

Business Terms and Conditions for Europe Plus International Minutes Packages

T-Mobile Czech Republic a.s., with registered office at Tomičkova 2144/1, 148 00 Prague 4, Business ID No: 649 49 681, registered in the Commercial Register kept by the Municipal Court in Prague, Section B, Insert 3787

(hereinafter referred to only as the "Conditions")

These Conditions govern the **Europe Plus International Free Minutes Packages** (hereinafter referred to individually as a "Package" and collectively as the "Packages") through which T-Mobile Czech Republic a.s. (hereinafter referred to as the "Operator") provides its customers (hereinafter referred to as the "Subscriber") with **mobile voice electronic communications services primarily for the voice plans agreed in the Subscriber Agreement** (hereinafter referred to as the "Main Service").

In matters not covered by these Conditions, the provisions of the current General Terms and Conditions of T-Mobile Czech Republic a.s. (hereinafter referred to as the "VPST"), the Terms and Conditions for the processing of the Subscriber's personal, identification, operational and location data and other terms and conditions of the services and offers used by the Subscriber, in particular the Pre-contractual information for the main service published on the Operator's website at www.t-mobile.cz/podnikatele-firmy/podminky-mobilni-sluzby, as well as the applicable Price List of Services and the provisions of the applicable legal regulations of the Czech Republic shall apply *mutatis mutandis*.

The Conditions are published on the Operator's website mentioned above and do not constitute a proposal to conclude a contract on their own without meeting other conditions. The Conditions, or part of them, may be further communicated by other means, e.g. print advertising, posters, etc. In the event of a conflict between the wording of the Conditions published on the Internet and the wording of the Conditions published in any other way, the wording published on the aforementioned website shall always prevail.

1. The packages are intended for all customers who have a Subscriber Agreement for their business ID number. The packages can be activated through all the Operator's sales channels (T-Mobile shop, eShop, Můj T-Mobile app, Operator's Customer Centre, etc.), primarily for an active Subscriber contract with a mobile voice tariff.
2. Packages are characterised by international free minutes (also generally "Units") in the Europe zone + other selected countries of the world, 24 hours a day/7 days a week. The types of Packages offered, including the number of free minutes they contain, their prices and the range of countries in which they can be used are listed in the current Price List.
3. Packages can be combined with Magenta 1 Business and price advantages under framework agreements, unless the respective framework agreement explicitly states otherwise.
4. Packages are not compatible with international free minutes to Europe packages offered before the effective date of these Conditions. In order to use the Packages, you must cancel your existing international free minutes packages and activate the Packages in accordance with these Conditions.
5. **Packages are concluded for an indefinite period of time (i.e. the Packages are automatically renewed for the next billing period.** The billing period is always the Subscriber's billing period coinciding with the main service. The Subscriber may have only one Package containing international free minutes active at a time. Any additional Package can only be activated after the previous Package has been cancelled. If the Subscriber was granted a discount on the original Package, by activating another Package with the same type of Units (i.e. international free minutes), the Subscriber also automatically loses the discount from the original Package.
6. **In the event of activation or cancellation of a Package during a billing period, the Subscriber will always be charged for the Package pro rata according to the length of its use, both by setting the Package price pro rata and by setting the corresponding number of free Units. The Operator will charge the Subscriber for any Units in excess of the corresponding number according to the date of termination of the Package at the standard rate for international calls in accordance with the applicable Price List of Services. Unused free Units/minutes from Packages will not be carried over to the next billing period.**
7. The free Units under the Packages are used only after the free Units included in the main service plan or included in the framework agreement, if available to the Subscriber, have been used up. Free Units under the Packages cannot be used for calls to audio-text numbers.
8. Packages can be cancelled in any of the ways listed in Article 1 of the Conditions, at any time after successful activation. Transfer of a Subscription Agreement to another Subscriber automatically terminates a Package.
9. **A Package is intended for normal active use of mobile voice services directly by the Subscriber.** Free minutes are not intended for calls from GSM gateways or other similar devices or applications. If the Subscriber's traffic shows signs of automatically generated traffic or clearly exceeds the needs of an average Subscriber, this shall be considered an abuse of the services provided and the Operator shall be entitled to proceed in accordance with the relevant provisions of the VPST and limit or discontinue the provision of services.
10. The Operator undertakes to provide Subscribers with the service in the highest possible quality.
11. **The Operator reserves the right to update and amend these Conditions, as well as the conditions for activation and use of the Packages, to modify the list of countries for which free Units are used or to cancel the offer of Packages altogether and transfer Subscribers to the closest similar (in terms of characteristics and price) package at any time.** The Subscriber will be informed of any changes in the form prescribed by law.
12. The Conditions are valid and effective from 26 February 2024.