

A man and a woman are looking at a laptop screen in an office setting. The woman is seated and looking at the screen, while the man is leaning over her shoulder, also looking at the screen. They are both smiling and appear to be working together. The background is a bright, modern office with large windows.

PRICE LIST OF T-MOBILE TARIFF PLANS AND SERVICES FOR CUSTOMERS WITH FRAME CONTRACT FROM 26. 2. 2024



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Prices are stated in CZK without (in brackets with) VAT.

Currently offered tariff and add-ons plans for key accounts

PROFI TARIFF PLANS FOR KEY ACCOUNTS

	PROFI 120 ¹⁾	HIT	PROFI NA MÍRU 1 ²⁾ (CUSTOMIZED PROFÍ 1)	PROFI NA MÍRU 2 ²⁾ (CUSTOMIZED PROFÍ 2)	PROFI NA MÍRU 3 ²⁾ (CUSTOMIZED PROFÍ 3)	PROFI NA MÍRU 5 ²⁾ (CUSTOMIZED PROFÍ 5)
Monthly fee	549.– (664.29)	549.– (664.29)	1,500.– (1,815.–)	1,500.– (1,815.–)	1,500.– (1,815.–)	3,000.– (3,630.–)
Free minutes	120	120	–	–	–	–
Calls to T-Mobile numbers	3.– (3.63)/min.	2.40 (2.90) /min.	6.– (7.26) /min.	6.– (7.26) /min.	6.– (7.26) /min.	6.– (7.26) /min.
Calls to other Czech numbers	3.60 (4.36) /min.	4.50 (5.46) /min.	6.– (7.26) /min.	6.– (7.26) /min.	6.– (7.26) /min.	6.– (7.26) /min.
Voice mailbox (3311) ³⁾	1.– (1.21) /min.	1.– (1.21) /min.	1.– (1.21) /min.	1.– (1.21) /min.	1.– (1.21) /min.	1.– (1.21) /min.
Short text messages (SMS)	1.70 (2.06)	1.– (1.21)	5.– (6.05) ⁴⁾	5.– (6.05) ⁴⁾	5.– (6.05) ⁴⁾	5.– (6.05) ⁴⁾
MMS	8.20 (9.92)	8.20 (9.92)	8.20 (9.92)	8.20 (9.92)	8.20 (9.92)	8.20 (9.92)

The first minute is charged as a whole, thereafter the call is charged per seconds.

1) The Profi 120 tariff plan is intended for customers who have concluded the Frame Contract. The tariff plan can be combined with any of the currently offered tariff add-ons, unless it is stipulated otherwise.

2) The Profi na míru 1,2,3 (Customized Profi 1,2,3) and Profi na míru 5 (Customized Profi 5) tariff plans are only intended for customers who have concluded the Frame Contract. The Profi na míru tariff don't contains data limit, unless agreed otherwise in the Frame Contract. No item-based volume discounts apply to the Profi na míru (Customized Profi) tariff plan, unless stipulated otherwise in the Frame Contract. The tariff plan can be combined with any of the currently offered tariff add-ons, unless it is stipulated otherwise.

3) The voice mailbox is also accessible from another phone via the phone number 603 12 3311. The rate applicable to these calls from a T-Mobile phone is CZK 1 /min for both standard tariff plans and for the HIT add-on. Prices are stated in CZK per minute. The first minute is charged in full, after which the connection is charged per second. No peak/off-peak hours are distinguished for the above-listed tariff plans. Multinumbering allows customers to use three special numbers with one SIM card (for fax, data and voice calls). Activation and use of the service are free of charge. International SMS: CZK 5 without VAT, CZK 6.05 including VAT.

4) The SMS prices also apply to international SMS messages.

MINUTE-BASED TARIFF PLANS

	T 30		T 80		T 160		T 300		T 600		T 1 500	
	Standard offer	HIT	Standard offer	HIT	Standard offer	HIT	Standard offer	HIT	Standard offer	HIT	Standard offer	HIT
Monthly fee	190.– (229.90)	190.– (229.90)	450.– (544.50)	450.– (544.50)	650.– (786.50)	650.– (78.50)	990.– (1,197.90)	990.– (1,197.90)	1,790.– (2,165.90)	1 790.– (2,165.90)	3,750.– (4,537.50)	3,750.– (4,537.50)
Free minutes*	30	30	80	80	160	160	300	300	600	600	1,500	1,500
Calls to T-Mobile numbers	4.– (4.84)	3.20 (3.87)	3.50 (4.24)	2.80 (3.39)	3.50 (4.24)	2.80 (3.39)	3.50 (4.24)	2.80 (3.39)	3.– (3.63)	2.40 (2.90)	2.50 (3.03)	2.– (2.42)
Calls – other Czech number	6.– (7.26)	4.80 (5.81)	4.50 (5.45)	3.60 (4.36)	4.– (4.84)	3.20 (3.87)	3.50 (4.24)	2.80 (3.39)	3.– (3.63)	2.40 (2.90)	2.50 (3.03)	2.– (2.42)
SMS	1.70 (2.06)	1.– (1.21)	1.70 (2.06)	1.– (1.21)	1.70 (2.06)	1.– (1.21)	1.70 (2.06)	1.– (1.21)	1.70 (2.06)	1.– (1.21)	1.70 (2.06)	1.– (1.21)
MMS	8.20 (9.92)	8.20 (9.92)	8.20 (9.92)	8.20 (9.92)	8.20 (9.92)	8.20 (9.92)	8.20 (9.92)	8.20 (9.92)	8.20 (9.92)	8.20 (9.92)	8.20 (9.92)	8.20 (9.92)

The first minute is charged in full, after which the call is charged per second. Calling rates are stated in CZK per minute. Free minutes are roll over to the next bill cycle.

* When changing the tariff plan, the unused free minutes for the part of the billing period in which the Subscriber used the original tariff plan do not roll over. These free minutes expire at the moment of changing the tariff plan. In the event of changing of tariff plan, suspension of the provision of services, transfer of the Subscriber Contract or change of the billing groups and in the event of a systemic change of the billing period, if any, the unused free minutes that have been rolled over shall expire.

TARIFF PRO FIRMU

	TARIFY PRO FIRMU	TARIFY PRO FIRMU BEZ ZÁVAZKU
Monthly fee	99.– (119.79)	139.– (16819)
Free minutes/SMS	-	-
Calls toT-Mobile numbers	1.90 (2.30)/min.	1.90 (2.30)/min.
Calls to other Czech numbers	1.90 (2.30)/min.	1.90 (2.30)/min.
Short text messages (SMS)	1.90 (2.30)	1.90 (2.30)
MMS	4.05 (4.90)	4.05 (4.90)
International SMS	4.17 (5.–)	4.17 (5.–)

The first minute is charged as a whole, thereafter the call is charged per seconds.

Tariff tariff programs for companies 1, 2, 3, 4, 5, 6, 7 and 8 (the tariff for a company X) can be activated only in the framework contract. The tariff for the company X does not include any free minutes or free data limit, unless otherwise agreed in the Framework Agreement. The tariff for Company X is also not subject to any item quantity discounts, unless the Framework contract provides otherwise. It can be combined with any of the currently offered tariff concession, unless otherwise stated. Providing any individually negotiated terms Tariff for the company X will automatically be terminated along with the termination of the Framework Agreement.

ADDITIONAL SERVICES TO TARIFF PRO FIRMU

	ONE-TIME FEE
Consultation on initial setup of MDM	7,800.– (9,438.–)
Consultation on the MDM service*	900.– (1,089.–)

* The MDM consultation is charged according to the time really used – the fee corresponds to the rate for each 30 minutes of consultation.

UNLIMITED TARIFF FOR KEY ACCOUNTS

PROFI NA MÍRU 4 (CUSTOMIZED PROFI 4)	
Monthly fee	750.– (907.50)
Free minutes /SMS	unlimited
Calls toT-Mobile numbers	0.– (0.–)*/min.
Calls to other Czech numbers	0.– (0.–)*/min.
Short text messages (SMS)	0.– (0.–)
MMS	4.05 (4.90)
International SMS	4.17 (5.–)
Data limit	2 GB
Data billing unit	1 B
Maximum data transfer speed (download/upload)	300/50 Mb/s
Maximum speed after data allowance is used (download/upload)	64/32 kbit/s

The first minute is charged as a whole, thereafter the connection is charged per 30-second units.

The Profi na míru 4 (Customized Profi 4) is only intended for customers who have concluded the Frame Contract. No item-based volume discounts apply to the Profi na míru 4 (Customized Profi 4) tariff plan, unless stipulated otherwise in the Frame Contract.

The tariff is intended in particular for the Subscriber or User to use the voice services (including text messages) and data services provided by the Operator in a standard and active manner. The SIM card with the tariff cannot be used in devices that operate as GSM gateways. The Operator is authorised to restrict the Subscriber's access to services (and, as the case may be, transfer the Subscriber to a prepaid Service) in the event that the Subscriber's traffic is found not to be standard or exhibits signs of automatically generated or otherwise systematically set traffic (e.g. repeated sending of text messages in regular intervals, sending of bulk text messages etc.) and in the event that the SIM card is used in devices that operate as GSM gateways.

*) Free calls do not apply to private calls within the Company Network; such calls are charged at CZK 2.40 / minute.

TELEPHONE LINE PREMIUM – UNLIMITED TARIFFS

	TELEPHONE LINE PREMIUM	
	On-Net Calls and Calls to Fixed Networks	Calls to All Networks
Monthly fee	270.– (326,70)	550.– (665.50)
Monthly fee HIT	230.– (278,30)	500.– (605.–)
Intercompany calls	0.–	0.–
Calls to T-Mobile numbers	0.–	0.–
Calls – fixed network	0.–	0.–
Calls to other mobile numbers	3.50 (4.24)/min.	0.–

Calls are charged pre minute.

TELEPHONE LINE PREMIUM

TELEPHONE LINE PREMIUM			
	Standard offer	HIT	Voice Line Premium 12***
Monthly fee	169.– (204.49)	149.– (180.29)	159.– (192.39)
Calls to T-Mobile numbers	3.50 (4.24)/min.	3.50 (4.24)/min.	3.50 (4.24)/min.
Calls – other Czech mobile numbers	3.50 (4.24)/min.	3.50 (4.24)/min.	3.50 (4.24)/min.
Calls – fixed network	0.90 (1.09)/min.	0.90 (1.09)/min.	0.90 (1.09)/min.
Intercompany calls*	0.–	0.–	0.–
Calls to numbers with the following prefixes**: 81x, 83x, 843, 844, 845, 846	1.30 (1.57)/min.	1.30 (1.57)/min.	1.30 (1.57)/min.
Calls to numbers with the following prefixes**: 840, 841, 842, 847, 848, 849	2.– (2.42)/min.	2.– (2.42)/min.	2.– (2.42)/min.
Calls – voice mailbox	1.– (1.21)/min.	1.– (1.21)/min.	1.– (1.21)/min.
Free minutes for T-Mobile network and fixed network	100 min.	100 min.	100 min.

* Calls between fixed numbers and from fixed to mobile numbers within the customer's Virtual Network, VN (PS).

** Free units do not apply to these services.

*** If concluding a twelve-month contract, the customer shall pay the basic price of the hardware.

The putting of this service into operation involves initial consultations and an activation fee. Its price may reach up to CZK 10,000 depending on the particular situation. The first minute is charged in full, after which the call is charged per second. Contracts with a "HIT" variant are of limited duration 24 months. Prices of international voices are included in price list of service International calls for fixed lines. Service agreement Telephone Line Premium may conclude with T-Mobile subscriber only as an entrepreneur.

FREE MINUTE BUNDLES ABROAD FOR TELEPHONE LINE PREMIUM

PACKAGE	MONTHLY FEE	ZONE
International calls 1000 - zone 1	100.– (121.–)	1
International calls 1000 - zone 1+2	200.– (242.–)	1 and 2
International calls 1000 - zone 1+2+3	500.– (605.–)	1, 2 and 3
International calls 1000 - zone 1+2+3+4	600.– (726.–)	1, 2, 3 and 4
International calls 1000 - zone 3	400.– (484.–)	3
International calls 1000 - zone 4	200.– (242.–)	4

The package includes 1000 minutes for calls abroad. Minutes shall be applied to zones defined in this list in Chapter International calls to fixed lines. Unused free minutes are not transferred to the next billing period. Each phone line may have an active Premium only one package. Minutes of the package are not shared and can draw only one phone line premium to which the package is activated.

VALUE ADDED SERVICES FOR TELEPHONE LINE PREMIUM

SERVICE PACKAGE	MONTHLY FEE	NOTE
Enhanced service package	50.– (60.50)	
Auto attendant*	200.– (242.–)	
Hunt group*	10.– (12.10)	
Meet-me conference – small*	300.– (363.–)	Max. 15 callers
Meet-me conference – big*	1,000.– (1,210.–)	Max. 50 callers
Receptionist – basic	250.– (302.50)	
Receptionist – advanced	300.– (363.–)	
Unified communication – voice and video	30.– (36.3)	

* Additional services may be ordered only for Telephone Line Premium. On the bill relating to the relevant ancillary service is a service billed as a separate item with its own telephone number. Calls are charged as in Standard offer of Telephone line Premium. Calls are charged as in Standard offer of Telephone line Premium.

ONE-OF FEES

Installation fee	1,200.– (1,452.–)
Unauthorized service intervention	1,200.– (1,452.–)
Announcements for the Auto Attendant (1–5 messages)*	800.– (968.–)
Announcements for the Auto Attendant (6–10 messages)*	1,200.– (1,452.–)
Announcements for the Auto Attendant (11–20 messages)*	1,700.– (2,057.–)

* The announcements can be recorded only in Czech or English as part of the Auto Attendant auxiliary service offered with the Telephone Line Premium service.

FREE UNIT BUNDLES FOR VOICE LINES

	FREE MINUTES	MONTHLY FEE FOR FREE MINUTES (CZK)
TMCZ and fix 100	100	180.– (217.80)
TMCZ and fix 200	200	340.– (411.40)
TMCZ and fix 500	500	800.– (968.–)
TMCZ and fix 1000	1,000	1,400.– (1,694.–)
T TMCZ and fix 15000	15,000	7,500.– (9,075.–)
Fix only 100	100	80.– (96.80)
Fix only 200	200	140.– (169.40)
Fix only 500	500	300.– (363.–)
Fix only 1000	1,000	500.– (605.–)

Free minutes can be used for calls to T-Mobile number and to fixed networks of all operators within the Czech Republic. Free minutes are shared by all fixed-line numbers activated under a specific business registration number (IČ) using the Hlasová linka (Voice Line), Hlasová linka Multi (Multi Voice Line) or Hlasová linka Premiun (Premium Voice Line) service. Unused free minutes are not rolled over to the next billing period. Only one bundle may be activated under each business registration number.

