



SPECIAL SERVICES FOR END USERS

HAVE YOU GOT A TARIFF FROM YOUR EMPLOYER, BUT YOU STILL NEED MORE DATA?

Get pre-paid mobile internet to accompany the tariff from your employer. You can choose from packages of data for **at home** or **abroad**. It's easy to make a payment online with your credit card.

Data packages in the Czech Republic and in Zone 1 – Mobile Internet Extra

- 30 days of data connection
- Comfortable online card payment
- Validity in the Czech Republic and Zone 1 in line with the EU roaming conditions

Mobilní internet Extra 1 GB	1 GB	For watching YouTube or other video applications, listening to streamed music and intense use of car navigation.	159 Kč
Mobilní internet Extra 2.5 GB	2.5 GB	For watching YouTube or other video applications, listening to streamed music and sharing pictures and downloading smaller files.	299 Kč
Mobilní internet Extra 5 GB	5 GB	For watching YouTube, listening to streamed music and sharing pictures and videos, and connection sharing.	449 Kč

Prices include VAT

Data Packages Abroad – Internet World Extra

- Use your phone just as you do at home – no worries, no borders
- You can activate the data volume in individual countries according to your needs and have the option to easily purchase more after using up the bundle
- The packages can be paid only in advance via the online payment gateway by the end user while activating the package

Internet Svět 1 Extra se 100 MB	199 Kč
Internet Svět 1 Extra s 250 MB	399 Kč
Internet Svět 1 Extra s 500 MB	699 Kč

The prices are inclusive of VAT. One-off Internet World 1 package is valid for 30 days from activation date. The package expires when the data volume has been used up, or in 30 days. Then its not renewed again.

The package is valid in the following countries: Albania, Argentina, Australia, Bahrain, Bosnia and Herzegovina, Belarus, Bolivia, Brazil, Chile, Montenegro, China, Egypt, Faroe Islands, Philippines, Hong Kong, Israel, Japan, South Africa, Canada, Colombia, Korea, Macedonia, Mexico, Monaco, Moldova, Panama, Peru, Qatar, Russia, Saudi Arabia, Singapore, United Arab Emirates, Serbia, Switzerland, Thailand, Turkey, Taiwan, Ukraine, USA and Vietnam.

Internet Svět 2 Extra s 50 MB	799 Kč
Internet Svět 2 Extra se 100 MB	1.399 Kč
Internet Svět 2 Extra s 200 MB	2.399 Kč

The prices are inclusive of VAT. One-off Internet World 2 package is valid for 30 days from activation date, and when the data volume has been used up, data use is locked.

The package is valid in the following countries: Afghanistan, Anguilla, Netherlands Antilles, Armenia, Antigua and Barbuda, Azerbaijan, Benin, Bangladesh, the Bahamas, Bermuda, Barbados, Zaire, Cape Verde, Costa Rica, Cuba, Cayman Islands, Dominica, the Dominican Republic, Algeria, Ecuador, Fiji, Georgia, Ghana, Grenada, Guatemala, Guyana, Honduras, Haiti, Indonesia, India, Iraq, Jamaica, Jordan, Kazakhstan, Kenya, Kyrgyzstan, Cambodia, Saint Kitts and Nevis, Kuwait, Laos, Liberia, Saint Lucia, Sri Lanka, Macau, Morocco, Myanmar (Burma), Mongolia, Montserrat, Mauritius, Malaysia, Nigeria, Nicaragua, New Zealand, Oman, Pakistan, Papua New Guinea, Puerto Rico, Paraguay, Rwanda, Senegal, Sierra Leone, Salvador, Turks and Caicos Islands, Tajikistan, Tonga, Trinidad and Tobago, Tunisia, Tanzania, Uganda, Uruguay, Uzbekistan, Saint Vincent and the Grenadines, British Virgin Islands, US Virgin Islands, Vanuatu, Wallis and Futuna, Burkina Faso, Curacao.

FAQ

How does the Mobile Internet Extra and Internet World Extra package activation work?

Mobile Internet Extra or Internet World Extra packages are activated through My T-Mobile on the landing page <https://tmo.cz/dl> after an online card payment. To complete the payment, you must enter an e-mail to which we send a simplified tax document. You will be informed of package activation by a confirmation text message.

What if use up my data?

To purchase another package with your selected volume of data, you can use:

- My T-Mobile
- activation page <https://tmo.cz/dl> where you will be redirected at the moment when you use up your data
- My T-Mobile mobile app, after downloading from the website <https://tmo.cz/mtm>

How can I increase my data limit?

It is not possible to increase the data limit as in the case of the other packages offered.

To purchase another package, however, you can use:

- My T-Mobile
- activation page <https://tmo.cz/dl> where you will be redirected at moment when you use up your data
- My T-Mobile mobile app, after downloading from the website <https://tmo.cz/mtm>

If you are a passionate surfer and want to watch some videos in your phone quite often though, you will soon find that there is never enough data. And we have a fully loaded data package with a limit of 5 GB right for you.

Do I really have to have the package turned on for at least 30 days before I can cancel it?

Yes. If you activate any of the Mobile Internet Extra or Internet World Extra data packages, the package cannot be deactivated and expires at the end of the 30-day period.

Can I use my data from the Mobile Internet Extra package abroad?

Yes, but only in Zone 1 according to EU Roaming conditions.

Am I free to combine Internet World Extra packages in both zones?

Packages can only be used in the zone for which they are intended. The Zone 2 package cannot be used in Zone 1.

It's not even possible to have multiple one-off packages activated for the same zone at one time.

Does my data limit double when I buy two packages?

You have the option of activating another package during the 30-day period. However, we recommend purchasing an additional package only if you have used up all the data from the previous one. By activating another package the data limits from both packages are not combined; the unused data from the original package expire without refund, and only the volume of data from the next package purchased is available.

Is there anything else you wanted to ask? Please send us an e-mail to: business@t-mobile.cz. We're happy to help you.