	–
Formula 1	7.50 (9)	5.83 (7)	–
<b>Traffic</b>			
Traffic – Prague	7.50 (9)	–	–
Traffic – Moravia	7.50 (9)	–	–
Traffic – Bohemia	7.50 (9)	–	–
Traffic – motorways	7.50 (9)	–	–
Distance calculator	7.50 (9)	5.83 (7)	–
<b>Entertainment</b>			
Jokes (topical, erotic, pub, mobiles, sports)	7.50 (9)	5.83 (7)	–
Pivrnec jokes	7.50 (9)	5.83 (7)	–
Funny quotes of the week	7.50 (9)	5.83 (7)	–
Sex and black humour	7.50 (9)	5.83 (7)	–
Czech TV show Vyprávěj	–	–	10 (12)
Tattoo and piercing	13 (15.47)	11 (13.09)	–

Prices are stated in CZK without (in brackets with) VAT. T-Mobile also operates interactive SMS channels in cooperation with other partners, serving for voting, surveys, responses to competition questions or expressing opinions in media campaigns. Detailed information is presented in the shows, newspapers, magazines and other media for which these channels are intended.

1) Price of one SMS ordered on a one-off basis.

2) Price of one SMS from an ordered info channel (i.e. in case of regular receipt).

3) The subscription is automatically renewed. All incoming messages are sent free of charge during the validity of the subscription. Subscription validity: 30 days from payment. In the case of the VYPRÁVĚJ channel it is 7 days.

Horoscope	7.50 (9)	–	–
Bio rhythm	7.50 (9)	–	–
Curiosities	7.50 (9)	5.83 (7)	–
Trnky Brnky	7.50 (9)	5.83 (7)	–
t-music	0	0	–
MMS English	5.75 (6.90)	5.75 (6.90)	82.50 (99)
MMS Recipes	5.75 (6.90)	5.75 (6.90)	74.17 (89)

	MMS Info <sup>1)</sup>	Regular use <sup>2)</sup>	Subscription <sup>3)</sup>
<b>Erotica</b>			
MMS amateur photos	7.42 (8.90)	7.42 (8.90)	57.50 (69)
MMS students	7.42 (8.90)	7.42 (8.90)	57.50 (69)
MMS ripe women	7.42 (8.90)	7.42 (8.90)	57.50 (69)
VIDEO – amateur women	12.50 (15)	–	57.50 (69)
VIDEO – amateur	12.50 (15)	12.50 (15)	74.17 (89)
VIDEO – Kama Sutra	12.50 (15)	–	57.50 (69)
Erotic content on t-zones	0	–	
Bikini	13 (15.60)	11 (13.20)	
Girls in lingerie	13 (15.60)	11 (13.20)	
Kama Sutra	13 (15.60)	11 (13.20)	
Kama Sutra – humorous	13 (15.60)	11 (13.20)	
Kama Sutra – pictures	13 (15.60)	11 (13.20)	
Models	13 (15.60)	11 (13.20)	
Almost naked	13 (15.60)	11 (13.20)	
VIDEO – Jenna Jameson	15.83 (19)	–	74.17 (89)
Top Erotica	18.33 (22)	–	65.83 (79)
American girls	22 (26.40)	19 (22.80)	
Brunettes	22 (26.40)	19 (22.80)	
Blondes	22 (26.40)	19 (22.80)	
Czech girls	22 (26.40)	19 (22.80)	
Blesk girl	22 (26.40)	19 (22.80)	
Erotic story	22 (26.40)	19 (22.80)	
Exotic girls	22 (26.40)	19 (22.80)	
Girl2girl	22 (26.40)	19 (22.80)	
Erotic stars	22 (26.40)	19 (22.80)	
Sexy animations	22 (26.40)	19 (22.80)	
Strippers	22 (26.40)	19 (22.80)	
XXL girls	22 (26.40)	19 (22.80)	
VIDEO – Top Erotica	24.17 (29)	–	82.50 (99)
Penthouse – sexy videos	12.50 (15)	–	74.17 (89)
Silvia Saint	29 (34.80)	22 (26.40)	

Prices are stated in CZK without (in brackets with) VAT.

- 1) Price of one MMS ordered on a one-off basis.
- 2) Price of one MMS from an ordered info channel (i.e. in case of regular receipt). T-Mobile also operates interactive MMS channels in cooperation with other partners. Detailed information is presented in shows, newspapers, magazines and other media for which these channels are intended. Prices of interactive channels based on keywords: DIVKAB 22 (26.40) one-off order / 19 (22.80) regular sending, TRNKY 22 (26.40)/19 (22.80), VENUS 22 (26.40)/19 (22.80), SAN 28.61 (34.33), COS 28.61 (34.33), HDM 38 (45.60), HDC 28.33 (34) a SPO 38 (45.60).

T-Mobile Czech Republic a.s. is not the provider of the information. T-Mobile Czech Republic a.s. shall not be responsible for the content of information of which it is not the provider.

	Prices excl. (incl.) VAT
Sending of request	As the sending of SMS – according to your tariff plan
Receipt of requested information	Based on the information channel
Signing up for/cancellation of info channel	As the sending of SMS – according to your tariff plan

T-Mobile W@P	Prices excl. (incl.) VAT
Via EDGE/GPRS	See chapter T-Mobile EDGE/GPRS
Via a classic data transfer (dial-up connection)	2 (2.40)

Viewing the menu on the t-zones wap site is not charged. It is also free of charge when clicking on links starting with +. The paid part is symbolized by links starting with \$.

## Online PC Games Rental

Bundle	Free week	Prices ex. (inc.) VAT	Description
One month (30 days)	Yes	CZK 82.50 (99)	Simple casual games, fast puzzle games, cars, motorbikes, football, cooking, building, sports, RPG, strategic games and other AAA titles. When subscribing to our online PC game rental, you will get access to great games and legendary hits.
Three months (90 days)	Yes	CZK 207.50 (249)	
Six months (180 days)	Yes	CZK 357.50 (429)	

Prices are stated in CZK without (in brackets with) VAT and always apply to the use of the NAPLNO bundle for the respective number of consecutive calendar days. Each new customer will receive an extra week of free use of the service. The individual subscription types cannot be combined. Selected games for the individual subscription types can be found on [www.frag.cz](http://www.frag.cz). Use of the Online Game Rental is not conditioned by entering into a Subscriber Contract with T-Mobile. If T-Mobile contract customers choose their mobile account to pay for the service, the price for the service is included in the respective Statement of Services; in the case of Twist customers, payment for the service is deducted from the respective credit at the moment of confirming the online order and clicking on "Order" in the second step of the shopping cart. The service can be also paid by sending an order SMS with the respective code, via a credit or debit card or voucher. Before launching the service, it is necessary to have the FRAG player installed on one's PC, which is downloadable free of charge on [www.frag.cz](http://www.frag.cz). Unless stated otherwise, data transmission under the service is charged according to the customer's tariff plan with his/her internet service provider. For more information and terms and conditions of the service, please go to [www.frag.cz](http://www.frag.cz) or [www.t-mobile.cz](http://www.t-mobile.cz).

## Java games and applications

Prices of individual games range from CZK 15 to 109 (incl. VAT). The game price also includes the data transfer when downloading the game onto the phone.

The order SMS and access to the wap site are charged according to your tariff plan. Note: if you send the game to someone else, it will be charged to you at the moment the recipient starts downloading it.