INTERNATIONAL CALLS FOR FIXED LINES

	FIXED NETWORKS	MOBILE NETWORKS
Zone 1 Slovakia, Austria, Germany, Poland	2.00 (2.42)/min.	4.90 (5.93)/min.
Zone 2 Europe – EU countries, Andorra, Monaco, San Marino, Vatican, Switzerland	5.40 (6.53)/min.	5.40 (6.53)/min.
Zone 3 Europe – non-EU countries, Russia, Algeria, Armenia, Azerbaijan, Georgia, Libya, Morocco, Tunisia	5.90 (7.14)/min.	5.90 (7.14)/min.
Zone 4 Israel, USA, Canada, Australia, Japan, Palestine	6.90 (8.35)/min.	6.90 (8.35)/min.
Zone 5 Asia, Oceania, Africa, South and Central America, North America (except the USA and Canada), China	16.90 (20.45)/min.	16.90 (20.45)/min.

The first minute is charged in full, after which the call is charged per second. Calls to satellite networks are regulated by the price list of tariff plans and services for T-Mobile contract and Twist customers (international calls, tariff zone III).

VIRTUAL NETWORK, VN (PS)

Monthly fee for the service	35.– (42.35)
Calls within the VN	1.50 (1.82)*

* The first minute is charged in full, after which the call is charged per second. More information and conditions of the VN service are contained in the VN Order form.

HAPPY PARTNER TARIFF PLAN

Monthly fee	39.– (47.19)
T-Mobile numbers	3.50 (4.24)/min.
T-Mobile-Moji blízcí (My Loved Ones)	1.90 (2.30)/min.
Other Czech numbers	5.50 (6.66)/min.
SMS	1.70 (2.06)

The first minute is charged in full, after which the call is charged per second.

SIM cards with the Happy Partner tariff plan ("Partner SIM cards") can be ordered with T-Mobile tariff plans. Their activation is free of charge. It is not possible to purchase a phone at a special price with the Happy Partner tariff plan.

Number of Partner SIM cards you can use:

NUMBER OF PARTNER SIM CARDS	
≥ 150.–	1
≥ 450.–	2
≥ 900.–	3

Entitlement to Partner SIM cards is calculated on the basis of sum of the monthly fees for the activated tariff plans under one contract (one birth ID/company ID), including the older-type tariff plans (for their list see www.t-mobile.cz), without extra charges for tariff add-ons.

CHYTRÉ AUTO WIFI STANDARD TARIFFS

	SMART CAR WIFI PREMIUM FOR 24 MONTHS	SMART CAR WIFI PREMIUM FOR AN INDEFINITE PERIOD
Monthly fee	205.79 (249.–)	205.79 (249.–)
Data limit (monthly)	5 GB	5 GB
Full price of the device	3,304.96 (3,999.–)	3,304.96 (3,999.–)
Targeted device subsidy	2,066.12 (2,500.–)	-
Price of device with targeted subsidy	1,238.84 (1,499.–)	-
Calling all numbers	6.– (7.26)	6.– (7.26)
SMS	2.50 (3.03)	2.50 (3.03)
MMS	4.50 (5.45)	4.50 (5.45)

The offer is valid until 31. 8. 2020 or while supplies last when entering into an agreement for two years with the Smart Car WiFi Standard or Premium tariff and observing the agreement.

CHYTRÉ AUTO WIFI PREMIUM TARIFFS

	SMART CAR WIFI PREMIUM FOR 24 MONTHS	SMART CAR WIFI PREMIUM FOR AN INDEFINITE PERIOD
Monthly fee	412.40 (499.–)	412.40 (499.–)
Data limit (monthly)	20 GB	20 GB
Full price of the device	3,304.96 (3,999.–)	3,304.96 (3,999.–)
Targeted device subsidy	2,892.56 (3,500.–)	-
Price of device with targeted subsidy	412.40 (499.–)	-
Calling all numbers	6.– (7.26)	6.– (7.26)
SMS	2.50 (3.03)	2.50 (3.03)
MMS	4.50 (5.45)	4.50 (5.45)

The offer is valid until 31. 8. 2020 or while supplies last when entering into an agreement for two years with the Smart Car WiFi Standard or Premium tariff and observing the agreement.

APPLE WATCH CONNECTION

Monthly fee for the service	81.82 (99.–)
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PREPAID APPLE WATCH CONNECTION EXTRA

Prepaid Apple Watch Connection Extra	99.– (81.82)
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A Prepaid Apple Watch Connection Extra allows you to activate the Apple Watch Connection Extra service. The price of the Apple Watch Connection Extra service is included in the price of the Prepaid AWC Extra, which automatically renews after activation, is intended exclusively for end users under the Master Agreement and is not subject to any volume discounts, unless otherwise specified in the Master Agreement. It is not included in any minimum fulfillment of the Framework Agreement. The Prepaid AWC Extra can only be paid for by paying in advance via the online payment gateway when the package is activated by the end user. The prices are with VAT (without VAT in brackets). More information is available at www.tmo.cz/data-navic.

Internet tariff plans and add-ons

MOBILE INTERNET AS A TARIFF PLAN ON A SEPARATE SIM CARD

	MOBILE INTERNET			MOBILE INTERNET PRO FIRMU
Data limit	1,5 GB	3 GB	10 GB	1,5 GB
Monthly fee	288.43 (349.–)	371.07 (449.–)	536.36 (649.–)	288.43 (349.–)
Maximum data transfer speed (download/upload)	300/50 Mb/s	300/50 Mb/s	300/50 Mb/s	300/50 Mb/s
Maximum speed after data allowance is used (download/upload)	64/32 kb/s	64/32 kb/s	64/32 kb/s	64/32 kb/s
Data billing unit	1 B	1 B	1 B	1 B

The discounted price applies to a tariff plan used on an independent data SIM card and is not intended for customers having a Frame Contract. The Mobile Internet service is suitable for tablets and notebooks. Its price depends on the selected data limit, after reaching of which the transmission speed will be limited. The transmission speeds listed are the maximum attainable speeds and they depend on the technology used and on local conditions. The speed specified above is the maximum speed in an area covered with 3G signal with HSPA+42 technology. The fastest currently available service/access technology supported by the terminal device is always used.

ADDITIONAL SERVICES TO TARIFF MOBILE INTERNET PRO FIRMU

	ONE-TIME FEE
Consultation on initial setup of MDM	7,800.– (9,438.–)
Consultation on the MDM service*	900.– (1,089.–)

* The MDM consultation is charged according to the time really used – the fee corresponds to the rate for each 30 minutes of consultation.

MOBILE INTERNET BUNDLED WITH A VOICE TARIFF PLAN

MOBILE INTERNET					
Data limit	150 MB	400 MB	1,5 GB	3 GB	10 GB
Monthly fee	123.14 (149.–)	205.78 (249.–)	288.43 (349.–)	371.07 (449.–)	536.36 (649.–)
Maximum data transfer speed (download/upload)	300/50 Mb/s	300/50 Mb/s	300/50 Mb/s	300/50 Mb/s	300/50 Mb/s
Maximum speed after data allowance is used (download/upload)	64/32 kb/s	64/32 kb/s	64/32 kb/s	64/32 kb/s	64/32 kb/s
Data billing unit	1 B	1 B	1 B	1 B	1 B

The discounted price applies to a tariff plan used on an independent data SIM card and is not intended for customers having a Frame Contract. The Mobile Internet service is suitable for smart phones. Its price depends on the selected data limit, after reaching of which the transmission speed will be limited. The transmission speeds listed are the maximum attainable speeds and they depend on the technology used and on local conditions. The fastest currently available service/access technology supported by the terminal device is always used.

DATA EXTRA – DATA PACKAGE TO A VOICE TARIFF (ON-LINE PAYMENT IN ADVANCE)

PACKAGE NAME	DATA VOLUME	PRICE
Datat Extra Day Unlimited*	unlimited in CZ / EU data limit 4 GB	69.– (57.02)
Data Extra Weekend Unlimited**	unlimited in CZ from Friday to Sunday / EU data limit 8 GB	169.– (139.67)
Data Extra 2 GB	2 GB	199.– (164.46)
Data Extra 10 GB***	10 GB	399.– (329.75)
Data Extra 50 GB	50 GB in CZ / EU data limit 34 GB	749.– (619.01)

* Special price offer for Data Extra Day Unlimited for CZK 39 including VAT is valid from 13. 2. to 14. 2. 2024.

** Special price offer for Data Extra Weekend Unlimited for CZK 139 including VAT is valid from 5. 2. to 17. 3. 2024.

*** Special price offer for Data Extra 10 GB for CZK 349 including VAT is valid from 1. 2. to 17. 3. 2024.

The Data Extra package is intended exclusively for end-users under the Framework Agreement and any Volume Discounts are not applied unless otherwise provided in the Framework Agreement. It is not included into the fulfillment of the possible minimum commitment of the Framework Agreement. The package can be paid only in advance via the online payment gateway by the end user while activating the package. Prices are with VAT (in brackets without VAT). More information is available at www.tmo.cz/data-navic.

DATA EXTRA PERMANENTLY – DATA PACKAGE TO A VOICE TARIFF (on-line payment in advance)

PACKAGE NAME	DATA VOLUME	PRICE
Data Extra Permanently 2 GB*	2 GB	169.– (139.67)
Data Extra Permanently 10 GB	10 GB	339.– (280.17)
Data Extra Permanently 50 GB	50 GB in CZ / EU data limit 29 GB	649.– (536.36)
Data Extra Permanently Unlimited	unlimited in CZ / EU data limit 39 GB	999.– (825.62)

* Special price offer for Data Extra Permanently 2 GB for CZK 139 including VAT is valid from 15. 2. to 29. 2. 2024.

The Data Extra Permanently package is intended exclusively for end-users under the Framework Agreement and any Volume Discounts are not applied unless otherwise provided in the Framework Agreement. It is not included into the fulfillment of the possible minimum commitment of the Framework Agreement. The package can be paid only in advance via the online payment gateway by the end user while activating the package. Prices are with VAT (in brackets without VAT). More information is available at www.tmo.cz/data-navic.

INTERNET KOMPLET

INTERNET KOMPLET	
Monthly fee	412.40 (499.–)
Maximum data transfer speed (download/upload)	300/50 Mb/s
Data limit	3 GB
Data billing unit	1 B

The transmission speed depends on the technology used, local conditions and the tariff plan selected. The aforementioned speed is the maximum speed in an area covered with 3G signal.

TARIFF M2M PRO FIRMU

	TARIFY M2M PRO FIRMU	TARIFY M2M PRO FIRMU BEZ ZÁVAZKU
Monthly fee	99.– (119.79)	139.– (168.19)
Free minutes/SMS/data	-	-
Calls to T-Mobile numbers	6.– (7.26)/min.	6.– (7.26)/min.
Calls to other Czech numbers	6.– (7.26)/min.	6.– (7.26)/min.
Short text messages (SMS)	2.50 (3.03)	2.50 (3.03)
National mobile data (Kč/MB)	17.37 (21.02)	17.37 (21.02)
Data calls – CSD (Kč/min.)	3.00 (3.63)	3.00 (3.63)

The first minute of calls and data calls is charged as a whole, thereafter the call is charged per seconds. Mobile data transmissions (GPRS/EDGE/3G/LTE) are charged in 1 kB increments. Tariff programs M2M for companies 1, 2, 3 and 4 (the M2M tariff for a company X) can be activated only in the framework contract. The M2M tariff for a company X does not include any free minutes or free data limit and the speed of mobile data transmissions is limited to 512/512 kbps unless otherwise agreed in the Framework Agreement. The M2M tariff for a company X is also not subject to any item quantity discounts, unless the Framework contract provides otherwise. It can not be combined with any of the currently offered tariff concession, unless otherwise stated. Providing any individually negotiated terms tariff for a company X will automatically be terminated along with the termination of the Framework Agreement.

Please note: After switching to the M2M tariff for a company X, it might be necessary in some cases to switch off and on the device that uses the SIM card with the M2M tariff for a company X to ensure proper functioning of such device. When using this tariff plan, it is necessary to use a device that supports data and voice services and is able to receive data calls.

TARIFF M2M PRO FIRMU WITHOUT ROAMING

	TARIFY M2M PRO FIRMU	TARIFY M2M PRO FIRMU WITHOUT ROAMING
Monthly fee	99.– (119.79)	139.– (168.19)
Free minutes/SMS/data	-	-
Calls to T-Mobile numbers	6.– (7.26)/min.	6.– (7.26)/min.
Calls to other Czech numbers	6.– (7.26)/min.	6.– (7.26)/min.
Short text messages (SMS)	2.50 (3.03)	2.50 (3.03)
National mobile data (Kč/MB)	17.37 (21.02)	17.37 (21.02)
Data calls – CSD (Kč/min.)	3.00 (3.63)	3.00 (3.63)

The first minute of calls and data calls is charged as a whole, after which the call is charged by seconds. GPRS/EDGE/3G/LTE transmissions are charged by 1 kB. The Tariffs M2M Pro Firmu without roaming 1 and 2 ("M2M Pro Firmu X Without Roaming") can only be activated as part of the Framework Agreement. The Tariff M2M Pro Firmu X without roaming does not allow for using any roaming services. The Tariff M2M Pro Firmu X without roaming does not include any free units or any free data limit and the speed of mobile data transmission is reduced to 512/512 kbps, unless otherwise agreed in the Framework Agreement. The Tariff M2M Pro Firmu X without roaming is not subject to any item quantity discounts, unless otherwise agreed in the Framework Agreement. It cannot be combined with any of the currently offered tariff discount, unless otherwise stated. The provision of any individually negotiated terms of the Tariff M2M Pro Firmu X without roaming will be terminated automatically upon the termination of the Framework Agreement.

Please note: When switching from or to the Tariff M2M Pro Firmu without roaming, it may be necessary in certain cases to switch the end device off and on after the tariff change in order for it to work properly. To use this tariff, it is necessary to use a device that supports both data and voice services and is able to receive data calls.

