



Czech

CERTIFICATE

TÜV SÜD Czech s.r.o.,
Certification Body Management System No. 3053
accredited by CAI according to ČSN EN ISO/IEC 17021-1:2016

certifies that



T-Mobile Czech Republic a.s.

Tomíčková 2144/1
CZ – 148 00 Praha 4, Chodov
Ident. No.: 64949681

The list of sites / associated certificates is stated in the annex to this certificate, the annex is its integral part and contains 1 page.

has established and applies
management system of IT services in the field of

design, development, implementation and operation of mobile and fixed-line telecommunication services and ICT solutions, customer care for major corporate customers and public administration in accordance with the service catalogue

An audit was performed, Report No. **11.909.728**

Proof has been furnished that the requirements
according to

ISO/IEC 20000-1:2011

are fulfilled.

The certificate is valid from **17.12.2018** until **16.12.2021**

Certificate Registration No. **11.909.640**



Prague, 17.12.2018



The list of sites / associated certificates

Name and address of the site	Scope of audited activity	Registration No. of the associated certificate
<p>T-Mobile Czech Republic a.s.</p> <p>Vinohradská 190, 130 00 Praha 3</p> <p>U nákladového nádraží 6, 130 00 Praha 1</p> <p>Collinova 420, 500 03 Hradec Králové</p> <p>Sirotkova 1242, 293 01 Mladá Boleslav</p> <p>Komenského náměstí 2540, 440 01 Louny</p> <p>Cejl 20, 602 00 Brno</p> <p>Vítězná 770, 460 01 Liberec</p> <p>Pohraniční 27, 703 00 Ostrava</p> <p>Okružní 6, 370 01 České Budějovice</p> <p>Kotíkovská 151, 323 00 Plzeň</p> <p>Výstupní 2, 400 11 Ústí nad Labem</p> <p>K pérovně 1616/2, 110 00 Praha 15</p> <p>Výstaviště 1, 603 00 Brno</p> <p>Veveří 102, 616 00 Brno</p> <p>Koksární 7, 702 00 Ostrava</p> <p>Na desátém 2, 702 00 Ostrava</p>	<p>design, development, implementation and operation of mobile and fixed-line telecommunication services and ICT solutions, customer care for major corporate customers and public administration in accordance with the service catalogue</p>	<p>-</p>