## T-Mobile Assistant 1183

	Prices excl. (incl.) VAT
Connection with operator	12.42/connection (14.90)
Then the connection is charged at the rate of	CZK 12.42 /min. (14.90)
Connection with the looked-up number	According to your tariff plan – as a call to the respective network
Sending of SMS with the looked-up number	Free of charge
Directory services	As part of the connection with the operator
Secretarial services	
Transportation schedules	
Cultural information	
Airport schedules and air ticket booking*	According to your tariff plan – as a call to the fixed network
Taxi*	According to your tariff plan – as a call to the T-Mobile network
Wakeup call service	2× CZK 12.42/min. (14.90) (order + implementation)
Call planning	2× CZK 12.42/min. (14.90) (order + implementation)
Conference call	According to your tariff plan – as calls to the participants' numbers
Driver information*	CZK 8/min. (9.60)
Weather information*	CZK 29/min. (34.80)
Translation and sending of text**	CZK 49/min. (58.80)
Interpreting services*, **	CZK 49/min. (58.80)

\* These services are provided by the contracting partner of T-Mobile Czech Republic a.s. based on a redirection by a T-Mobile Assistant operator.

\*\* In the case of non-traditional languages (Chinese, Japanese), the price per minute is stipulated on an individual basis. More details on 4603.

The stated prices are in CZK and apply in the Czech Republic. The first minute is charged in full, after which the call is charged per second. In the case of contract customers calling from abroad, the price of an incoming roaming call is added to the price of connection with T-Mobile Assistant (abroad, T-Mobile Assistant services are provided as an incoming roaming call). In the case of Twist customers, the rates for T-Mobile Assistant in T-Mobile Twist roaming apply.

## T-Mobile Navigator

	Prices excl. (incl.) VAT
Sending of request	As the sending of a SMS acc. to your tariff plan
Receipt of the requested response*	3/SMS (3.60)
Response to INTERNET query	Free of charge

\* Except for the NIGHTCLUB category, which is charged at CZK 15 (CZK 18 incl. VAT). For an overview of all categories see [www.t-mobile.cz](http://www.t-mobile.cz) or call 603 603 603 (4603 from T-Mobile).

## Pictures, ringtones, videos

	Prices excl. (incl.) VAT
Logo*, picture*, picture SMS*	7.50 (9) to 74.17 (89)
Animation	7.50 (9) to 74.17 (89)
Animated screensaver*	7.50 (9) to 74.17 (89)
Sound	7.50 (9) to 74.17 (89)
Ringtone*, polyphonic ringtone*, polyphonic sound*	7.50 (9) to 74.17 (89)
Wallpaper*, postcard*	7.50 (9) to 74.17 (89)
MP3 Real Tones	7.50 (9) to 74.17 (89)
Video*	7.50 (9) to 74.17 (89)
Polyphonic ringtone subscription	7.50 (9) to 74.17 (89)

The price of a selected ringtone is charged as part of the order SMS. The order SMS price is listed above in the Price List.

\* The price of the given type of motif and phone is listed with its picture or description during purchase. The item price also includes the data transmission when downloading the content to the phone. The order via [www.t-zones.cz](http://www.t-zones.cz) is free of charge. In the case of an SMS order, the order SMS price is charged according to your tariff plan. If ordering via WAP, the connection to the order wap site is charged according to your tariff plan.

## Caller Tunes (Uvitací tony)

	Prices excl. (incl.) VAT
Service activation	Free of charge
Monthly subscription	12.50 (15)
Activation of the selected caller tune	12.50 (15) or 15.83 (19) depending on melody
Call to 14714	CZK 3 /min. (3.60)
SMS sent to 14714	According to your tariff plan

## t-music PLAY! – digital music shop

The price of an individual track (album) is listed directly at its description at [www.t-music.cz](http://www.t-music.cz)

Track price	9.90 to 35
Album price	99 to 669

t-music PLAY! can be used only by the customers of T-Mobile Czech Republic a.s. who register on [t-zones.cz](http://t-zones.cz) or [t-music.cz](http://t-music.cz).

The track or album price is charged to the phone number through whose registration the purchase on [www.t-music.cz](http://www.t-music.cz) was made. For contract customers, payment for the service is included in the respective monthly Statement of Services; for Twist customers, payment is deducted from credit at the moment of confirming the online order and clicking on "Purchase" ("Koupit") in the second shopping cart step.

The prices are stated in CZK incl. VAT. t-music PLAY! is supported only by selected mobile phone and digital player types. The track price does not include payment for internet connection of the PC to which the track or album are downloaded. For more information and the terms and conditions of t-music PLAY! see [www.t-music.cz](http://www.t-music.cz)

You will receive the first individually purchased track free of charge.

## Dohazovač (Matchmaker)

	Prices excl. (incl.) VAT
Information SMS received	1.50 (1.80)
Access to wap site	See the T-Mobile W@P price list

For more information on the service see [www.t-zones.cz](http://www.t-zones.cz) or the t-zones wap site.

## Kde je... (Where Is...)

	Prices excl. (incl.) VAT
Location finding 1 <sup>st</sup> –1,000 <sup>th</sup>	4 (4.80)
1,001 <sup>st</sup> and next	2.90 (3.48)

Only each successful location finding is charged. Location finding is charged to the SIM card from which the location finding requests are sent, not the SIM cards whose location is being found.

## Videozóna (Video Zone)

The Videozóna service allows playing video clips and previews on mobile phones via a special Videozóna application or on the t-zones.cz WAP site and at [www.t-zones.cz/videozona](http://www.t-zones.cz/videozona). Playing of previews incl. mobile data transmission is free of charge.

Complete videos can be played on Videozóna only by the customers of T-Mobile Czech Republic a.s. To use the web interface, customers must register at t-zones.cz.

The videos played on Videozóna are charged per individual clip or based on the selected subscription. Video prices range from CZK 1 to 50 (incl. VAT). Unless it is free of charge, the price of each video is listed directly at its description and, when playing videos in a mobile phone, it also includes the data transmitted during the actual playing (this also applies to subscription). The monthly subscription is CZK 99 and is valid for 30 days from the order date, after which it is automatically renewed (such renewal can be

The clip or subscription price is charged to the phone number through whose registration the purchase was made. For contract customers, payment for the service is included in the respective monthly Statement of Services; for Twist customers, payment is deducted from credit at the moment of confirming the online order. Clips can be played using Videozóna on selected mobile phones with the Symbian operating system or mobile devices with Windows Mobile 2003SE and 5.0 directly from WAP or using the Videozóna application that is downloadable free of charge from [www.t-zones.cz/videozona](http://www.t-zones.cz/videozona). Clips can be also played on a PC enabling connection at the minimum speed of 300 kb/s. The offer may differ depending on the user interface selected. Unless it is stipulated otherwise, data transmission under the service is charged based on the customer's tariff plan with his internet service provider. For more information and terms and conditions of Videozóna see [www.t-zones.cz/videozona](http://www.t-zones.cz/videozona).

## Mobile data services

The price list of web'n'walk tariff plans and add-ons can be found in this Price List in chapter Internet tariff plans and add-ons.

### T-Mobile EDGE/GPRS

The high-speed internet access service via T-Mobile EDGE is charged at the same rates as via T-Mobile GPRS.