M2M TARIFF PLAN

Monthly fee	99.– (119.79)
Free minutes	5
Free SMS to the T-Mobile numbers	30
Free MB (GPRS/EDGE)	1 MB (in the Czech Republic)
Calls to all networks	7.–/min. (8.47)
Calls within the VN (PS)	3.–/min. (3.63)
SMS to the T-Mobile numbers	1.50 (1.82)
SMS to other Czech numbers	3.– (3.63)
Data transfer via GPRS – rates Internet/Intranet	17.37/MB (21.02)
WAP	0.50/kB (0.61)
CSD – rates	3.–/min. (3.63)

Calls are charged pre minute. In the case of CSD data transfer, the first minute is charged in full, after which the connection is charged in 30-second increments. The SMS price applies to all Czech networks (with the exception of premium-rate services). GPRS transmissions are charged in 1 kB increments. The aforementioned prices only apply to data connections. With the M2M tariff plan, it is not possible to use the Happy Partner option or the DATA2400 service. It is not possible to purchase a phone at a special price with the M2M tariff plan.

The speed of mobile data transmissions for tarif M2M is limited to 512/512 kbps.

Please note: After switching to the M2M tariff plan, it might be necessary in some cases to switch off and on the device that uses the SIM card with the M2M tariff plan to ensure proper functioning of such device.

When using this tariff plan, it is necessary to use a device that supports data and voice services and is able to receive data calls. T-Mobile shall in no event be responsible for the content of websites accessed by the customer using T-Mobile data services. The price of the monthly fee for the free period is contained in the price of the monthly fee for the subsequent period without any increase in such monthly fee.

M2M PREMIUM TARIFF PLAN

Monthly fee 0 - 50MB	100.– (121.–)
Monthly fee 51 - 200MB	250.– (302.50)
Monthly fee 201 - 500MB	500.– (605.–)
Calls to all networks	6.–/min. (7.26)
SMS	2.50 (3.03)
MMS	8.33 (10.08)
Price of 1 000 MB data limit increase	81.82 (99.–)
Data transfer via GPRS – rates Internet/Intranet	17.37/MB (21.02)
Internet/Intranet	0.50/kB (0.61)

Monthly fee of tariff M2M Premium is flexible and customer pays according to actual data consumption in given month (50 MB, 200 MB or 500 MB). After using 500 MB there is a speed drop from 512 kbps to 16 kbps. In the case of CSD data transfer, the first minute is charged in full, after which the connection is charged in 30-second increments. The SMS price applies to all Czech networks (with the exception of premium-rate services). GPRS transmissions are charged in 1 kB increments. The aforementioned prices only apply to data connections. It is not possible to purchase a phone at a special price with the M2M Premium tariff plan.

The full speed of data transfers is reduced to 512/512 kbps for the M2M PREMIUM tariff.

Please note: After switching to the M2M Premium tariff plan, it might be necessary in some cases to switch off and on the device that uses the SIM card with the M2M Premium tariff plan to ensure proper functioning of such device.

When using this tariff plan, it is necessary to use a device that supports data and voice services and is able to receive data calls. T-Mobile shall in no event be responsible for the content of websites accessed by the customer using T-Mobile data services. The price of the monthly fee for the free period is contained in the price of the monthly fee for the subsequent period without any increase in such monthly fee.

INTERNET V MOBILU (MOBILE INTERNET)

INTERNET V MOBILU NA DEN (MOBILE INTERNET FOR ONE DAY)	
Daily fee	19.83 (24.–)
Maximum data transfer speed (download/upload)	300/50 Mb/s
Data limit	25 MB
Data billing unit	1 B

The use of data services with Internet v mobilu na den (Mobile Internet for One Day) always applies for 24 hours from the activation by the Subscriber; the Subscriber is charged the daily fee of CZK 24 for this period.

T-MOBILE AUTOPARK

Tariff	T-Mobile Autopark bez závazků	T-Mobile Autopark 24 months	T-Mobile Autopark 36 months	T-Mobile Autopark 48 months	T-Mobile Autopark 60 months
Monthly flat rate	CZK 490 (592.90)	CZK 469 (567.49)	CZK 449 (543.29)	CZK 419 (506.99)	CZK 399 (482.79)
Calls to numbers in the Czech Republic			CZK 6/min. (7.26)		
SMS			CZK 2.50 (3.03)		
MMS			CZK 4.50 (5.45)		
GPRS data transmission – Internet/Intranet*			CZK 17.37/MB (21.02)		
WAP			CZK 0.50/kB (0.61)		
Data billing unit			5 kB		

* Data transmissions made as part of the T-Mobile Autopark service on the territory of the Czech Republic are included in the monthly flat rate (not charged separately).

TRAVEL&SURF ROAMING DATA PACKAGE FOR T-MOBILE AUTOPARK

	ZONE 1	ZONE 2	ZONE 3
30 days	CZK 75 (90.75)	CZK 250 (302.50)	CZK 700 (847)

The Travel&Surf package is only available along with the T-Mobile Autopark service.

OTHER CHARGES AND PRICES

Other charges and prices (for installation work, hardware, accessories etc.) are subject to the document "T-Mobile Autopark Service Price List and Description" as applicable. The updated T-Mobile Autopark Service Price List and Description enters into force on 1 July 2015. Changes include modifications to the content and prices of selected HW packages and accessories and an extension of the offer of installation work. The current version of the Price List is available at www.t-mobile.cz/autopark.

TARIFF CHYTRÉ AUTO

	CHYTRÉ AUTO FOR 24 MONTHS	CHYTRÉ AUTO INDEFINITELY
Monthly fee	CZK 61.98 (75.–)	CZK 61.98 (75.–)
Price of device	CZK 2 147.93 (2 599.–)	CZK 2 147.93 (2 599.–)
Data limit (monthly)	50 MB	50 MB
Calls to all numbers	CZK 6.– (7.26)/min.	CZK 6.– (7.26)/min.
SMS	CZK 2.05 (3.03)	CZK 2.05 (3.03)
MMS	CZK 4.50 (5.45)	CZK 4.50 (5.45)

Equipment can be purchased only at the conclusion of a contract with one of the tariffs Smart car or as part of a Twist set.

TWIST IOT – TWIST CARD EDITION FOR SMART WATCHES

	TWIST IOT
Device of Twist set	CZK 2,990 including 200 MB/month for 6 months
Monthly fee	CZK 75 for a 200 MB data bundle
Data limit (monthly)	200 MB
Calls to all numbers	CZK 3.90/min.
SMS	CZK 1.90
MMS	-

The offer is available to Subscribers while the supplies of Smart Watches for Kids (hereinafter "Kids' Watches") intended for association with a Twist SIM card (the "SIM") and an IOT tariff (the "Tariff") last.

FIBER INTERNET

	FIBER INTERNET 250	FIBER INTERNET 500	FIBER INTERNET 1000
Monthly fee	329.75 (399.–)	412.40 (499.–)	495.04 (599.–)
Maximum available data transfer rate (download/upload)	250/250 Mb/s	500/500 Mb/s	1,000/1,000 Mb/s
Data limit	unlimited	unlimited	unlimited

Allocation of IP address space is an integral part of the service. The price of the service includes the allocation of one private IPv4 address.

ADDITIONAL SERVICES

	STATIC PUBLIC IPV4 ADDRESS	ONNET SECURITY
Monthly fee	81.82 (99.–)	81.82 (99.–)

PEVNÝ INTERNET

	S	M	L	XL	XXL
Monthly fee	399.– (329.75)	499.– (412.40)	599.– (495.04)	799.– (660.33)	599.– (495.04)
Maximum data transfer speed ADSL (download/upload)	16,384/768 kb/s				
Maximum data transfer speed VDSL (download/upload)	20,480/2,048 kb/s	51,200/5,120 kb/s	102,400/20,480 kb/s	256,000/25,600 kb/s	
Maximum data transfer speed Optik (download/upload)	20,000/2,000 kb/s	50,000/5,000 kb/s	102,400/20,480 kb/s		1,000,000/500,000 kb/s
Aggregation	1:50	1:50	1:50	1:50	1:50

Allocation of IP address space is an integral part of the service. The price of the Pevný internet ("Fixed-Line Internet") service includes the allocation of a single public IPv4 address and a static public IPv6 /56 range. Subscribers can conclude a contract for the Pevný internet service using any of the S-XXL tariff plans for a fixed term of 24 months or for an unlimited period.

In view of the gradual migration of customers to the new customer system, the Pevný internet service with any of the S-XXL tariff plans can only be activated by customers that have already been included in the new system. The information as to whether a customer has been included in the new system can be obtained by contacting the T-Mobile Customer Centre or your business agent or by visiting any T-Mobile shop.

PEVNÝ INTERNET

	PEVNÝ INTERNET ZÁKLAD	PEVNÝ INTERNET STANDARD	PEVNÝ INTERNET PREMIUM
Monthly fee	412.40 (499.–)	453.72 (549.–)	536.36 (649.–)
Max. data speed ADSL (download/upload)	2,048/256 kb/s	8,192/512 kb/s	16,384/768 kb/s
Max. data speed VDSL (download/upload)	2,048/256 kb/s	20,480/2,048 kb/s	51,200/5,120 kb/s
Aggregation	1:50	1:50	1:50
Data limit	unlimited	unlimited	unlimited

Allocation of IP address space is an integral part of the service. The price of the Pevný internet ("Fixed-Line Internet") service includes the allocation of a single public IPv4 address and a static public IPv6 /56 range. Subscribers can conclude a contract for the Pevný internet service using any of the Základ ("Basic"), Standard or Premium tariff plans for a fixed term of 24 months or for an unlimited period. Contracts for the Pevný internet Základ service can also be concluded for a fixed term of 12 months.

In view of the gradual migration of customers to the new customer system, the Pevný internet service with any of the Základ, Standard or Premium tariff plans can only be activated by customers that have already been included in the new system and have an activated Pevný internet service with the Základ, Standard or Premium tariff plan. The information as to whether a customer has been included in the new system can be obtained by contacting the T-Mobile Customer Centre or your business agent or by visiting any T-Mobile shop.

OTHER ONE-OFF FEES

Premium installation	412.40 (499.–)
Service call*	1,652.07 (1,999.–)

Premium installation includes installation of the modem (when the standard contents of the Terminal Device bundle are used) and connection of LTE backup (if included in the bundle's contents and only in the case of a device rented from T-Mobile Czech Republic, a.s.). The Service may be demonstrated on a device owned by the Subscriber if the Subscriber requests and consents to this demonstration. The demonstration includes Wi-Fi functionality (if the Subscriber consents to the demonstration and the Terminal Device supports this function), setup of Wi-Fi parameters (network name, password, channel settings), and if necessary, switching the R11 terminals to RJ45. Installation of the service does not include configuration of other specific parameters of the Terminal Device or other devices owned by the Subscriber.

* Applied to Subscriber Agreements made by 13 January 2019.

BUSINESS FIBER

	BUSINESS FIBER 250	BUSINESS FIBER 500	BUSINESS FIBER 1000
Monthly fee	329.75 (399.–)	412.40 (499.–)	495.04 (599.–)
Maximum available data transfer rate (download/upload)	250/250 Mb/s	500/500 Mb/s	1,000/1,000 Mb/s
Data limit	unlimited	unlimited	unlimited

Allocation of IP address space is an integral part of the service. The price of the service includes the allocation of one static public IPv4 address, a static public IPv6 /56 range, and the possibility to use the OnNet Security service.

ADDITIONAL SERVICES

	VEŘEJNÁ STATICKÁ IPv4 ADRESA	ONNET SECURITY
Monthly fee	0.–	0.–

BUSINESS CABLE

	BUSINESS FIBER 250	BUSINESS FIBER 500	BUSINESS FIBER 1000
Monthly fee	329.75 (399.–)	412.40 (499.–)	495.04 (599.–)
Maximum available data transfer rate (download/upload)	250/100 Mb/s	500/100 Mb/s	1,000/100 Mb/s
Data limit	unlimited	unlimited	unlimited

* Maximum tariff rates after verifying the installation address at www.t-mobile.cz/podnikatele-firmy/pevny-internet.

Allocation of IP address space is an integral part of the service. The price of the service includes a static public IPv6 /56 range.

PEVNÝ INTERNET PRO FIRMY

	S	M	L	XL	XXL
Monthly fee	412.40 (499.–)	519.83 (629.–)	577.69 (699.–)	742.98 (899.–)	577.69 (699.–)
Maximum data transfer speed ADSL (download/upload)	16,384/768 kb/s				
Maximum data transfer speed VDSL (download/upload)	20,480/2,048 kb/s	51,200/5,120 kb/s	102 400/20,480 kb/s	256,000/25,600 kb/s	
Maximum data transfer speed Optik (download/upload)	20,480/2,048 kb/s	51,200/5 120 kb/s	102,400/20,480 kb/s		1 024 000/500,000 kb/s
Aggregation	1:50	1:50	1:50	1:50	1:50

Allocation of IP address space is an integral part of the service. The price of the Pevný internet pro firmu ("Fixed-Line Internet for Business") service includes the allocation of a single public IPv4 address and a static public IPv6 /56 range.

OTHER ONE-OFF FEES

Premium installation	412.40 (499.–)
Service call*	1,652.07 (1 999.–)

Premium installation includes installation of the modem (when the standard contents of the Terminal Device bundle are used) and connection of LTE backup (if included in the bundle's contents and only in the case of a device rented from T-Mobile Czech Republic, a.s.). The Service may be demonstrated on a device owned by the Subscriber if the Subscriber requests and consents to this demonstration. The demonstration includes Wi-Fi functionality (if the Subscriber consents to the demonstration and the Terminal Device supports this function), setup of Wi-Fi parameters (network name, password, channel settings), and if necessary, switching the R11 terminals to RJ45. Installation of the service does not include configuration of other specific parameters of the Terminal Device or other devices owned by the Subscriber.

* Applied to Subscriber Agreements made by 13 January 2019.

ONNET SECURITY

Activation	Free of charge
Monthly fee	0.–

PEVNÝ INTERNET VZDUCEM

	PEVNÝ INTERNET VZDUCEM S	PEVNÝ INTERNET VZDUCEM M	PEVNÝ INTERNET VZDUCEM L
Monthly fee	329.75 (399.–)	412.40 (499.–)	495.04 (599.–)
Maximum data transfer speed (download/upload)	20 Mb/s / 5 Mb/s	50 Mb/s / 15 Mb/s	100 Mb/s / 25 Mb/s
Data limit	unlimited	unlimited	unlimited

The price of the service includes the allocation of one dynamic private IPv4 address. The Pevný internet vzduchem (The Fixed Internet Air) Service contract with one of the tariffs listed on this page may be terminated for a fixed period of 24 months or for an indefinite period of time. With The Pevný internet vzduchem (The Fixed Internet Air) S tariff, the contract can also be concluded for 12 months.

ONE-OFF FEES

Service intervention (eg relocation, installation, reinstallation or modem exchange, inactivity)	1,652.07 (1 999.–)
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The "ONE-OFF FEES" items apply to Subscriber Agreements made by 25 July 2018.

PEVNÝ INTERNET DO ZÁSUVKY

	PEVNÝ INTERNET DO ZÁSUVKY S
Monthly fee	329.75 (399.–)
Maximum data transfer speed (download/upload)	20/5 Mb/s
Data limit	unlimited
Additional address – per month	81.82 (99.–)

Up to five Additional addresses can be activated with one Subscriber Agreement. If the Subscriber starts to use an Additional address in the course of a billing period (as opposed to at the beginning of the billing period), the full amount of CZK 81.82 (not a proportional part) will be charged for the use of the Additional address.

The price for the service includes the allocation of one dynamic private IPv4 address. Subscribers may enter into an agreement on the provision of the Pevný internet do zásuvky ("Fixed Internet in the Socket") service for a fixed term of 12 or 24 months. Agreements for an indefinite period of time apply only for the Subscribers who enjoy the benefits under a Master Agreement.

ONE-OFF FEES

Service intervention	1,652.07 (1,999.–)
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The "ONE-OFF FEES" items apply to Subscriber Agreements made by 25 July 2018.

WI-FI MANAGER

Activation / monthly fee	Free of charge
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The Wi-Fi Manager service cannot be activated individually.

The Wi-Fi Manager service can be activated together with the Pevný internet vzduchem, Pevný internet (xDSL), Pevný internet pro firmu (xDSL) and Optický internet services under the terms and conditions specified in the Terms and Conditions for the Wi-Fi Manager Service.

TARIFF PLANS FOR INTERNET BEZ DRÁTU

	INTERNET BEZ DRÁTU STANDARD	INTERNET BEZ DRÁTU PREMIUM	INTERNET BEZ DRÁTU PREMIUM PLUS
Monthly fee	329.75 (399.–)	412.40 (499.–)	990.91 (1,199.–)
Max. speed of data transfer (download/upload)	20 Mb/s / 5 Mb/s	40 Mb/s / 10Mb/s	100 Mb/s / 25 Mb/s
Data limit for speed	20 GB	40 GB	100 GB
10 GB data limit increase	165.29 (200.–)	165.29 (200.–)	165.29 (200.–)

The price of the service includes the allocation of one dynamic private IPv4 address. Data billing unit is 1 B.

Roaming services

DIVISION OF COUNTRIES INTO INDIVIDUAL AREAS:

Zone 1	Europe – EU and EEA: Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Denmark, Estonia, Finland, France, French Guyana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, the Aland Islands, the Azores, the Canaries, the UK for the duration of the application of EU roaming rules and Vatican
Zone 2	Europe – outside EU: Albania, Belarus, Bosnia and Herzegovina, Canada, China, Cyprus*, Egypt, Faroe Islands, Guam, Hong Kong, Israel, Kosovo, Moldavia, Monaco, Montenegro, Northern Macedonia, Northern Mariana Islands, Palestine, Puerto Rico, Russia, Serbia, Switzerland, Turkey, Ukraine, US Virgin Islands and USA
Zone 3	The rest of the world and satellite networks

* This is a non-European/Turkish part.

T-MOBILE ROAMING*

All T-Mobile Roaming* services are charged at flat rates depending on the area where you are.** Your calls across all networks in the area are at the same price. T-Mobile Roaming can be activated with all T-Mobile tariffs. With effect from 1 July 2014, you may choose an alternative roaming provider in the EU if one is available.

	OUTGOING CALLS	INCOMING CALLS	SMS	MMS	INTERNET (CZK/MB)
Zone 1	5.20 (6.29)	1.37 (1.66)	1.64 (1.98)	5.48 (6.63)	5.48 (6.63)
Zone 2	28.93 (35.–)	14.88 (18.–)	7.93 (9.60)	13.72 (16.60)	61.98 (75.–)
Zone 3	57.02 (69.–)	40.50 (49.–)	12.07 (14.60)	17.85 (21.60)	297.52 (360.–)

* Upon activation of a new SIM card, T-Mobile Roaming Start is activated. This service can be used for traffic within the country visited and to the Czech Republic. In countries where this service can be used T-Mobile Roaming prices apply: EU, Norway, Liechtenstein, Iceland, Albania, Andorra, Belarus, Bosnia and Herzegovina, Egypt, Faroe Islands, Macedonia, Moldavia, Montenegro, Serbia, Switzerland, Turkey, Tunisia. After meeting the conditions, we change T-Mobile Roaming Start to T-Mobile Roaming.

** In response to the emergency situation in Ukraine, these prices for calls and SMS from and to Ukraine may be for better price. More on Roaming | Volání v zahraničí | T-Mobile – T-Mobile.cz.

In Zone 1, incoming calls are charged per second (1+1); for outgoing calls the first 30 seconds are charged as a block and then the service is charged per second (30+1), data in 1 kB increments. In Zones 2 and 3, the billing scheme for both outgoing and incoming calls is 60+60; data are charged in 10 kB increments. The aforementioned prices of outgoing calls apply to calls to the Czech Republic, in the country visited and to another country in the same area. If a call is made between two different areas, the price applicable to the higher area is charged. (Example: When making a call from area 1 to area 3, the price of an outgoing call is CZK 69/min., i.e. based on the price for area 3). The connection time is charged per minute. Received MMS are

free of charge, only the information from the T-Mobile Info service is charged based on the price list of this service. The division into individual areas is listed at the beginning of the Roaming Services chapter. For billing purposes, the amount of data transmitted is rounded up to the next multiple of the billing unit. This process takes place upon the termination of the connection, after each hour of duration of a single connection, and after each transmission of 1 MB during a single connection. Note on roaming: In the border areas of the Czech Republic, the phone may look up a foreign network due to the signal overlap of foreign GSM networks, and your calls thus might be made via such foreign GSM network. This also applies to incoming calls, SMS, MMS and data. Therefore, please pay attention to the GSM network through which you are making your call in such areas. Calls to numbers other than subscriber numbers (such as audiotext services or coloured lines) are subject to a special charge. The roaming partner determines the call price for these services and TMCZ only transfers to the Customer the price that it is informed of and charged by the roaming partner. Prior to making a call, contact T-Mobile's Customer Centre for more information.

Roaming services can be billed only after we receive information from the respective roaming partner. Therefore, roaming traffic may be included in Statements of Services relating to a period later than that in which the service was used.

In some countries, T-Mobile does not have a roaming partner, or the roaming partner only provides voice services without data. Up-to-date information on prices and use of services in specific destinations is available at www.t-mobile.cz.

Automatic call transfer between the Czech Republic and Austria in the 2G network

The call is charged to the customer depending on the country in which it was initiated:

- Calls initiated in the Czech Republic and continuing in Austria are billed according to TMCZ's standard price list (not roaming price list),
- Calls initiated in Austria and continuing in the Czech Republic are billed according to TMCZ's roaming price list.

This offer can be used at the following border crossings with Austria: Břeclav – Hohenau; České Velenice – Gmünd-Böhmzeil; Český Heršlák – Deutsch Hörtschlag; Dolní Dvořiště – Wulowitz; Halámky – Gmünd-Neu-Nagelberg; Hatě – Kleinhauzdorf; Hevlín – Laa an der Thaya; Hnanice – Mitterretzbach; border crossing Hluboká – Schaditz; Mikulov – Drasenhofen; Nová Bystřice – Grametten; Nové Hradky – Pyhrabruck; Poštorná – Reintal; Přední Výtoň – Guglwald; Slavonice – Fratres; Studánky – Weigetschlag; Valtice – Schratzenberg; Vratěšín – Drosendorf; Zadní Zvonková – Schöneben. For the complete list of roaming crossings see www.t-mobile.cz.

Automatic call transfer between the Czech Republic and Slovakia in the 2G network

The call is charged to the customer depending on the country in which it was initiated:

- Calls initiated in the Czech Republic and continuing in Slovakia are billed according to TMCZ's standard price list (not roaming price list),
- Calls initiated in Slovakia and continuing in the Czech Republic are billed according to TMCZ's roaming price list.

This offer can be used at the following border crossings with Slovakia: Bilá-Bumbálka – Makov; Bilá – Klokočov; Brumov-Bylnice – Horné Smie; Břeclav (D2) – Brodské; Březová – Nová Bošáca; Hodonín – Holíč; Lanžhot – Brodské; Lanžhot – Kúty; Mosty u Jablunkova – Svrčinovec; Starý Hrozenkov – Drietoma; Strání – Moravské Lieskové; Střelná – Lysá pod Makytou; Sudoměřice – Skalica; Šance – Čadca-Milošová; Velká nad Veličkou – Vrbovec; Velké Karlovice – Makov. For the complete list of roaming crossings see www.t-mobile.cz.

Automatic call transfer between the Czech Republic and Poland in the 2G network

The call is charged to the customer depending on the country in which it was initiated:

- Calls initiated in the Czech Republic and continuing in Poland are billed according to TMCZ's standard price list (not roaming price list),
- Calls initiated in Poland and continuing in the Czech Republic are billed according to TMCZ's roaming price list.

This offer can be used at the following border crossings with Poland: Bartultovice – Trzebina; Bílý Potok – Paczków; Bohumín – Chalupki; Bohumín – Nowe Chalupki; Dolní Lipka – Boboszów; Habartice – Zawidów; Harrachov – Jakuszyce; Hať – Tworów; Horní Lištná – Leszna Górna; Hrádek nad Nisou – Porajów; Hrádek nad Nisou – Sieniawka; Chotěbuz – Cieszyń; Královce – Lubawka; Krnov – Pietrowice; Mikulovice – Glucholazy; Náchod – Kudowa Slone; Nové Město pod Smrkem – Czerniawa Zdrój; Osoblaha – Pomorzowiczki; Otovice – Tłumaczów; Petrovice u Karviné – Zebrzydowice; Pišť – Owsiszczce; Starostín – Goliński; Sudice – Pietraszyn; Třebom – Kietrz; Věřovice (D1) – Gorzycki; Zlaté Hory – Konradów. For the complete list of roaming crossings see www.t-mobile.cz.

Automatic call transfer between the Czech Republic and Germany in the 2G network

The call is charged to the customer depending on the country in which it was initiated:

- Calls initiated in the Czech Republic and continuing in Germany are billed according to TMCZ's standard price list (not roaming price list),
- Calls initiated in Germany and continuing in the Czech Republic are billed according to TMCZ's roaming price list.

This offer can be used at the following border crossings with Germany: Aš – Selb; Boží Dar – Oberwiesenthal; Broumov – Mähring; Cínovec – Altenberg; Děčín – Bad Schandau; Dolní Poustevna – Sebnitz; Folmava – Fürt im Wald; Hora Sv. Kateřiny

– Deutschkatharinenberg; Hora Sv. Šebestiána – Reitzenhain; Hřensko – Schmilka; Kraslice – Klingenthal; Krásný Les – Breitenau; Lísková – Waldmünchen; Loučná – Oberwiesenthal; Mníšek – Deutscheinsiedel; Moldava – Neurehefeld; Petrovice – Bahratal; Pomezí nad Ohří – Schirmding; Potůčky – Johannegeorgenstadt; Rozvadov (D5) – Waidhaus; Rozvadov – Waidhaus; Rumburk – Seiffennersdorf; Strážný – Philippsreut; Svatý Kříž – Waldsassen; Vojtanov – Schönberg; Všeruby – Eschlkam; Železná Ruda – Bayerisch Eisenstein. For the complete list of roaming crossings see www.t-mobile.cz.

EU ROAMING

	OUTGOING CALLS (CZK/min.)		INCOMING CALLS (CZK/min.)	SMS		MMS	DATA (1 MB)	INTERNET
	If you have free units	After the exhaustion of free units		If you have free units	After the exhaustion of free units			
Profi 120	0.–	4.50 (5.46)	0.–	-	1.70 (2.06)	8.20 (9.92)	By package / MB rates	-
Profi 120 HIT	0.–	3.60 (4.36)	0.–	-	1.00 (1.21)	8.20 (9.92)	By package / MB rates	-
T 1500	0.–	2.50 (2.90)	0.–	-	1.70 (2.06)	8.20 (9.92)	By package / MB rates	-
T 1500 HIT	0.–	2.00 (2.42)	0.–	-	1.00 (1.21)	8.20 (9.92)	By package / MB rates	-
T 160	0.–	4.00 (4.84)	0.–	-	1.70 (2.06)	8.20 (9.92)	By package / MB rates	-
T 160 HIT	0.–	3.20 (3.87)	0.–	-	1.00 (1.21)	8.20 (9.92)	By package / MB rates	-
T 30	0.–	6.00 (7.26)	0.–	-	1.70 (2.06)	8.20 (9.92)	By package / MB rates	-
T 30 HIT	0.–	4.80 (5.81)	0.–	-	1.00 (1.21)	8.20 (9.92)	By package / MB rates	-
T 300	0.–	3.50 (4.24)	0.–	-	1.70 (2.06)	8.20 (9.92)	By package / MB rates	-
T 300 HIT	0.–	2.80 (3.39)	0.–	-	1.00 (1.21)	8.20 (9.92)	By package / MB rates	-
T 600	0.–	3.00 (3.63)	0.–	-	1.70 (2.06)	8.20 (9.92)	By package / MB rates	-
T 600 HIT	0.–	2.40 (2.90)	0.–	-	1.00 (1.21)	8.20 (9.92)	By package / MB rates	-
T 80	0.–	4.50(5.45)	0.–	-	1.70 (2.06)	8.20 (9.92)	By package / MB rates	-
T 80 HIT	0.–	3.60 (4.36)	0.–	-	1.00 (1.21)	8.20 (9.92)	By package / MB rates	-
Profi na míru 4	0.–	-	0.–	-	0.–	4.05 (4.90)	By package / MB rates	Until the data limit is exhausted
Profi na míru 2	-	6.00 (7.26)	0.–	-	5.00 (6.05)	8.20 (9.92)	By package / MB rates	-
Profi na míru 3	-	6.00 (7.26)	0.–	-	5.00 (6.05)	8.20 (9.92)	By package / MB rates	-
Profi na míru 5	-	6.00 (7.26)	0.–	-	5.00 (6.05)	8.20 (9.92)	By package / MB rates	-
Profi na míru 1	-	6.00 (7.26)	0.–	-	5.00 (6.05)	8.20 (9.92)	By package / MB rates	-
Mobilní internet 1,5 GB, 3 GB, 10 GB, Internet Komplet	-	-	-	-	-	-	0	Until the data limit is exhausted
Mobilní internet 1,5 GB Mobilní internet Pro Firmu	-	-	-	-	-	-	0	Until the data limit is exhausted
Mobilní internet 3 GB	-	-	-	-	-	-	0	Until the data limit is exhausted
Mobilní internet 10 GB	-	-	-	-	-	-	0	Until the data limit is exhausted
Happy Partner	-	5.50 (6.66)	0.–	-	1.70 (2.06)	8.20 (9.92)	By package / MB rates	Until the data limit is exhausted
Tarif M2M	0.–	7.00 (8.47)	0.–	0.–	3.00 (3.63)	4.50 (5.45)	0	Until the data limit is exhausted
Tarif M2M Premium	-	6.00 (7.26)	0.–	-	2.50 (3.03)	8.33 (10.08)	0	Until the data limit is exhausted
Tarif Pro Firmu	-	1.90 (2.30)	0.–	-	1.90 (2.30)	4.05 (4.90)	By package / MB rates	-

Prices are in CZK. Incoming calls to zone 1 are charged in seconds (1 + 1), outgoing calls for the first 30 seconds, and then in seconds (30 + 1), data for 1 kB. The offer is valid in the EU (including Norway, Liechtenstein and Iceland).