	Internet & web'n'walk <sup>2)</sup> Prices excl. (incl.) VAT	WAP Prices excl. (incl.) VAT
Price per kB	0.05 (0.06)	0.50 (0.60)
Billing unit <sup>3)</sup>	5 kB	5 kB

Static public IP address	Prices excl. (incl.) VAT
Activation	499 (598.80)
Monthly fee	149 (178.80)

Dynamic public IP address	Prices excl. (incl.) VAT
Activation	49 (58.80)
Monthly fee	0

- Prices applicable to contract customers; prices incl. VAT apply to Twist users.
- Prices apply to surfing using the web'n'walk light or Opera Mini browsers. The price of CZK 0.05/kB excl. VAT is charged even if accessing the internet using these browsers via APN WAP.
- For billing purposes, the amount of data transmitted is rounded up to the next multiple of the billing unit. This process takes place upon the termination of the connection, after each hour of duration of a connection, and after each transmission of 1 MB during a connection.

Resale of the services provided under the internet tariff plans and the Internet+ and Internet Premium+ add-ons without the consent of T-Mobile as well as other abuse of this tariff plan is in conflict with the T-Mobile General Terms and Conditions. In accordance with the General Terms and Conditions, T-Mobile is entitled to take steps aimed at preventing resale or other abuse. T-Mobile reserves the right to specify the maximum data volume that may be transferred at the price of the monthly fee. Customers will be informed of such limitation in advance.

T-Mobile Czech Republic a.s. shall in no event be responsible for the content of websites accessed by the customer using T-Mobile data services.

## BlackBerry Internet Service

	Prices excl. (incl.) VAT
Monthly fee	249.17 (299)
Data volume included in monthly fee*	Unlimited

\* Applies to BlackBerry APN. The price is stated in CZK without (in brackets with) VAT. The data services included in the monthly fee can be used only in the T-Mobile network. The BlackBerry Internet Service is a TMCZ data service that allows access from BlackBerry to e-mail accounts, contacts and calendar from all e-mail account providers permitting the POP3 and IMAP4 protocols. The BlackBerry Internet Service also includes unlimited internet access from an integrated web browser and unlimited instant messaging. Unlimited access to the internet and instant messaging only applies if the data transmission takes place via the APN BlackBerry access point. The BlackBerry Roaming bundle costs CZK 990 (CZK 1,188 incl. VAT) per month.

For more information see [www.t-mobile.cz/bis](http://www.t-mobile.cz/bis)

## BlackBerry

Price list	Prices excl. (incl.) VAT
Monthly fee	449 (538.80)
Free units via APN	Unlimited
BlackBerry*	

\* The free units included in the monthly fee for BlackBerry apply before the free units included in [internet add-ons](#).

T-Mobile BlackBerry roaming price list	Price excl. VAT
Monthly fee	990 (1,188)
Free units	15 MB
Billing unit	10 kB
Rate per kB beyond free units	0.60 (0.72)

A customer who has not activated the T-Mobile Roaming BlackBerry service will be charged roaming services based on the basic price list of the GPRS/EDGE roaming service.

### Instant Messaging

Activation and deactivation of this service is free of charge.

Via Instant Messaging, customers can use the ICQ, AIM (AOL), MSN and Yahoo! accounts in their mobile phone, i.e. particularly accept and send messages from their account, administer the contact database and create groups of contacts in the account, assign a phone number to the contacts in the account, set up their presence in the account, set up their own tag and use emoticons. The user must have a mobile phone or PDA/MDA supporting the service. The service can be used only if the Surf+, Twist Surf+, Surf&Mail+ or Internet+ add-on is active with the respective SIM card. For terms and conditions and the list of supported devices see [www.t-mobile.cz/im](http://www.t-mobile.cz/im)

Until 31 January 2010 the price for the use of the service is included in the monthly fee for the internet add-on.

## ■ Copying data (contacts) from the phone

	Price excl. (incl.) VAT
Data (contacts) back-up from the phone	83.30 (100)

## ■ Contacts back-up

	Price excl. (incl.) VAT
Contacts back-up	0

The service can be used with selected phone types. For more information see [www.t-mobile.cz/zalohakontaktu](http://www.t-mobile.cz/zalohakontaktu).

# Archive

The services listed in the archive can no longer be activated.

## Credit tariff plans

	Kredit 150		Kredit 250		Kredit 450		Kredit 700		Kredit 1 200		Kredit 2 000	
Monthly fee	150 (180)		250 (300)		450 (540)		700 (840)		1,200 (1,440)		2,000 (2,400)	
	Standard offer	HIT	Standard offer	HIT	Standard offer	HIT	Standard offer	HIT	Standard offer	HIT	Standard offer	HIT
Monthly credit for calls, SMS and MMS	150 (180)	180 (216)	250 (300)	300 (360)	450 (540)	540 (648)	700 (840)	840 (1,008)	1,200 (1,440)	1,440 (1,728)	2,000 (2,400)	2,400 (2,880)
Price per minute	5.50 (6.60)		5 (6)		4.50 (5.40)		3.50 (4.20)		3 (3.60)		2.50 (3)	
SMS price	1.50 (1.80)		1 (1.20)		1 (1.20)		1 (1.20)		1 (1.20)		1 (1.20)	
MMS price	5.00 (6)		5 (6)		5 (6)		5 (6)		5 (6)		5 (6)	
Example how you can use credit			up to 50 min	up to 60 min	up to 100 min	up to 120 min	up to 200 min	up to 240 min	up to 400 min	up to 480 min	up to 800 min	up to 960 min
			up to 250 SMS	up to 300 SMS	up to 450 SMS	up to 540 SMS	up to 700 SMS	up to 840 SMS	up to 1,200 SMS	up to 1,440 SMS	up to 2,000 SMS	up to 2,400 SMS
			up to 50 MMS	up to 60 MMS	up to 90 MMS	up to 108 MMS	up to 140 MMS	up to 168 MMS	up to 240 MMS	up to 288 MMS	up to 400 MMS	up to 480 MMS

Prices are stated in CZK without (in brackets with) VAT. The first minute is charged in full, after which the connection is charged in 30-second increments. The prices stated apply both when using credit and after it is used up. With Kredit 150 you can choose the provision of an electronic Statement of Services that is free of charge as a standard. Customers with Kredit 150 who do not have any other SIM card will be charged CZK 19 incl. VAT for the provision of each printed Statement. For more information see [www.t-mobile.cz/kreditnitarify](http://www.t-mobile.cz/kreditnitarify).

- Credit can be used to make calls, and send SMS and MMS
- Unused credit is rolled over to next periods.

Credit tariff plans can be activated for the Subscriber Contracts falling under the Frame Contract only if this has been explicitly agreed in the Frame Contract. Credit tariff plans cannot be combined with minute-based tariff plans under one Frame Contract.