OF THE SURCHARGE SET BY REGULATION EU

Price premiums set by EU Regulation below the EU roaming are set in euros, without VAT. Conversion of these prices on the Czech crown and thus the final price in CZK depends on the diameter of the reference exchange rates published by the European Central Bank in the Official Journal of the European Union. From 15.5.2023, the rate for the conversion of surcharges is CZK 23.85/EUR. VAT is always added to the price after calculating the surcharge according to the mentioned course.

	OUTGOING CALLS (min.)	INCOMING CALLS (min.)	SMS (price per unit)	MMS (price per unit)	INTERNET
Excess fare (in EUR without VAT)	0.022	0.004	0.004	0.–	1.80 EUR / GB (valid from 1.1.2023) 1.55 EUR / GB (valid from 1.1.2024) 1.30 EUR / GB (valid from 1.1.2025) 1.10 EUR / GB (valid from 1.1.2026) 1 EUR / GB (valid from 1.1.2027 to 30.6.2032)

DATA ROAMING LIMIT

Financial limit of spending on data roaming services. When the financial limit is reached in connection with the provision of data roaming services during one calendar month for TWIST users and one billing period for other subscribers, the data roaming service will be interrupted. The service can be activated or deactivated free of charge.

	495.87 (600.–)
	1,198.35 (1,450.–)
	1,225.– (1,482.25)
Spending limits for data services while roaming	4,132.23 (5,000.–)
	8,264.46 (10,000.–)
	14,876.03 (18,000.–)
	26,446.28 (32,000.–)

The data roaming limit applies to the whole world. The limit is applied to the basic data roaming rate, i.e. without the application of any discounts or free units. The data roaming limit cannot be set up for all special T-Mobile offers – “bundles” offered with existing tariff plans that contain free units for data roaming activated after 1 March 2010.

FAX AND DATA SERVICES

Activation/Monthly fee	Free of charge
Use of fax and data services	Rate identical to that applicable to voice calls according to your tariff plan (also applies to roaming)*

* Special rates apply to the Data&SMS tariff plan based on the price list applicable to those tariff plan.

CALLS, SMS AND INTERNET ON PLANES

This service applies to planes companies that have concluded a contract with OnAir, the provider of this service. The service is charged in the same way as calls, SMS, MMS and data for area 3, for more details see the T-Mobile Roaming chapter.

Outgoing calls (CZK/min.)	57.02 (69.–)
Incoming calls (CZK/min.)	40.50 (49.–)
SMS / MMS	12.07 (14.60) / 17.85 (21.60)
Internet (CZK/MB)	297.52 (360.–)

Incoming and outgoing calls are charge per minutes, data per 10 kB. You can call, sent SMS or be on-line in Air Lingus, Air France, British Airways, Eva Air, Egyptair, Etihad Airways, Emirates, Hong Kong Airlines, KLM, Libyan Airlines, Lufthansa, Oman Air, Quatar Airways, Royal Jordanian, SAS, Saudi Arabian Airlines, Singapore Airlines, TAM, Transaero Airlines and Virgin Atlantic.

TRAVEL&SURF DATA BUNDLES

	ZONE 1	ZONE 2	ZONE 3
One-day (up to 3 MB)	19.83 (24.–)	49.59 (60.–)	148.76 (180.–)
One-day (20 MB)	57.85 (70.–)	198.35 (240.–)	599.17 (725.–)

You can activate data volume in individual zones according to your needs and have the option to easily purchase more after using up the bundle. Travel & Surf na den (One-day Travel&Surf) is charged in 2 steps. If the customer uses only up to 3MB, the lower amount will be charged. After exceeding 3 MB, the full amount of the bundle is charged.

	ZONE 1	ZONE 2	ZONE 3
30-day (5 MB)	45.– (54.45)	150.– (181.50)	450.– (544.50)
30-day (10 MB)	75.– (90.75)	250.– (302.50)	700.– (847.–)
30-day (25 MB)	100.– (121.–)	400.– (484.–)	1,300.– (1,573.–)
30-day (50 MB)	152.89 (185.–)	702.48 (850.–)	2,272.73 (2,750.–)
30-day (100 MB)	250.– (302.50)	1,200.– (1,452.–)	4,000.– (4,840.–)
30-day (200 MB)	400.– (484.–)	2,000.– (2,420.–)	6,500.– (7,865.–)
30-day (500 MB)	800.– (968.–)	3,500.– (4,235.–)	14,500.– (17,545.–)
30-day (1 GB)	1,350.– (1,633.50)	6,000.– (7,260.–)	25,000.– (30,250.–)

You can activate the data volume in individual zones according to your needs and have the option to easily purchase more after using up the bundle. The above also applies to the Travel&Surf Nastálo (Permanent Travel&Surf) bundle.

INTERNET ABROAD DATA PACKAGES

	DATA LIMIT	ZONE EU	ZONE EVROPA+	ZONE SVĚT
Internet abroad for day	30 MB	first 5 MB	-	49.59 (60)
		over 5 MB	-	198.35 (240.–)
Internet abroad for day	40 MB	40.49 (49.–)	-	-
Internet abroad	100 MB	-	702.48 (850.–)	2 272.73 (2 750.–)
Internet abroad	200 MB	164.46 (199.–)	-	-
Internet abroad	500 MB	329.75 (399.–)	-	-

You can activate your data volumes in the various zones depending on your needs and simply purchase more once your package is depleted. Internet v zahraničí na den is in Zone EU+ and Svět two-stage product. If you only use up to 5 MB of data, you will be charged a lower amount for the package. Once you exceed 5 MB, the total amount for the package will be charged. The package for Zones EU can be used in Zone 1 and Zone 2 countries. The package for Zones Svět can be used in the Zone 1, Zone 2 and Zone 3 countries.

EVROPA (EUROPE) DATA ROAMING

10 MB	399.– (482.79)
15 MB	549.– (664.29)
20 MB	699.– (845.79)
30 MB	999.– (1,208.79)
50 MB	1,499.– (1,813.79)
150 MB	2,999.– (3,628.79)

The terms and conditions of the Evropa (Europe) Data Roaming service are contained in Annex 2 of this price list.

SVĚT (WORLD) DATA ROAMING

20 MB	995.– (1,203.95)
100 MB	3,250.– (3,932.50)
200 MB	5,000.– (6,050.–)
500 MB	10,000.– (12,100.–)
1 GB	16,500.– (19,965.–)
5 GB*	59,500.– (71,995.–)
10 GB*	95,500.– (115,555.–)

* The World bundle with the data limits of 5 GB and 10 GB cannot be used in the following countries: Angola, Belize, Ethiopia, Cameroon, Lebanon, Libya, Madagascar, Maldives, Mozambique, Cote d'Ivoire, Seychelles and Venezuela, and aboard vessels and aircraft.

Under the Svět Data Roaming Bundle (hereinafter referred to as the "Svět Bundle"), a particular data allowance can be used for the price specified in the table. The Subscriber will be informed, via SMS and/or e-mail, about reaching 80% and 100% of the total data allowance available to the Subscriber within the Bundle.

The bundled data limit may only be used in the zones of T-Mobile's roaming partners. The bundled free units will be used first and rates or data limit from other roaming add-ons, if activated, will apply only after the bundled data limit have been used up. Unused bundled data limit do not roll over to the following billing period and cease to exist without any compensation. The Svět Bundle cannot be paid or used only in part (when not used for a full billing period). The Svět Bundle cannot be combined with any other data roaming bundle or with Data Roaming Limit.

INTERNET SVĚT 1 (WORLD) – ROAMING DATA BUNDLES

PACKAGE NAME	DATA VOLUME	PRICE
Internet Svět 1 se 100 MB	100 MB	164.64 (199.–)
Internet Svět 1 s 250 MB	250 MB	329.79 (399.–)
Internet Svět 1 s 500 MB	500 MB	577.69 (699.–)
Internet Svět 1 s 1 GB	1 GB	990.91 (1 199.–)
Internet Svět 1 se 2 GB	2 GB	1,652.07 (1 999.–)
Internet Svět 1 s 5 GB	5 GB	4,131.40 (4 999.–)

Division of countries into individual areas (above mentioned) can not be used for these bundles and bundles can be used in the following countries: Albania, Argentina, Australia, Bahrain, Belarus, Bolivia, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Egypt, Faroe Islands, Guam, Hong Kong, Israel, Japan, Kosovo, Mexico, Moldavia, Monaco, Montenegro, Northern Macedonia, Northern Mariana Islands, Palestine, Panama, Peru, Philippines, Puerto Rico, Qatar, Russia, Saudi Arabia, Serbia, Singapore, South Africa, South Korea, Switzerland, Taiwan, Thailand, Turkey, Ukraine, United Arab Emirates, United States of America, US Virgin Islands and Vietnam. You can activate the data volume in individual countries according to your needs and have the option to easily purchase more after using up the bundle. The above also applies to the Internet Svět 1 Nastálo (Permanent Internet Svět 1) bundle.

Any Volume Discounts are not applied unless otherwise provided in the Framework Agreement.

For data usage in the following countries: Albania, Bosnia and Herzegovina, Montenegro, Kosovo, North Macedonia, Serbia, the package Internet World Easy1 with 1 GB or Internet World Easy1 with 2 GB is primarily intended. It always depends on which destinations you will be traveling in and the packages can be combined accordingly.

INTERNET SVĚT 2 (WORLD) – ROAMING DATA BUNDLES

PACKAGE NAME	DATA VOLUME	PRICE
Internet Svět 2 s 50 MB	50 MB	660.33 (799.–)
Internet Svět 2 se 100 MB	100 MB	1,156.20 (1,399.–)
Internet Svět 2 s 200 MB	200 MB	1,982.64 (2,399.–)
Internet Svět 2 s 500 MB	500 MB	4,461.98 (5,399.–)
Internet Svět 2 s 1 GB	1 GB	8,263.64 (9,999.–)

Division of countries into individual areas (above mentioned) can not be used for these bundles and bundles can be used in the following countries: Afghanistan, Algeria, Anguilla, Antigua and Barbuda, Armenia, Aruba, Azerbaijan, Bahamas, Bangladesh, Barbados, Benin, Bermuda, Botswana, British Virgin Islands, Brunei, Burkina Faso, Cambodia, Cape Verde, Cayman Islands, Costa Rica, Cuba, Curaçao, Dominica, Dominican Republic, Ecuador, Fiji, French Polynesia, Gabon, Georgia, Ghana, Grenada, Guatemala, Guinea, Guyana, Haiti, Honduras, India, Indonesia, Iraq, Jamaica, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Laos, Liberia, Macao, Malaysia, Mali, Mauritania, Mauritius, Mongolia, Montserrat, Morocco, Myanmar (Burma), Netherlands Antilles, New Zealand, Nicaragua, Nigeria, Oman, Pakistan, Papua New Guinea, Paraguay, Rwanda, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Salvador, Senegal, Sierra Leone, Sri Lanka, Tajikistan, Tanzania, Tonga, Trinidad and Tobago, Tunisia, Turks and Caicos, Uganda, Uruguay, Uzbekistan, Vanuatu and Zaire. You can activate the data volume in individual countries according to your needs and have the option to easily purchase more after using up the bundle. The above also applies to the Internet Svět 2 Nastálo (Permanent Internet Svět 2) bundle.

Any Volume Discounts are not applied unless otherwise provided in the Framework Agreement.

INTERNET SVĚT 1 EXTRA (WORLD EXTRA) – ROAMING DATA BUNDLES (ON-LINE PAYMENT IN ADVANCE)

PACKAGE NAME	DATA VOLUME	PRICE
Internet Svět 1 Extra se 100 MB	100 MB	199.– (164.64)
Internet Svět 1 Extra s 250 MB	250 MB	399.– (329.79)
Internet Svět 1 Extra s 500 MB	500 MB	699.– (577.69)
Internet Svět 1 Extra s 1 GB	1 GB	1,199.– (990.91)
Internet Svět 1 Extra se 2 GB	2 GB	1,999.– (1,652.07)
Internet Svět 1 Extra s 5 GB	5 GB	4,999.– (4,131.40)

Division of countries into individual areas (above mentioned) can not be used for these bundles and bundles can be used in the following countries: Albania, Argentina, Australia, Bahrain, Belarus, Bolivia, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Egypt, Faroe Islands, Hong Kong, Israel, Japan, Kosovo, Mexico, Moldavia, Monaco, Montenegro, Northern Macedonia, Palestine, Panama, Peru, Philippines, Puerto Rico, Qatar, Russia, Saudi Arabia, Serbia, Singapore, South Africa, South Korea, Switzerland, Taiwan, Thailand, Turkey, Ukraine, United Arab Emirates, United States of America, US Virgin Islands and Vietnam. You can activate the data volume in individual countries according to your needs and have the option to easily purchase more after using up the bundle. You can activate the data volume in individual countries according to your needs and have the option to easily purchase more after using up the bundle.

INTERNET SVĚT 2 EXTRA (WORLD EXTRA) – ROAMING DATA BUNDLES (ON-LINE PAYMENT IN ADVANCE)

PACKAGE NAME	DATA VOLUME	PRICE
Internet Svět 2 Extra s 50 MB	50 MB	799.– (660.33)
Internet Svět 2 Extra se 100 MB	100 MB	1,399.– (1,156.20)
Internet Svět 2 Extra s 200 MB	200 MB	2,399.– (1,982.64)
Internet Svět 2 Extra s 500 MB	500 MB	5,399.– (4,461.98)
Internet Svět 2 Extra se 1 GB	1 GB	9,999.– (8,263.64)

Division of countries into individual areas (above mentioned) can not be used for these bundles and bundles can be used in the following countries: Afghanistan, Algeria, Anguilla, Antigua and Barbuda, Armenia, Aruba, Azerbaijan, Bahamas, Bangladesh, Barbados, Benin, Bermuda, Botswana, British Virgin Islands, Brunei, Burkina Faso, Cambodia, Cape Verde, Cayman Islands, Costa Rica, Cuba, Curaçao, Dominica, Dominican Republic, Ecuador, Fiji, French Polynesia, Gabon, Georgia, Ghana, Grenada, Guatemala, Guinea, Guyana, Haiti, Honduras, India, Indonesia, Iraq, Jamaica, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Laos, Liberia, Macao, Malaysia, Mali, Mauritania, Mauritius, Mongolia, Montserrat, Morocco, Myanmar (Burma), Netherlands Antilles, New Zealand, Nicaragua, Nigeria, Oman, Pakistan, Papua New Guinea, Paraguay, Rwanda, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Salvador, Senegal, Sierra Leone, Sri Lanka, Tajikistan, Tanzania, Tonga, Trinidad and Tobago, Tunisia, Turks and Caicos, Uganda, Uruguay, Uzbekistan, Vanuatu and Zaire. You can activate the data volume in individual countries according to your needs and have the option to easily purchase more after using up the bundle.

The Internet Svět Extra packages are intended exclusively for end-users under the Framework Agreement and any Volume Discounts are not applied unless otherwise provided in the Framework Agreement. They are not included into the fulfillment of the possible minimum commitment of the Framework Agreement. The packages can be paid only in advance via the online payment gateway by the end user while activating the package. More information is available at www.tmo.cz/data-navic.

INTERNET SVĚT EASY1 – ROAMING DATA BUNDLES

PACKAGE NAME	DATA VOLUME	PRICE
Internet Svět Easy1 with 1 GB	1 GB	205.79 (249.–)
Internet Svět Easy1 with 2 GB	2 GB	329.75 (399.–)

Data bundles can be used in the following countries: Albania, Bosnia and Herzegovina, Montenegro, Kosovo, North Macedonia, Serbia.

The Internet Svět Easy1 package with 1 GB is valid for 7 days from the moment of activation.
The Internet Svět Easy1 package with 2 GB is valid for 30 days from the moment of activation.

OTHER T-MOBILE ROAMING SERVICES

Calls to the voice mailbox	As an outgoing roaming call to CR
Calls to 4603	Free (area 1, other areas based on roaming tariff)
SMS to 4603	Based on the roaming tariff

International calls

INTERNATIONAL CALLS WITH THE S NÁMI TARIFF PLANS

ZONE	PRICE PER MINUTE
Neighbouring countries	5.78 (6.99)
Europe	9.92 (12.–)
World	24.79 (30.–)
Satellite networks	165.29 (200.–)

Charged by minute (60 + 60).

Neighbouring countries	Slovakia, Germany, Poland, Austria
Europe	Albania, Andorra, Belgium, Belarus, Bosnia and Herzegovina, Bulgaria, Croatia, Montenegro, Denmark, Estonia, Faroe Islands, Finland, France, French Guyana, Gibraltar, Guadeloupe, Ireland, Iceland, Italy, Kosovo, Cyprus, Liechtenstein, Lithuania, Latvia, Luxembourg, Hungary, Macedonia, Malta, Martinique, Monaco, Moldova, the Netherlands, Norway, Portugal, Reunion, Romania, Russia, Greece, San Marino, Slovenia, United Kingdom, Serbia, Spain, Sweden, Switzerland, Turkey, Ukraine, Vatican
World	Rest of the world
Satellite networks	Inmarsat B, Inmarsat M, Iridium (8817, 8818), Maritime Comm. Inmarsat A, Inmarsat Aero, Inmarsat M4, Iridium (8816)

Applies to the following tariffs: S námi v síti, S námi v síti bez závazku, S námi v síti+, S námi v síti + bez závazku, S námi v síti, S námi v síti bez závazku, S námi v síti+, S námi v síti+ bez závazku, S námi sdílený, S námi sdílený bez závazků, S námi síť nesíť, S námi síť nesíť bez závazku, S námi bez hranic, S námi bez hranic bez závazku, S námi bez hranic+, S námi bez hranic+ bez závazku, S námi síť nesíť v podnikání a S námi síť nesíť v podnikání bez závazků.

CALLS AND SMS ABROAD FOR OTHER TARIFFS

	I	II	III	IV
1	13.– (15.73)	13.– (15.73)	12.– (14.52)	9.90 (11.98)
2	21.– (25.41)	20.– (24.20)	18.– (21.78)	9.90 (11.98)
3	24.– (29.04)	21.– (25.41)	19.– (22.99)	9.90 (11.98)
4	30.– (36.30)	27.– (32.67)	25.– (30.25)	9.90 (11.98)
5	35.– (42.35)	31.– (37.51)	29.– (35.09)	29.– (35.09)
6	64.– (77.44)	62.– (75.02)	59.– (71.39)	59.– (71.39)
7	65.– (78.65)	63.– (76.23)	63.– (76.23)	63.– (76.23)
8	95.– (114.95)	93.– (112.53)	89.– (107.69)	89.– (107.69)
9	97.– (117.37)	95.– (114.95)	95.– (114.95)	95.– (114.95)
10	110.– (133.1)	104.– (125.84)	99.– (119.79)	99.– (119.79)
11	154.– (186.34)	145.– (175.45)	139.– (168.19)	139.– (168.19)
12	250.– (302.50)	240.– (290.40)	229.– (277.09)	229.– (277.09)

Prices of calls to individual zones differ based on the tariff plan:

I	T1, T 30, Tarif 20 Start, Tarif 20, Partner III., Profi na míru, Tarif Pro Firmy
II	T 80, Bav se tariff plan, Happy Partner, Tarif 80, Tarif 60, Data&SMS, Partner II., Team Call
III	S námi 390, S námi 590, S námi 790, S námi 1490, T 160, T 300, T 600, T 1 500, Profi 120, Tarif 200, Tarif 120, Grand tariff plans, Grand v síti tariff plan, Grand do všech sítí tariff plan, Profi tariff plans, Partner I., Tarif 400, Tarif 300, Kredit 150, Kredit 250, Kredit 300, Kredit 450, Kredit 500, Kredit 700, Kredit 750, Kredit 1 000, Kredit 1 200, Kredit 2 000, Mých5, Přátelé, Rodina, Tým
IV	Podnikatel tariff plans, Firma tariff plans, TOP tariff plans (zones 5 to 9), Podnikatel+

In the case of calls in zones 1-4 with tariff plans in Category IV, the first minute is charged in full, after which the call is charged in 30second increments. In the rest of the zones, the first minute is charged in full, after which the call is charged per second.

If you have any of the older tariff plans, the following rules apply to the prices of international calls: For 20 Start and Partner III, the prices of international calls are identical to T 30; for Tarif 80, Data&SMS and Partner II. they are identical to T 80; for Tarif 200, Tarif 400 and Partner I. they are identical to T 300.

International zones overview

1. Slovak Republic
2. Austria, Germany, Poland,
3. Andorra, Belgium, Bulgaria, Croatia, Cyprus, Denmark, Estonia, Faroe Islands, Finland, France, French Guyana, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Portugal, Reunion, Romania, San Marino, Slovenia, Spain, Sweden, Switzerland, United Kingdom, Vatican
4. Albania, Algeria, Armenia, Ázerbajjan, Belarus, Bosnia and Herzegovina, Georgia, Kosovo, Libya, Macedonia, Moldavia, Montenegro, Morocco, Russia, Serbia, Tunisia, Turkey, Ukraine
5. Australia, Canada, Israel, Japan, United States of America
6. Brasil, Egypt, Hong Kong, Kazakhstan, Kyrgyzstan, Malaysia, Mexico, New Zealand, Philippines, Singapore, South Africa, Taiwan, Tajikistan, Turkmenistan, United Arab Emirates, Uzbekistan
7. Cuba, Greenland, Mongolia, North Korea, South Korea, Syria, Vietnam
8. Angola, Argentina, Chile, Čína, Costa Rica, Ethiopia, India, Indonesia, Íran, Jordan, Kuwait, Lebanon, Nigeria, Pakistan, Peru, Saudi Arabia, Thailand, Venezuela, Yemen
9. Other countries
10. Thuraya Telecom, Emsat, Inmarsat Mini-M – satellite networks
11. Inmarsat B, Inmarsat M, Iridium (8817, 8818), Maritime Comm. – satellite networks
12. Inmarsat A, Inmarsat Aero, Inmarsat M4, Iridium (8816) – satellite networks

EUROPE PLUS INTERNATIONAL MINUTES PACKAGES

	VOLNÉ MINUTY	MĚSÍČNÍ PAUŠÁL
50 Europe Plus	50	123.14 (149.–)
100 Europe Plus	100	164.46 (199.–)
300 Europe Plus	300	247.11 (299.–)
600 Europe Plus	600	495.04 (599.–)
1200 Europe Plus	1 200	825.62 (999.–)

The package is valid for calls to the following countries: Albania, Andorra, Argentina, Australia, Austria, Azores, Belgium, Belarus, Bosnia and Herzegovina, Brazil, Bulgaria, Canada, Canary Islands, China, Croatia, Cyprus, Denmark, Estonia, Egypt, Faroe Islands, Finland, France, French Guiana, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, India, Ireland, Israel, Italy, Japan, Kosovo, Liechtenstein, Lithuania, Latvia, Luxembourg, Macedonia, Madeira, Malta, Montenegro, Martinique, Mexico, Moldova, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Russia, , San Marino, Saudi Arabia, Serbia, Slovakia, Slovenia, South Korea, Spain, Sweden, Switzerland, Thailand, Turkey, Ukraine, United Kingdom and the Territory of the Aland Islands, USA, Vatican City, Vietnam.

INTERNATIONAL SMS

All zones	4.17 (5.05)
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The price applies to SMS sent from the Czech T-Mobile network to foreign subscriber numbers (i.e. with a prefix other than +420).

T-Cloud services

T-CLOUD TEAM ADVANCE (TÝMOVÁ ZÁLOHA)

Price	199.– (240.79)	399.– (482.79)	799.– (966.79)	1 599.– (1 934.79)	2 499.– (3 023.79)
Data limit	50 GB	100 GB	200 GB	500 GB	1 000 GB
Number of users	3	15	no limit		
Number of devices	no limit				

T-CLOUD ADVANCE FOR INDIVIDUAL (ZÁLOHA PRO JEDNOTLIVCE)

Price	0.–	49.– (59.29)	79.– (95.59)	149.– (180.29)
Data limit	2 GB	20 GB	40 GB	100 GB
Number of users	1			
Number of devices	no limit			

T-CLOUD PHONECOPY

Data limit	20 GB	40 GB	100 GB
Price	49.– (59.29)	79.– (95.59)	149.– (180.29)
Number of users	1		

T-CLOUD MICROSOFT LICENCES

PACKAGE	PRICE
Exchange Online Kiosk	59.– (71.39)
Exchange Online (Plan 1)	89.– (107.69)
Exchange Online (Plan 2)	189.– (228.69)
Exchange Online Protection	25.– (30.25)
Exchange Online Archiving for Exchange Online	79.– (95.59)
Microsoft 365 Business Basic	139.– (168.19)
Microsoft 365 Business Standard	279.– (337.59)
Microsoft 365 Apps for business	249.– (301.29)
Microsoft 365 Apps for enterprise	349.– (422.29)
Microsoft 365 Business Premium	489.– (591.69)
Microsoft 365 E3	899.– (1 087.79)
Microsoft 365 E5	1,399.– (1 692.79)
Microsoft 365 F3	219.– (264.99)
Microsoft 365 F1	59.– (71.39)
Office 365 F3	89.– (107.69)
Office 365 E1	219.– (264.99)
Office 365 E3	599.– (724.79)
Office 365 E5	999.– (1 208.79)
OneDrive for business (Plan 1)	139.– (168.19)
OneDrive for business (Plan 2)	259.– (313.39)
SharePoint (Plan 1)	139.– (168.19)
SharePoint (Plan 2)	259.– (313.39)
Project Online Essentials	169.– (204.49)
Project Plan 3	669.– (809.49)
Project Plan 5	1,199.– (1 450.79)
Project Plan 1	229.– (277.09)
Visio Plan 1	119.– (143.99)
Visio Plan 2	339.– (410.19)
Power BI Pro	229.– (277.09)
Intune (Microsoft Intune)	179.– (216.59)

Microsoft Intune Device	69.– (83.49)
Microsoft Intune Extra Storage	89.– (107.69)
Azure Active Directory Premium P1	149.– (180.29)
Enterprise Mobility + Security E3	239.– (289.19)
Enterprise Mobility + Security E5	369.– (446.49)
Azure Information Protection Premium P1	49.– (59.29)
Office 365 Data Loss Prevention	99.– (119.79)
Microsoft 365 E5 Compliance	279.– (337.59)
Microsoft 365 E5 Security	279.– (337.59)
Microsoft Defender for Cloud Apps	119.– (143.99)
Microsoft Stream Plan 2 for Office 365 Add-On	49.– (59.29)
Microsoft Stream Storage Add-On (500 GB)	2,299.– (2 781.79)
Microsoft Teams Phone Standard	149.– (180.29)
Microsoft 365 Audio Conferencing	89.– (107.69)
Power Apps per app plan	259.– (313.39)
Power Apps per user plan	489.– (591.69)
Power Platform Requests add-on	1,199.– (1 450.79)
Power Automate per flow plan	2,499.– (3 023.79)
Power Automate per user plan	359.– (434.39)
Microsoft Teams Rooms Standard	499.– (603.79)
Microsoft Defender For Endpoint	89.– (107.69)
Microsoft Defender for Identity	149.– (180.29)
Microsoft Defender for Office 365 (Plan 1)	59.– (71.39)
Microsoft Defender for Office 365 (Plan 2)	139.– (168.19)
Microsoft Defender for Business	69.– (83.49)