## Partner tariff plans

	Partner I	Partner II	Partner III
Monthly fee	0	0	0
Free minutes	0	0	0
T-Mobile – peak	2.80 (3.36)	4.00 (4.80)	4.70 (5.64)
T-Mobile – off-peak	2.00 (2.40)	2.50 (3.00)	2.50 (3.00)
Fixed network – peak	4.70 (5.64)	6.90 (8.28)	8.50 (10.00)
Fixed network – off-peak	3.10 (3.72)	4.00 (4.80)	4.00 (4.80)
Fixed network - night	3.10 (3.72)	2.50 (3.00)	4.00 (4.80)
Other Czech mobile networks – peak	4.00 (4.80)	5.60 (6.72)	5.60 (6.72)
Other Czech mobile networks – off-peak	4.00 (4.80)	5.00 (6.00)	5.00 (6.00)
T-Mobile NEJ number	3.00 (3.60)	Not possible	Not possible
SMS	1.70 (2.04)	1.70 (2.04)	2.00 (2.40)
MMS	8.20 (9.84)	8.20 (9.84)	8.20 (9.84)
Voice mailbox 3322	Free of charge	Free of charge	Free of charge
Voice mailbox – other numbers	1.00 (1.20)	1.00 (1.20)	1.00 (1.20)
W@P	2.00 (2.40)	2.00 (2.40)	2.00 (2.40)

### Time zones

PEAK	OFF-PEAK	NIGHT
Mon-Fri 08:00am - 7:00pm	Mon-Fri 7:00pm-10:00pm Sat-Sun+holidays 08:00am-10:00pm	Always 10:00pm -08:00am

## Data&SMS tariff plans

Monthly fee	195 (234)
<b>Data transfer via GPRS – rates</b>	
Internet/Intranet	0.03/kB (0.04/kB)
WAP	0.30/kB (0.36/kB)
<b>Classic data transfer (CSD) – rates</b>	
T-Mobile	3 (3.60)
Czech fixed network	Peak 9.40 (11.28) Off-peak 4 (4.80) Night 2 (2.40)
Other Czech networks	5 (6)
SMS	1 (1.20)

Prices are stated in CZK without (in brackets with) VAT. In the case of traditional data transfers (CSD), the prices are stated in CZK per minute; the first minute is charged in full, after which the connection is charged per second. The prices of GPRS transfers are stated in CZK per kB. GPRS transfers are charged in 1 kB increments. The prices stated above only apply to data connections. Voice and fax services are not available for this tariff plan. The Happy Partner offer cannot be used with the Data&SMS tariff plan.

With the Data&SMS tariff plan it is possible to activate any of the Surf+, Surf&Mail+ a Internet+ tariff add-ons.

### Time zones for the Data&SMS tariff plan:

Peak:	Mon-Fri 8.00am–7.00pm
Off-peak:	Mon-Fri 7.00pm–10.00pm Sat, Sun and public holidays 8.00am–10.00pm
Night:	10.00pm–8.00am

## Internet Premium Profi tariff plans

Tariff plan	Internet Premium Profi <sup>1)</sup>
Monthly fee	999 (1,198.80)
Free minutes	0
Free units for Internet 4G	Unlimited
Free SMS	0
Unlimited GPRS/EDGE/3G service	Yes + HotSpot
Unlimited Internet 4G service	Yes
Max. speed of data transfer via TDD (downlink/uplink) <sup>2)</sup>	1,024/256
Monthly volume of data included (FUP) <sup>3)</sup>	10 GB
Price of 1GB FUP limit increase	99 (118.80)

Tariff plan	Internet Premium Profi <sup>1)</sup>
Decreased speed after reaching FUP limit	128/64 Kbps
<b>T-Mobile GPRS/EDGE</b>	<b>CZK / kB</b>
GPRS/EDGE/3G	Internet/intranet WAP
	Unlimited Unlimited
<b>Rate</b>	<b>CZK / min.</b>
T-Mobile	Voice calls 6 (7.2) Data calls 3 (3.6)
Other Czech mobile networks	Voice calls 6 (7.2) Data calls 6 (7.2)
Fixed network	Voice calls 6 (7.2) Data calls 6 (7.2)
CSD W@P	2 (2.4)
SMS	T-Mobile 5 (6) Other Czech mobile networks 5 (6)
Voice mailbox (3311)	1 (1.2)
MobileBox (3322)	Free

The prices are stated in CZK excl. VAT per minute and apply to national destinations. The first minute is charged in full, after which the call is charged per second.

Data services are automatically activated with the tariff plans without any activation or monthly fee.

1) Internet Premium Profi is designed only for the sale of laptops at a special price in accordance with the Special terms and conditions of the Subscriber Contract when purchasing a laptop at a special price.

2) The speed mentioned above is the maximum speed; the minimum speed cannot be guaranteed due to the character of the service.

3) In the case of the GPRS/EDGE/Internet 4G service, FUP is applied to all data transfers with the exception of transfers under the APN intranet service.

The benefits arising from the Frame Contract do not apply to the Internet Premium Profi tariff plan, unless the particular Frame Contract stipulates otherwise.

## Internet add-ons for contract customers

	Internet Premium+
Monthly fee	999 (1,198.80)
Free units Internet	Unlimited
Free units WAP	Unlimited
Monthly FUP limit	30 GB

Prices are stated in CZK without (in brackets with) VAT. The billing unit is 5 kB. The download speed is not guaranteed and may reach up to 236.8 kb/s. Deactivation of this tariff add-on is possible 30 days from activation at the earliest.



## MobileBox

### MobileBox price list

	Prices excl. (incl.) VAT
Activation	90 (108)
Monthly fee	90 (108)
Calls to MobileBox (via 3322)	Free of charge*
Calls to MobileBox from another phone (via 603 123 322)	CZK 1 /min.* (1.20)
e-mail sent from MobileBox	Free of charge
SMS sent from MobileBox	
<ul style="list-style-type: none"> <li>To the T-Mobile network</li> <li>To other networks</li> </ul>	Free of charge As a SMS acc. to your tariff plan
Fax sent from MobileBox	Acc. to your tariff plan – as a call to the resp. network
Voice message sent from MobileBox	Acc. to your tariff plan – as a call to the resp. network
e-mail forwarded to the phone via SMS (the first 160 characters)	As a SMS acc. to your tariff plan (free until further notice)
Notification of a new message in MobileBox via SMS	Free of charge
Calls redirected using the T-Mobile Receptce (Reception) service	As a call to the resp. network acc. to the tariff plan of the SIM card on which T-Mobile Receptce is activated

\* Applies to the currently offered tariff plans. For prices of older tariffs see [www.t-mobile.cz](http://www.t-mobile.cz) or call 603 603 603 (4603 from T-Mobile).

## Tariff plans for mobile internet

	Internet Basic <sup>3)</sup>	Internet Standard	Internet Premium
Monthly fee	399 (478.80)	699 (838.80)	999 (1,198.80)
<b>Internet access</b>	<b>4G</b>	<b>3G/4G/EDGE/ /GPRS</b>	<b>3G/4G/EDGE/ /GPRS</b>
Free units	-/Unlimited/-/	Unlimited	Unlimited
Access via HotSpot <sup>1)</sup> (CZK/10 min.)	15 (18)	15 (18)	Unlimited
<b>Further prices and info</b>			
Download speed <sup>2)</sup> (non-guaranteed)	Up to 1 Mbps	Up to 3 Mbps	Up to 21.6 Mbps
Monthly FUP* limit	2 GB	5 GB	10 GB
Price for additional 1 GB FUP	99 (118.80)	99 (118.80)	99 (118.80)
<b>Voice calls and SMS</b>			
Voice calls	6 (7.20)	6 (7.20)	6 (7.20)
SMS	1.70 (2.04)	1.70 (2.04)	1.70 (2.04)

Prices are stated in CZK without (in brackets with) VAT. In the case of voice calls and traditional data transfers (CSD), the first minute is charged in full, after which the connection is charged per second.