Online Cash Register

ONLINE CASH REGISTER

SERVICE VARIANT	CALCULATOR	TERMINAL with acceptance	TERMINAL without acceptance	PRINTER
Monthly fee	195.– ¹⁾ (235.95)	395.– (477.95)	490.– ²⁾ (592.90)	155.– (187.55)
Price of the device	3,695.– (4,470.95)	8,150.– (9,861.50)	8,150.– (9,861.50)	1 649.– (1,995.29)
Example of the installment sale:³⁾				
The down payment	83.43 (100.95)	546.69 (661.50)	546.69 (661.50)	128.34 (155.29)
Monthly installment (23 installments in total)	157.02 (190.–)	330.58 (400.–)	330.58 (400.–)	66.12 (80.–)
Total price of the device	3,695.– (4 470.95)	8,150.– (9 861.50)	8,150.– (9 861.50)	1,649.– (1,995.29)

ADDITIONAL SERVICES AND DEVICES FOR ONLINE CASH REGISTER

Monthly fee for additional service PLUS	40.– (48.40)
Monthly fee for additional service Card Acceptance ⁴⁾	95.– (114.95)

Installation by provider ⁵⁾	0.–
Intervention of a service technician in vain	1,580.– (1,911.80)
Price of the transport of service technician (transport only)	1,100.– (1,331.–)
Price for each started hour of the service works not including in recurring monthly fee of Online Cash Register service (incl. diagnostics within non-warranty failure)	500.– (605.–)
Price of 2 hours training regarding Online Cash Register service	1,990.– (2,407.90)

ACCESSORIES

Paper thermo roundel 58×35 mm	8.– (9.68)
Wired scanner ⁶⁾	1,795.– (2,171.95)

¹⁾ Additional service "PLUS" is obligatory for the service variant "Calculator".

²⁾ The additional service "Card Acceptance" is compatible with the service variant "Terminal".

³⁾ The Installment sale follows The rules for installment sale.

⁴⁾ The "Acceptance of payment cards" service can only be used with the Terminal Services option.

⁵⁾ Installation by provider is obligatory in case of additional service "Card Acceptance". The price of CZK 0 applies only to orders together with the device and the service. Any additional installations are subject to a charge – see the Price List.

⁶⁾ The scanner is suitable as an accessory for "Calculator".

Other T-Mobile services

T-MOBILE GSM BANKING

Sending of request	As the SMS price according to your tariff plan
Prices for receipt of response	Charged by your bank

To be able to use this service, you need a banking SIM card and a GSM banking enabled phone, and you need to have a banking application downloaded on your SIM card by your bank. T-Mobile shall not be responsible for any damage that might be incurred by users as a result of using banking services via T-Mobile GSM Banking. On 5610, you can order an update of your banking application "over the air", i.e. without having to go to your bank. The call to this number and downloading of application are free of charge.

T-MOBILE M-PAYMENT

	TARIFF CUSTOMERS	TWIST CUSTOMERS
Agency fee	3.–	3.–
Agency fee for transactions at EZE International Ltd.	5% from each transaction (min CZK 5.00 max CZK 100.00)	5% from each transaction (min CZK 5.00 max CZK 100.00)

The price for the goods or services purchased will be included in your T Mobile Statement of Services. If paying via WAP, access to the wap site is charged at the rates of the T-Mobile W@P service. If paging via Mobile Internet, access to the internet is charged at the rates of the T-Mobile Mobile internet service. For the list of internet shops where you can pay using the T-Mobile m-payment service see www.t-mobile.cz | www.platmobilem.cz or call 603 603 603 (4603 from T-Mobile).

MY T-MOBILE

Activation/monthly fee	Free of charge
Activation/deactivation of services	Based on the currently valid price list of the respective services

T-MOBILE TWIN

Monthly fee	99.– (119.79)
Calling prices (identical for both SIM cards)	According to your tariff plan

You can activate T-Mobile Twin and get Twin SIM cards at T-Mobile stores. One SIM card from a Twin pair is always registered in the mobile network. To avoid collision situations, always switch off the device with one SIM card before switching on the device with the other SIM card. T-Mobile Twin cannot be used simultaneously with Apple Watch Connection.

SMS TO FIXED-LINE NUMBERS

Activation/monthly fee	Free of charge
Sending of SMS	According to your tariff plan
Information SMS from the message delivery system	Free of charge

For more information on this service see www.t-mobile.cz. The service is provided by T-Mobile in cooperation with Fincom – Materna Communications a.s. that processes customers' SMS.

SMS to fixed-line numbers are deducted from the free SMS or credit. Each SMS sent is charged, even if the target telephone station is not available for a period of 72 hours. A SMS sent to a fixed-line number in the Czech Republic from abroad is charged identically to a standard SMS sent from abroad. If the roaming partner charges incoming SMS, the information SMS from the message delivery system is also charged according to such partner's price list.

PREMIUM SMS

Premium SMS numbers start with 90. The last two digits (seven-digit numbers) or the last three digits (eight-digit numbers) express the price of the respective SMS. The price of a SMS sent to a five-digit number depends on the customer's tariff plan.

Example: If sending a SMS to 90xxx03, its price is CZK 3 (incl. VAT). If a service is delivered from 90xxx025, its price is CZK 25 (incl. VAT).

T-Mobile is not the provider of the services offered in this manner, it only enables their operation. For more information, go to www.platmobilem.cz.

AUDIOTEX SERVICES

The per-minute price of calls to audiotex (ATX) numbers can be derived from the format of the respective ATX number (based on the Numbering Plan issued by the Czech Telecommunications Office)

ATX number format: 90x ab cd zz

x = defines the type of the service (this can be 0, 6, 8 or 9)

ab = determines the per-minute price charged to end users, including VAT (in the case of ATX numbers with the 908prefix, ab determines the price, including VAT, charged to end users per call)

cd zz = number allocated by the Czech Telecommunications Office

The prices of these services range from CZK 5 to 99 (incl. VAT). Calls to ATX services can be blocked free of charge on the customer's request on 603 603 603 (4603 from T-Mobile). T-Mobile is not a provider of the services offered in this manner; it only enables their operation. For more information see www.platmobilem.cz

CALLS TO THE 1180, 1181 AND 1188 INFORMATION LINES

Calls to the 1180, 1181 and 1188 lines is charged at CZK 28.02 (33.90) per minute of call based on the 60+60 tariff.

Free units (free minutes or tariff credit in flat-rate tariffs) do not apply with these services.

T-Mobile is not the provider of the services offered in this manner; it just enables their operation. For more information on the services visit www.platmobilem.cz

CALL FORWARDING

Activation/monthly fee	Free of charge
Forwarding to T-Mobile voice mailbox	Free of charge
Forwarding to another phone number in the CR	As an outgoing call to the redirected number

If conditional forwarding to the voice mailbox or to another telephone number in the CR is active and you are abroad, you pay the incoming international call and the outgoing call back to the CR according to the valid Price List.

DĚTSKÝ ZÁMEK (CHILD LOCK)

The service allows restricting access to services or content not suitable for children and youth from a specific SIM card. The service can be also used by the customers of other mobile operators.

KEY ACCOUNTS, CUSTOMERS OF ANOTHER MOBILE OPERATOR

Activation	Free of charge
Monthly fee	Free of charge

For more information on this service and activation options see www.t-mobile.cz.

MOJE ÚTRATA (MY SPENDING)

You can easily find out how much you have spent and how many free units are left for your phone number. The service is intended for contract customers.

Activation/monthly fee	Free of charge
Price for finding out via My T-Mobile	Free of charge
Incoming information SMS	5.– (6.05)

This service only serves for orientation purposes – information on spending is usually available with an 8-hour delay; in case of some services (such as roaming calls) with a delay of up to several days. The information on the amount spent does not take into account volume or other discounts. SMS sent to 4603 from the Czech Republic are free of charge (if sent from abroad, they are charged according to the roaming tariff). For more information see www.t-mobile.cz/mojeutrata.

CALL HOLDING, CALL WAITING

Activation of this service is free of charge and you do not pay any monthly fees for its use.

CONFERENCE CALLS

Each set-up call is charged (to the conference initiator) based on the tariff for calls to the respective network. Activation of this service is free of charge and no monthly fees are charged for its use.

For activation and more details on this service call 603 603 603 (4603 from T-Mobile).

ITEMIZED STATEMENT OF SERVICES

Printed Statement of Services	23.97 (29.–)
Electronic Statement of Services	0.–
Fee for Statements sent by registered mail	16.– (19.36)
Payment of contract at shop	81.82 (99.–)
Express payment ¹⁾	81.82 (99.–)
Copy of Statement of Services	50.– (60.50)/piece
Copy of invoices for goods	50.– (60.50)/piece
Copy of contract	50.– (60.50)/piece
Electronic Itemized Statement of Services ²⁾	0.–
Hardcopy Itemized Statement of Services ²⁾	65.– (78.65)
Electronic additional Itemized Statement of Services	0.–*
Hardcopy additional Itemized Statement of Services	99.– (119.79)*
Issuance of a repayment calendar on outstanding billing services	165.29 (200.–)

* The list can be obtained for two billing periods retrospectively.

¹⁾ Fast payment of your Statement of Services at any T-Mobile shop. The amount due will be settled no later than within six hours from making the payment (if your services have been blocked due to late payment, they will be unblocked within that period).

²⁾ Unless otherwise agreed in the Framework or other agreement.

The price is charged for the list relating to one billing period. When switching to the Twist prepaid service, terminating the contract or porting the phone number to another operator, it is not possible for technical reasons to retain access to the existing set-up in My T-Mobile. Thus, the customer loses access to the electronic Statements of Services and itemized lists of calls in electronic form. If the customer has set up electronic Statements for tax purposes, we recommend, before making the abovementioned change, archiving all necessary electronic Statements of Services. The last Statement of Services will be sent in hardcopy form.

ACTIVATION AND MIGRATION PRICES

	CENY
Activation prices	0.–
Migration from Twist to a tariff plan	0.–
Migration from a tariff plan to Twist ¹⁾	0.– ²⁾
Migration to Happy Partner	0.–
Migration from Happy Partner to a T-Mobile tariff plan	0.–

1) Migration to Twist is only allowed if you have a valid open-ended Subscriber Contract with T-Mobile, on the migration date.

2) In addition, the customer receives CZK 20 credit.sss

ADDITIONAL SERVICES

Emergency calls: 112, 150, 155, 156, 158	Free of charge
Children's help line: 116111	Free of charge
Bílý kruh bezpečí: 116006	Free of charge
Missing children's hot line: 116000	Free of charge
Emotional support's help line: 16123	Free of charge
Calls to numbers with prefixes 8001) and 00800	Free of charge
Drivers' information: 1204, 1205, 1213, 1214, 1220, 1222, 1225, 1227, 1230, 1233, 1234, 1240, 14012, 14088, 14314 ¹⁾	8.–/min. (9.68)
Mountain rescue service	Free of charge
Information line of the Ministry of Industry and Trade of the Czech Republic: 1212	4.17/min. (5.05)
Information line of the Hygienic Office of the Czech Republic: 1221	Free of charge
Calls to other short numbers (1200, 1201, 1202, 1211, 1215, 1224, 1236, 1239, 12412, 12444, 12600, 12612, 12726, 12777, 12800, 12888, 12900, 12937, 13100, 14000, 14001, 14004, 14014, 14015, 14041, 14111, 14112, 14114, 14116, 14120, 14141, 14144, 14222, 14292, 14333, 14400, 14414, 14441, 14444, 14499, 14500, 14007) ¹⁾	4.17/min. (5.05)
Calls to numbers with prefixes 81x, 83x, 843, 844, 845, 846 ¹⁾	3.33/min. (4.03)

Calls to numbers with prefixes 840, 841, 842, 847, 848, 849 ¹⁾	4.–/min. (4.84)
Public universal personal telecommunications (UPT) network: Access code 700 ¹⁾	Rate to the fixed network
Public universal personal telecommunications (UPT) network: Access code n701 ¹⁾	9.–/min. (10.89)
SMS access to certain services ¹⁾ : 876x1 (x = numbers 0–9)	3.31 (4.–) / back SMS
SMS access to certain services ¹⁾ : 876x2 (x = numbers 0–9)	7.44 (9.–) / back SMS
Green SMS: SMS to 50000-59999	Free of charge
Call barring upon customer's request ²⁾	Free of charge
Service interruption: (e.g. for holidays) ³⁾	Free of charge
Activation of an uninterrupted number series: Extra charge with activation	250.– (302.50)
SIM card replacement ⁴⁾	81.82 (99.–)
SIM replacement due to malfunction of card (the malfunction not caused by customer) ⁴⁾	Free of charge
Tariff plan change ⁵⁾ : From a lower to a higher plan	Free of charge
Tariff plan change ⁵⁾ : From a higher to a lower plan	Free of charge
Set up of the NEJ number:	Free of charge / 94.17 (113.94)
first/every other change	1,000.– (1 210.–)
Phone number change	5,000.– (6 050.–)
Gold number	5,000.– (6 050.–)
Selected number	3,000.– (3 630.–)
Identification of annoying calls	206.61 (250.–) ⁶⁾

1) Free units do not apply to these services (neither free minutes, SMS nor credit included in contract plans).

2) The Call Barring service can only be used by T-Mobile's contract customers. Twist users can only request blocking of incoming calls abroad or block outgoing calls free of charge in their phone's settings.

3) The minimum period of service interruption is 7 days, the maximum period is 12 weeks in a calendar year. In the case of a fixed-term contract, the contract will be extended for the period for which service was interrupted.

4) Replacement of SIM required by customer with prepaid Twist tariff can be done only if such customer provides the original SIM card carrier containing security codes assigned to replacing SIM card. Replacement of SIM card coming from impossibility to register in any of available networks is provided at T-Mobile branded shops.