- 1) For free access in the case of Internet Premium, it is possible to send a registration SMS with OPEN to 9526. The sending of the registration SMS is free of charge. After that, you will receive a SMS with a user name and password for repeated access to the HotSpot service. The registration SMS must be sent from the SIM card on which the Internet Premium tariff plan is activated.
- 2) The transmission speed depends on the technology used, local conditions and the tariff plan selected. The aforementioned speed is the maximum speed in an area covered with 3G signal. In the case of Internet na cesty Standard (Internet on the Go Standard), the maximum speed achievable in the UMTS TDD network (Internet 4G) is 1 Mbps; In the case of Internet na cesty Premium (Internet on the Go Premium) it is 2 Mbps. The fastest currently available service/access technology supported by the terminal is always used.
- 3) With the web n'walk Internet Basic tariff plan it is possible to use WAP via APN GPRS WAP for the prices listed at [www.t-mobile.cz](http://www.t-mobile.cz). With the Internet Basic tariff plan it is not possible to connect via EDGE and GPRS.

If choosing Internet Basic, Internet Standard or Internet Premium, customers have to sign a Subscriber Contract for 1 year, 2 years or for an indefinite period. If entering into a fixed-term Subscriber Contract, you can purchase a modem or data card at a special price. If extending their contract for a fixed term, customers can choose a subsidised handset or obtain 2 or 4 monthly fees free of charge if entering into a contract for 1 or 2 years (the value of the performance provided free of charge is included in the price of the 5<sup>th</sup> monthly fee without any increase in such fee).

For the complete terms and conditions governing the use of the mobile internet tariff plans see [www.t-mobile.cz](http://www.t-mobile.cz).

## Internet add-ons

	Surf+	Surf&Mail+	Internet+
Activation for indefinite period	99 (118.80)	199 (238.80)	699 (838.80)
Activation for 12 months	80.83 (97)	164.17 (197)	580.83 (697)
Activation for 24 months	73.33 (88)	148.33 (178)	515 (618)
Internet and WAP browsing	Unlimited	Unlimited	Unlimited
E-mail			
▪ Postm@n via POP3	Unlimited	Unlimited	Unlimited
▪ SMTP/IMAP/POP3/ /Mail for Exchange	Unlimited	Unlimited	Unlimited
Other traffic			
▪ via APN Internet	Unlimited	Unlimited	Unlimited
Monthly FUP limit	50 MB	100 MB	2 GB

Prices are stated in CZK without (in brackets with) VAT. The billing unit is 5 kB. The download speed is not guaranteed and may reach up to 236.8 kb/s. Deactivation of this tariff add-on is possible 30 days from activation at the earliest.

The free protocols only apply to APN Internet and APN WAP in the T-Mobile CZ network. Use of the Postm@n via POP3 service free of charge as part of the Surf+ and Twist Surf+ add-ons requires a specific phone set up; for more information visit [www.t-mobile.cz/postmanpop3](http://www.t-mobile.cz/postmanpop3). Unlimited e-mail access free of charge as part of the Surf&Mail+ add-on applies to the receipt and sending of mail via the POP3/IMAP4/SMTP protocols; the use of Nokia Mail for Exchange (or another ActiveSync application) only applies to ports 443 and 80.

The earlier versions of the Price List and the terms and conditions available at [www.t-mobile.cz](http://www.t-mobile.cz) apply to customers who activated the Surf+ or Surf&Mail+ add-on before 12 December 2007 (constantly being renewed). It is possible to switch to the new add-on version free of charge by sending a text with GPRS A SRF (for Surf+) or GPRS A SAM (for Surf&Mail+) to 4603.

When entering into a new fixed-term contract or extending the existing one along with purchasing a Nokia E66, E71, N95, iPhone 3G, Sony Ericsson Xperia X1, Sony Ericsson G502, T-Mobile MDA Compact IV, T-Mobile MDA Touch, T-Mobile MDA Vario IV or T-Mobile G1 at a special price, Internet+ is provided at a favourable monthly fee of CZK 399 excl. VAT (CZK 478.80 incl. VAT). The special monthly fee is conditioned on the commitment to use Internet+ for a period of 12 months and is provided for the period of duration of the Subscriber Contract (no more than 24 months).

The offer of the special price of Internet+ and Surf&Mail+ does not apply to customers with a Frame Contract.

The Surf+ and Surf&Mail+ tariff add-ons can be activated at the same time. These add-ons are subject to a limit of maximum monthly payment of CZK 799 (958.80 incl. VAT) irrespective of the amount of transmitted data. This limit applies to EDGE/GPRS transfers in the T-Mobile CZ network.

## Recording services

### MobileBox Easy

	Prices excl. (incl.) VAT
Activation/monthly fee	Free of charge
E-mail sent from MobileBox Easy	Free of charge
Reading of e-mails in MobileBox Easy (via 3312)	Acc. to your tariff plan – calls to T-Mobile numbers
SMS sent from MobileBox Easy	
• to T-Mobile numbers	Free of charge
• to other networks	As the sending of SMS acc. to your tariff plan
Forwarding of an e-mail to a phone via SMS (the first 160 characters)	As the sending of SMS acc. to your tariff plan (free until further notice)
Notification of new messages in MobileBox via SMS	Free of charge

# Notes

The Price List of T-Mobile Tariff Plans and Services for Key Accounts („Price List“) applies to all Subscriber Contracts falling under the regime of the Frame Contract. The validity and length of the Subscriber Contract results from the provisions of a particular Frame Contract and also the Order of Services.

Unless the particular Frame Contract stipulates otherwise, it is possible for the Subscriber Contracts falling under its regime to activate only the tariff plans and services specified in this Price List.

If a Subscriber switches from a tariff plan with the HIT add-on to another one whose HIT variant does not exist (such as Profi na míru/Customized Profi, Internet or M2M), his/her agreed term of Subscriber Contract remains unchanged. Another subsequent change to the HIT variant of another tariff plan is no longer possible and HIT can be activated only when extending the Subscriber Contract.

The **monthly fee** is always charged at the end of the respective billing period. If a service has been active only for a certain part of the relevant period (e.g., due to a tariff plan change, activation/deactivation during the billing period, temporary disconnection), the respective monthly fee will be proportionally adjusted (except for the Vikend+/Weekend+ and Pevná+/Fixed network+ add-ons which are always charged in full). The number of free units will also be adjusted accordingly.

The **free minutes** apply to voice calls to all Czech networks and to the voice mailbox (unless it is stated otherwise). These free minutes do not apply to international calls, roaming calls and some additional services. Free minutes can be used during the billing period or, if applicable, proportionate part of this period (see the monthly fee) and can be rolled over to the next period.

**Credit** in credit tariff plans is equal to the monthly fee; the HIT variant of the credit tariff plans offers an extra 20% of monthly credit to customers. In other tariff plans that include credit, its amount is specified in the price list for the respective tariff plan. If a subscriber has been using such tariff plan only during a certain part of the billing period, the monthly fee and credit will be proportionately adjusted depending on the number of days on which the customer has been using the tariff plan. Credit serves exclusively for the payment of prices for voice phone calls, SMS and MMS to all Czech networks according to the Price List of Services. Credit cannot be used for calls, SMS and MMS charged at special rates according to the Price List of Services, especially for premium-rate services, unless it is stated otherwise in the terms and conditions of the respective tariff plan. Unused credit is rolled over in accordance with the terms and conditions of the individual tariff plans. Bonus credit and credit included in bundles is not rolled over unless it is stated otherwise.

**Free SMS** must be used during the respective billing period or, if applicable, the proportionate part of this period (see the monthly fee); they cannot be rolled over to the next period; unused free SMS expire.

**Short messaging service:** One SMS contains a maximum of 160 characters. Some letters (especially those with diacritics) or symbols may take up more than one character.

**Prices of phones and data handsets:** The minimum price of individual products is always CZK 1, even if a combination of discount results in a decrease in the price of the product selected by the customer below CZK 1. In such case, the price of CZK 1 will be set up for the product and the remaining part of the discount will expire and cannot be claimed in any manner in the future. A Twist set contains separate products (and services) that will be handled separately in the event of a warranty claim.

**SMS and MMS sent to customers:** The SMS and MMS that start with \* and are sent from 4603 or 4644 are commercial statements sent by T-Mobile Czech Republic a.s. To cancel their receipt please contact the T-Mobile Customer Centre on 4603 or the Customer Centre – Business on 4644 (from T-Mobile) or e-mail us to info@t-mobile.cz.

Wherever free units are mentioned in the text, this is understood to mean credit in the case of credit tariff plans. The price of the monthly fee provided free of charge is included in the price of the immediately following monthly fee charged or in the price of the standard monthly fee. The maximum length of one call made via a SIM card provided by T-Mobile Czech Republic a.s. is 65 minutes. All prices are stated in CZK.

Calls initiated before midnight on the last day of a billing period and terminated after 00.00 on the first day of the following billing period are charged as if they took place completely in the billing period in which they were initiated. I.e., the free minutes or credit allocated in the new period are not applied to these calls.

The basic prices of calls and SMS and free units for individual services do not apply to premium-rate services; these are charged at different rates according to the currently valid Price List, see chapter Other Services.

**Data limit:** All unlimited tariff plans are subject to the FUP (Fair Usage Policy) criterion in order to ensure equal quality and availability of the service for all of its users. After exceeding the stipulated volume of transmitted data during one billing period (in the case of prepaid cards this volume is calculated on the basis of the last 30 days), the transfer speed will be limited. The full transfer speed is restored at the beginning of the next billing period. The FUP criterion does not apply to access via a HotSpot. For more information see [www.t-mobile.cz/internet](http://www.t-mobile.cz/internet)

For the purposes of the obligation of the minimum purchase of services arising from the Frame Contract, amounts billed exclusive of VAT shall be applied. The items listed below shall not be applied for the purposes of fulfilment of the obligation of the minimum purchase even though they were billed in the Statement of Services by TMCZ:

Audiotex services

Audiotex services – private

Donor SMS

m-payment (Aral, Coca-Cola...)

Other discounts – compensation in the form of a discount applied to a Statement of Services

Individual discount – compensation in the form of a discount applied to a Statement of Services, e.g. as a result of complaint handling

Contractual penalty unused services based on the FC under the Frame Contract for the failure to purchase the agreed volume of services

Contractual penalty unused services based on the FC for the failure to purchase the agreed volume of business services (with the exception of a contractual penalty charged to an Authorized Person under the Frame Contract, which will be applied to the amount billed in the next calendar quarter)

Premium SMS

Third-party SMS and MMS

SMS Payment

VideoStreaming

Credit note

Debit note

Credit rolled over from the previous Statement of Services

Payments for system solutions services (e.g. ICT solutions etc.), services provided under ProfiNet and/or under the Contract for the Set-Up and Provision of T-Mobile ProfiNet, unless agreed otherwise in writing

The term contracts in this Price List means Subscriber Contracts, unless it is stated otherwise.

The VAT rate in this Price List is understood to be equal to 20%.

The terms and conditions of individual services can be found on [www.t-mobile.cz](http://www.t-mobile.cz).

In the case of services with an unlimited number of free units, the Subscriber must not use these units for a conduct that is in conflict with the legal regulations in force and/or the General Terms and Conditions of T-Mobile Czech Republic, a.s. (especially in conflict with the provisions 3.1.8., 3.2.1., 3.2.2., 3.2.6 and/or 3.2.7.) or in connection with telemarketing, in the GSM gateway or SMS gateway (unless this has been agreed in the Frame Contract). For each breach of this obligation, T-Mobile Czech Republic, a.s. is entitled to charge to the Subscriber a contractual penalty in the amount of CZK 100,000 (for each SIM card) for each billing period in which such breach occurred. This shall not affect the right of T-Mobile Czech Republic, a.s. to proceed in accordance with Article 7 of the General Terms and Conditions of T-Mobile Czech Republic, a.s.

The T-Mobile network is understood as the mobile electronic communications network operated by T-Mobile Czech Republic a.s. in the territory of the Czech Republic, unless explicitly stated otherwise. The services directed at the T-Mobile Fixed Network (the part of the network of České Radiokomunikace a.s. that was purchased by T-Mobile Czech Republic a.s. on 1 December 2009) are charged as services to the “Fixed network in the Czech Republic” destination, unless explicitly stated otherwise.

# Annex 1

## Overview of combinations of T-Mobile tariff add-ons

**4G tariff plans** (only the tariff add-ons can be activated)

### Minute-based tariff plans

T 30 (CZK 226.10)  
T 80 (CZK 535.50)  
T 160 (CZK 773.50)  
T 300 (CZK 1,178.10)  
T 600 (CZK 2,130.10)  
T 1 500 (CZK 4,462.50)

#### Permitted add-ons:

Víkend+ (Weekend+), Pevná+ (Fixed+), Volání 50+ (Calls 50+),  
Volání 200+ (Calls 200+), SMS 100+, MMS 15+, T-Mobile  
mimo špičku (T-Mobile Off-peak), Pevná mimo špičku (Fixed  
Network Off-peak), SMS Víkend+ (SMS Weekend+), PPS/PS+  
(VPN/PN+), Internet v mobilu Standard (Mobile Internet  
Standard), Internet v mobilu Klasik (Mobile Internet Classic),  
Internet v mobilu Premium (Mobile Internet Premium)

# Annex 2

## Terms and conditions of the minimum monthly payment

1. A customer who undertakes the minimum monthly payment obligation will obtain a mobile phone, modem, laptop, PDA/MDA or another terminal at a special price or another benefit according to T-Mobile's current offer. It is possible to undertake the minimum monthly payment obligation when entering into a new Subscriber Contract or when extending the existing Subscriber Contract. The customer will specify the amount of the minimum monthly payment in the respective form. This amount cannot be altered during the period for which the obligation lasts.
2. A customer who has undertaken the obligation of a minimum monthly payment for an agreed time is obliged to use, during the period for which this obligation lasts, at least such a volume of telecommunications services each billing period so that the amount charged for these services is equal to the minimum monthly payment. The items listed in Annex 1 below are not included in the minimum monthly payment. T-Mobile may amend this Annex 1 at any time.
3. The minimum monthly payment obligation always relates to the Subscriber Contract. Thus, if more than one telephone number subject to the minimum monthly payment obligation is billed in one summary Statement of Services, the customer must meet the minimum monthly payment obligation for each of such phone numbers separately.
4. If the customer breaches the obligation to reach the agreed amount of payment for a specific phone number, T-Mobile is entitled to a contractual penalty in an amount corresponding to the difference between the amount billed and the minimum monthly payment. If the customer breaches the obligation to reach the minimum monthly payment for the entire agreed term, T-Mobile is entitled to a contractual penalty in an amount corresponding to the difference between the sum of the monthly fees remaining from the moment the obligation was breached until the expiry of the agreed term and the sum of the minimum monthly payments remaining from the time the obligation was breached until the expiry of the agreed term. This shall not affect T-Mobile's right to other contractual penalties in accordance with the General Terms and Conditions or other payments.
5. The agreed term of adherence to the minimum monthly payment obligation shall be extended for the period for which service on the SIM card has been suspended. If service on the SIM card is suspended for a part of the billing period, the customer is obliged to adhere to the proportionate part of the minimum monthly payment obligation. If the SIM card is blocked due to a breach of the customer's obligation (e.g., due to non-payment), this shall not affect the customer's obligation to adhere to the minimum monthly payment in relation to the respective SIM card.
6. In the case of transfer of the Subscriber Contract, the minimum monthly payment obligation is automatically transferred to the new subscriber. The original subscriber is obliged to inform the new subscriber of the existence of this obligation, its amount and the remaining period of duration. The new subscriber cannot claim in relation to T-Mobile that he/she did not know about the existence of the minimum monthly payment obligation.
7. These terms and conditions shall become effective on 2 December 2009.
8. T-Mobile may amend these terms and conditions; the currently valid version shall be always available at [www.t-mobile.cz](http://www.t-mobile.cz).

- Activation or migration price;
- Payment for intermediated sale (donor SMS, Premium SMS, audiotex etc.);
- One-off fees (such as the fee for SIM card exchange or phone number change, etc.);
- One-off discounts (compensations);
- Twist top-up via the Statement of Services;
- Calls to toll-free numbers.

### Annex 1:

The following items are not included in the amount billed for the services provided for the purpose of fulfilment of the minimum monthly payment obligation:

- Discounts provided as well as free services or discounts provided by T-Mobile as part of marketing campaigns (with the exceptions of those provided to customers using the benefits arising from the Frame Contract or Important Customer Contract);
- Payments accepted in advance;
- Monthly fee for PROFINET services;
- Payments received for previous unpaid Statements;
- Overpayments;
- Advance payments received;
- Contractual penalties;
- Late payment interest;

# Annex 3

## Special terms and conditions of the Subscriber Contract when purchasing a laptop at a special price

1. T-Mobile Czech Republic a.s., having its registered office at Tomičkova 2144/1, 149 00 Prague 4, Company ID 64949681, registered in the Commercial Register administered by the Municipal Court in Prague, Section B, Insert 3787 ("T-Mobile"), offers customers (with the exception of customers with the Frame Contract) laptops at a special price.
  - a) The promo event offering unlimited internet access for up to six months free of charge where the customer does not have to pay the monthly fee for the data tariff plan for six months (when entering into a 24-month Subscriber Contract) or three months (when entering into a 12-month Subscriber Contract) does not apply to the Subscriber Contract. Thus, the customers who have purchased the laptop at a special price are obliged to pay the monthly fee from the beginning of the contractual relationship.
  - b) The Subscriber Contract is always entered into or extended for a fixed period of 24 months. Customers who have purchased the laptop at a special price are obliged to adhere to the minimum monthly payment obligation the amount of which is agreed in the order of services or amendment to the Subscriber Contract for a period of 24 months. Otherwise they shall pay the contractual penalty specified in the terms and conditions of the minimum monthly payment.
  - c) Since customers do not provide a deposit when extending their Subscriber Contract, which could cover the risk of fraudulent conduct, the offer of purchasing the laptop at a special price when extending the Subscriber Contract only applies to customers who have had a concluded Subscriber Contract with T-Mobile for more than twelve months. Another prerequisite for the extension of the Subscriber Contract is an active Internet 4G Basic, Standard or Premium tariff plan at the time of contract extension. All conditions specified in the previous paragraph also apply to the extension of the Subscriber Contract accordingly.
  - d) Customers who wish to obtain the laptop at a special price have the opportunity to enter into a Subscriber Contract, extend their Subscriber Contract and have the laptop and related equipment (e.g., the 4G Combi card or 4G modem) delivered outside T-Mobile shops. Subscriber Contract extension, the laptop and related equipment can be ordered on the T-Mobile website or by calling the T-Mobile Customer Centre. On the T-Mobile website or during the phone call, the customer will select the place and time of delivery. The parcel will contain the Order of Services – Proposal to Enter into a Subscriber Contract form or the Amendment to the Subscriber Contract form, the laptop, additional equipment, information materials and, if applicable, other products or documents based on the customer's choice. Upon delivery, the customer will sign the respective form and upon the fulfilment of the conditions necessary for the conclusion of the Subscriber Contract, the customer will accept the proposal to enter into a T-Mobile Subscriber Contract by activating the SIM card. The Subscriber Contract is thereby concluded. Due to the fact that in such cases, the customer has explicitly agreed (either via the website or during the phone call) on a visit for the purpose of an order pursuant to Section 57 (1) of the Civil Code, he/she does not have the right to withdraw from the Subscriber Contract without stating the reason and without sanctions pursuant to the legal provisions on consumer contracts.
  - e) T-Mobile has the right to agree with a customer who has purchased the laptop at a special price on a premature termination of the Subscriber Contract. If the Subscriber Contract is terminated prematurely by agreement, the customer is obliged to pay financial compensation for premature contract termination to T-Mobile in the amount of the difference between the special and the full price of the laptop from which the minimum monthly payments throughout the term of the Subscriber Contract will be deducted. The statutory amount of VAT shall be always added to the amount calculated in this manner. However, the financial compensation shall never be lower than CZK 100 incl. VAT. The full laptop price shall be determined according to the last valid Price List. The customer is obliged to pay the financial compensation to T-Mobile within the time limit specified by T-Mobile. The customer acknowledges that the obligation to pay financial compensation constitutes an obligation arising from the Subscriber Contract, and the authority to decide about such obligation first is the Czech Telecommunications Office.
2. Customers can purchase the laptop at a special price when entering into a Subscriber Contract with a data tariff plan (4G Basic, Standard or Premium) or a voice tariff plan. Customers can also purchase the laptop when extending their Subscriber Contract with a data or voice tariff plan. When entering into or extending a Subscriber Contract with a data tariff plan, customers can also purchase the 4G Combi card or 4G modem for internet access. If a customer is purchasing the laptop at a special price when entering into or extending the Subscriber Contract, this fact will be specified in the order of services or amendment to the Subscriber Contract. If the customer purchases the laptop at a special price when entering into or extending the Subscriber Contract with a voice or data tariff plan, 4G Combi card or 4G modem, the Subscriber Contract is governed by the following special terms and conditions:
  - a) The promo event offering unlimited internet access for up to six months free of charge where the customer does not have to pay the monthly fee for the data tariff plan for six months (when entering into a 24-month Subscriber Contract) or three months (when entering into a 12-month Subscriber Contract) does not apply to the Subscriber Contract. Thus, the customers who have purchased the laptop at a special price are obliged to pay the monthly fee from the beginning of the contractual relationship.
  - b) The Subscriber Contract is always entered into or extended for a fixed period of 24 months. Customers who have purchased the laptop at a special price are obliged to adhere to the minimum monthly payment obligation the amount of which is agreed in the order of services or amendment to the Subscriber Contract for a period of 24 months. Otherwise they shall pay the contractual penalty specified in the terms and conditions of the minimum monthly payment.
  - c) Since customers do not provide a deposit when extending their Subscriber Contract, which could cover the risk of fraudulent conduct, the offer of purchasing the laptop at a special price when extending the Subscriber Contract only applies to customers who have had a concluded Subscriber Contract with T-Mobile for more than twelve months. Another prerequisite for the extension of the Subscriber Contract is an active Internet 4G Basic, Standard or Premium tariff plan at the time of contract extension. All conditions specified in the previous paragraph also apply to the extension of the Subscriber Contract accordingly.
  - d) Customers who wish to obtain the laptop at a special price have the opportunity to enter into a Subscriber Contract, extend their Subscriber Contract and have the laptop and related equipment (e.g., the 4G Combi card or 4G modem) delivered outside T-Mobile shops. Subscriber Contract extension, the laptop and related equipment can be ordered on the T-Mobile website or by calling the T-Mobile Customer Centre. On the T-Mobile website or during the phone call, the customer will select the place and time of delivery. The parcel will contain the Order of Services – Proposal to Enter into a Subscriber Contract form or the Amendment to the Subscriber Contract form, the laptop, additional equipment, information materials and, if applicable, other products or documents based on the customer's choice. Upon delivery, the customer will sign the respective form and upon the fulfilment of the conditions necessary for the conclusion of the Subscriber Contract, the customer will accept the proposal to enter into a T-Mobile Subscriber Contract by activating the SIM card. The Subscriber Contract is thereby concluded. Due to the fact that in such cases, the customer has explicitly agreed (either via the website or during the phone call) on a visit for the purpose of an order pursuant to Section 57 (1) of the Civil Code, he/she does not have the right to withdraw from the Subscriber Contract without stating the reason and without sanctions pursuant to the legal provisions on consumer contracts.
  - e) T-Mobile has the right to agree with a customer who has purchased the laptop at a special price on a premature termination of the Subscriber Contract. If the Subscriber Contract is terminated prematurely by agreement, the customer is obliged to pay financial compensation for premature contract termination to T-Mobile in the amount of the difference between the special and the full price of the laptop from which the minimum monthly payments throughout the term of the Subscriber Contract will be deducted. The statutory amount of VAT shall be always added to the amount calculated in this manner. However, the financial compensation shall never be lower than CZK 100 incl. VAT. The full laptop price shall be determined according to the last valid Price List. The customer is obliged to pay the financial compensation to T-Mobile within the time limit specified by T-Mobile. The customer acknowledges that the obligation to pay financial compensation constitutes an obligation arising from the Subscriber Contract, and the authority to decide about such obligation first is the Czech Telecommunications Office.
3. These terms and conditions shall come into force on 1 October 2008. T-Mobile may alter these terms and conditions and the new version shall always become effective on the date of its publication at [www.t-mobile.cz](http://www.t-mobile.cz), unless another beginning of effect is stipulated.

# Annex 4

## Commercial terms and conditions of the Datový Roaming Evropa (Europe Data Roaming) tariff add-on

("Commercial Terms and Conditions")

T-Mobile Czech Republic a.s., having its registered office at Tomičkova 2144/1, 149 00 Prague 4, Company ID 64949681, registered in the Commercial Register administered by the Municipal Court in Prague, Section B, Insert 3787

1. These Commercial Terms and Conditions define the rules under which T-Mobile Czech Republic a.s. ("TMCZ") provides electronic communications services, namely the Datový roaming Evropa (Europe Data Roaming) add-on ("Bundle").
2. The Commercial Terms and Conditions are published on the TMCZ website at [www.t-mobile.cz](http://www.t-mobile.cz). The Commercial Terms and Conditions or their part may be further communicated via other media, such as press advertisements, posters, etc. In the event of any discrepancies between the text of the Commercial Terms and Conditions published on the internet and that published in another manner, the text published on the above-mentioned website shall always prevail.
3. The Bundle contains free units for internet access in the scope specified in the table below in the countries specified in these Commercial Terms and Conditions via GPRS, EDGE or 3G ("Data Service"). The Bundle enables the use of the Data Service in the given scope in each billing period at the price specified in the table below:
4. One Bundle can be used in one billing period. After using up the free units from the Bundle, data transfer in the countries specified in these Commercial Terms and Conditions is charged according to the currently valid roaming price list for the respective SIM card (price as per the Frame Contract or the currently valid roaming tariff plan).

Size	Prices excl. (incl.) VAT
10 MB	399 (478.80)
15 MB	549 (658.80)
20 MB	699 (838.80)
30 MB	999 (1,198.80)
50 MB	1,499 (1,798.80)
150 MB	2,999 (3,598.80)

5. The Data Service contained in the Bundle can be used on the SIM cards falling under a Frame Contract with a tariff plan with a monthly statement for internet and intranet access (private APN) or the BlackBerry service via a mobile phone or PDA/MDA.
6. The Data Service included in the Bundle cannot be used for data transfer in the territory of the Czech Republic. Unused Data Service limit is not rolled over to the next billing periods and expires without compensation.
7. The minimum billing unit of the Data Service that can be used under the Bundle is 100 kB. Free units from the Bundle are used first, before other free units applicable to data roaming services.
8. The Bundle is automatically deactivated if the Subscriber Contract is transferred to another Subscriber.
9. If the Bundle is activated for a Subscriber Contract, it is not possible to set up the Data Roaming Limit for the Subscriber Contract.
10. The Bundle or, more precisely, the free units included in it are prorated in relation to one complete billing period. If the Bundle is deactivated during a billing period and the customer has used an amount of free units higher than the amount corresponding to (this) one billing period as on the Bundle deactivation date, TMCZ is entitled to charge to the subscriber the free units used that exceed the corresponding amount according to the valid Price List of T-Mobile Tariff Plans and Services for Key Accounts. If the customer has activated the Data Roaming Limit service, the amount billed may exceed the given financial limit in this case due to the necessity to cover the spending in connection with the prematurely terminated Bundle.
11. The Bundle can be activated and, subsequently, no earlier than 30 days from activation, deactivated via the Customer Centre – Business.
12. Use of the Bundle may have an influence on reaching the selected level of the minimum monthly payment.
13. The Bundle cannot be used along with the T-Mobile BlackBerry Roaming or M2M Data Roaming add-ons.
14. TMCZ reserves the right to update and alter the conditions and scope of these Commercial Terms and Conditions or cancel the offer of this Bundle at any time. Such changes shall come into effect on the date on which they are published on the T-Mobile website, unless a later date is stipulated.
15. These Commercial Terms and Conditions shall come into force and effect on 1 July 2010.

Scope of validity of the Bundle

Austria, Belgium, Bulgaria, Cyprus, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, the UK as well as the Aland Islands, the Azores, the Canaries, French Guyana, Gibraltar, Guadeloupe, Madeira, Martinique and Réunion.

Albania, Andorra, Belarus, Bosnia and Herzegovina, Croatia, Faroe Islands, Iceland, Liechtenstein, Republic of Moldova, Monaco, Norway, Switzerland, Tunisia, Turkey, Ukraine and Yugoslavia.