5) Contract customers can change their tariff plan once in a billing period; the first tariff plan change is allowed after the first Statement of Services.

6) The price will only be charged if the telephone number has been identified successfully.

COLLECTION COST

Collection cost – dunning letter	130.–
Collection cost – internal collection process*	590.–

According to Article 4.3. VPST we are entitled to claim compensation for recovery costs claims.

* The amount includes the costs of all procedural actions related to internal debt collection (including suspension costs) before the case is referred to a third party or before court/administrative proceedings are initiated. The amount does not include the costs of collection through a third party (e.g., a collection agency) or any costs of legal representation or other costs in court/administrative proceedings.

CONTRACT TRANSFER

Transfer of Subscriber Contract	0.–
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The Transfer of a Subscriber Contract is understood as the transfer to a new subscriber or transfer to another customer segment. For details on the terms and conditions and information on how to proceed when transferring a Subscriber Contract visit www.t-mobile.cz or call the T-Mobile Customer Centre – 603 604 644.

PORTING A PHONE NUMBER TO T-MOBILE

Porting a phone number to T-Mobile	0.–
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For details on the terms and conditions and information on how to proceed when porting a number to the T-Mobile CZ network or another mobile operator visit www.t-mobile.cz or call the T-Mobile Customer Centre -603 604 644.

RECORDING SERVICES

VOICE MAILBOX

Activation/monthly fee	Free of charge
Information on newly saved messages in CR	Free of charge
Calls to the voice mailbox	1.– (1.21)/min.*

AVAILABILITY INFORMATION

Incoming SMS	Free of charge
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MISSED CALLS REGISTER

Activation/monthly fee	Free of charge
Price for delivered SMS*	Free of charge

* Free of charge until further notice; for up-to-date information see www.t-mobile.cz

The Missed Calls Register cannot be active along with the Voice Mailbox service. While roaming, missed calls are registered only during the period your phone was switched off. For more information see www.t-mobile.cz.

E-MAIL TO SMS

Activation	Free of charge
SMS	Free of charge

E-mail to SMS service can be activated with all Twist prepaid plans and with all tariff plans with a monthly Statement for up to 5 e-mail accounts. For more information visit www.t-mobile.cz/emaildosms

INFORMATION SERVICES AND ENTERTAINMENT SHORT TEXT MESSAGES (SMS)

Activation/monthly fee	Free of charge
Sending of SMS	According to your tariff plan
Receipt of SMS	Free of charge*

* Only T-Mobile Info information are charged based on the price list of this service.

SMS sent from the SMS gateway on www.t-mobile.cz to Mých5 (MyFaves) numbers are always charged as SMS to other numbers.

MULTIMEDIA MESSAGES (MMS)

Activation/monthly fee	Free of charge
Sending of MMS	According to your tariff plan
Receipt of MMS	Free of charge*

* Only T-Mobile Info information are charged.

SMS GATEWAY

Activation/monthly fee	Free of charge
Sending of SMS	According to your tariff plan

SMS sent to T-Mobile numbers are free of charge.

T-MOBILE INFO

SMS Info ¹⁾	From 0.– to 6.– (7.26)
MMS Info ²⁾	From 0.– to 29.– (35.09)
Regular use ³⁾	From 1.– (1.21) to 22.– (26.62)
Subscription ⁴⁾	From 40.83 (49.40) to 82.50 (99.83)

* The price of the given type of service is listed with its description during purchase.

1) Price of one SMS ordered on a one off basis. In the case of the DOPRAVNÍ INFORMACE (traffic information) channel the price includes incoming SMS for next 8 hours from the ordering.

2) Price of one MMS ordered on a one off basis.

3) Price of one SMS/MMS from an ordered info channel (i.e. in case of regular receipt).

4) The subscription is automatically renewed. All incoming messages are sent free of charge during the validity of the subscription. Subscription validity: 30 days from payment. In the case of the DOPRAVNÍ INFORMACE (traffic information) channel it is 7 days. T-Mobile is not the provider of the information.

T-Mobile shall not be responsible for the content of information of which it is not the provider.

Sending of regist	As the sending of SMS-according to your tariff plan
Signing up for/cancellation of info channel	As the sending of SMS-according to your tariff plan

KDE JE... (WHERE IS...)

Location finding 1 st –1,000th.	4.– (4.84)
Location finding 1,001. and next	2.90 (3.51)

Only each successful location finding is charged. Location finding is charged to the SIM card from which the location finding requests are sent, not the SIM cards whose location is being found.

MOBILE TV

	START TARIFF	KOMPLET TARIFF
Offer of channels	ČT1, ČT2, ČT24, ČT Sport, ČT:D / Art, Prima, Prima Cool, Prima Love, Prima Zoom, Prima MAX, Nova, Nova Cinema, SMÍCHOV, FANDA, TELKA, TV Barrandov, Óčko, CNN	ČT1, ČT2, ČT24, ČT Sport, ČT:D / Art, Prima, Prima Cool, Prima Love, Prima Zoom, Prima MAX, Nova, Nova Cinema, SMÍCHOV, FANDA, TELKA, TV Barrandov, Óčko, CNN, Spektrum, Travel Channel, Discovery, Nova Sport 1, Eurosport 1, Europort 2, Sport1, Sport 2, Golf Channel, MTV, Minimax, Jim Jam, Film Europe, Filmbox, Filmbox Plus, Filmbox Premium, Fashion TV, Playboy TV
Monthly fee	98.35 (119.–)	247.11 (299.–)

ADDITIONAL SERVICE VIDEO LIBRARY (VIDEOTÉKA)

Watching of any film in the video library chosen by the customer without any quantity restriction	73.55 (89.–)/month
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Additional service video library can only be ordered on an already activated tariff Mobile TV service from T-MobileMoon refers to 30 calendar days. All conditions and charges will apply are listed in the Business Conditions Service.

MOBILE DATA SERVICES

The price list of web'n'walk tariff plans and add-ons can be found in this Price List in chapter Internet tariff plans and add-ons.

T-MOBILE EDGE/GPRS

The high-speed internet access service via T-Mobile EDGE is charged at the same rates as via T-Mobile GPRS.

	INTERNET & WEB'N'WALK	WAP
Price per kB	0.05 (0.06)	0.50 (0.61)
Billing unit ³⁾	5 kB	5 kB

1) Prices applicable to contract customers; prices incl. VAT apply to Twist users.

2) Prices apply to surfing using the web'n'walk light or Opera Mini browsers. The price of CZK 0.05/kB excl. VAT is charged even if accessing the internet using these browsers via APN WAP.

3) For billing purposes, the amount of data transmitted is rounded up to the next multiple of the billing unit. This process takes place upon the termination of the connection, after each hour of duration of a connection, and after each transmission of 1 MB during a connection.

Resale of the services provided under the internet tariff plans and the Internet+ and Internet Premium+ add-ons without the consent of T-Mobile as well as other abuse of this tariff plan is in conflict with the T-Mobile General Terms and Conditions. In accordance with the General Terms and Conditions, T-Mobile is entitled to take steps aimed at preventing resale or other abuse. T-Mobile reserves the right to specify the maximum data limit that may be transferred at the price of the monthly fee. Customers will be informed of such limitation in advance.

T-Mobile shall in no event be responsible for the content of websites accessed by the customer using T-Mobile data services.

STATIC PUBLIC IP ADDRESS

Activation	499.– (603.79)
Monthly fee	149.– (180.29)

Service Static Public IP Address can also be ordered to the services (Pevný) internet bez drátu, Internet bez drátu, Pevný internet vzduchem and Pevný internet do zásuvky.

STATIC PRIVATE IP ADDRESS

Activation	99.– (119.79)
Monthly fee	49.– (59.29)

COPYING DATA (CONTACTS) FROM THE PHONE

Data (contacts) back-up from the phone	0.–
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ONE-OFF INCREASE OF THE DATA LIMIT

One-off increase of the data limit by 60 MB	23.97 (29.–)
One-off increase of the data limit by 100 MB	32.23 (39.–)
One-off increase of the data limit by 300 MB	65.29 (79.–)
One-off increase of the data limit by 1 GB	123.14 (149.–)
One-off increase of the data limit by 2.5 GB	205.79 (249.–)
One-off increase of the data limit by 4 GB	288.43 (349.–)
One-off increase of the data limit by 8 GB	453.72 (549.–)
One-off increase of the data limit by 10 GB	495.04 (599.–)

A one-time increase in the data limit is valid for 30 days from the date of activation. If the Subscriber does not use the increased data limit in full, this one-time increase in the data limit always ends at 23:59 on the last day of its validity. A one-time increase in the data limit applies to tariffs containing mobile data (including the package), with the exception of Mobile internet for one day, Twist Online, M2M tariffs and services (Pevný) internet bez drátu and Internet bez drátu.

The Subscriber will be informed about the achievement of 80% and 100% of the total data limit via SMS and / or e-mail (according to the Subscriber's settings).

SHARED VIRTUAL NETWORK

The Contracting Partner's Virtual Network ("VN") can be extended, upon the fulfilment of these conditions, to include the Authorized Persons specified in the Frame Contract and T-Mobile Program Members. The Authorized Persons and T-Mobile Program Members to be included in the Contracting Partner's VN shall not be required to meet the condition of the minimum number of 10 validly concluded Subscriber Contracts. The shared VN shall be administered by a single person – the VN administrator who shall be defined/changed exclusively by the Contracting Partner using the Definition and Change of the Empowered Person form.

The VN administrator must be from the Contracting Partner's company. TMCZ shall not be obliged to accept any requests concerning the shared VN if submitted by another person. The Contracting Partner shall be responsible for ensuring that the Authorized Persons and T-Mobile Program Members are provided with the information related to the shared VN and concerning the price conditions, benefits, set-up changes, administrator's identity, etc. The payments for all charged-for services provided within the shared VN that relate to particular Subscriber Contracts, for example the activation of the VN service and monthly fees for the use of the VN, shall always be charged on the respective Subscriber Contract.

Notes

This service price list contains only those services that T-Mobile offers actively. Where a subscriber is using a service that is no longer in the current offering, the prices of such services are listed in the T-Mobile Archive Price List available at www.t-mobile.cz.

The price list of tariffs and services for key T-Mobile customers (hereinafter referred to as the "Price List") is valid for all Subscriber Agreements falling under the Framework Agreement regime. The validity and duration of the Participant Agreement is based on the provisions of the specific Framework Agreement and subsequently also the Service Order. Termination of the Framework Agreement does not affect the validity and effectiveness of the contractual relationships arising from the Participant Agreements. Furthermore, their regime will be governed by the current setting of the Subscriber Agreement without the discounts agreed in the Framework Agreement, unless the Subscriber and the Operator agree otherwise.

Credit in credit tariff plans is equal to the monthly fee; the HIT variant of the credit tariff plans offers an extra 20% of monthly credit to customers. In other tariff plans that include credit, its amount is specified in the price list for the respective tariff plan. If a subscriber has been using such tariff plan only during a certain part of the billing period, the monthly fee and credit will be proportionately adjusted depending on the number of days on which the customer has been using the tariff plan. Credit serves exclusively for the payment of prices for voice phone calls, SMS and MMS to all Czech networks according to the Price List of Services. Credit cannot be used for calls, SMS and MMS charged at special rates according to the Price List of Services, especially for premium-rate services, unless it is stated otherwise in the terms and conditions of the respective tariff plan. Unused credit is rolled over in accordance with the terms and conditions of the individual tariff plans. Bonus credit and credit included in bundles is not rolled over unless it is stated otherwise.

Calls and SMS to telephone numbers of virtual operators which are operated in the T-Mobile network and to telephone numbers operated in the T-Mobile network under brand names other than T-Mobile (e.g. MOBIL.CZ) are not deemed traffic to the T-Mobile network (on-net traffic) and are charged as calls and SMS outside of the T-Mobile network (off-net calls and SMS). As at 1 June 2013, the following ranges of numbers in the network operated by T-Mobile are reserved for use by virtual operators or for being offered under brand names other than T-Mobile:

730 30x xxx/ 730 33x xxx/ 730 35x xxx/ 730 41x xxx/ 730 42x xxx/ 730 43x xxx/ 730 6xx xxx/ 730 73x xxx/ 735 0xx xxx/ 770 77x xxx/ 771 77x xxx/ 772 72x xxx/ 772 73x xxx/ 772 77x xxx/ 778 80x xxx/ 797 97x xxx/ 797 99x xxx/ 799 50x xxx/ 799 51x xxx/ 799 79x xxx/ 799 99x xxx/ 703 00x xxx, 730 70x xxx, 790 83x xxx

A mobile voice plan is a tariff plan that is primarily intended for use of mobile voice services by means of a T-Mobile SIM card. Particularly M2M plans and other data plans, which are, with regard to their nature and characteristics, intended particularly for internet connection, do not constitute mobile voice plans.

Free SMS must be used during the respective billing period or, if applicable, the proportionate part of this period (see the monthly fee); they cannot be rolled over to the next period; unused free SMS expire.

Discounts on national traffic (voice, SMS, MMS, data) agreed in the Framework Agreement will apply only to operations begun in the T-Mobile Czech Republic a.s.

Free units within the packages and incentives for national traffic or free units allocated in excess of the tariff for national traffic (voice, SMS, MMS, data) are intended only for the operation commenced in the T-Mobile Czech Republic a.s. Short messaging service: One SMS contains a maximum of 160 characters. Some letters (especially those with diacritics) or symbols may take up more than one character.

Prices of phones and data handsets: The minimum price of individual products is always CZK 1, even if a combination of discount results in a decrease in the price of the product selected by the customer below CZK 1.

In such case, the price of CZK 1 will be set up for the product and the remaining part of the discount will expire and cannot be claimed in any manner in the future. A Twist set contains separate products (and services) that will be handled separately in the event of a warranty claim.

SMS and MMS sent to customers: The SMS and MMS that start with * and are sent from 4603 or 4644 are commercial statements sent by T-Mobile Czech Republic a.s. To cancel their receipt please contact the T-Mobile Customer Centre on 4603 or the Customer Centre – Business on 4644 (from T-Mobile) or e-mail us to info@t-mobile.cz.

Wherever free units are mentioned in the text, this is understood to mean credit in the case of credit tariff plans. The price of the monthly fee provided free of charge is included in the price of the immediately following monthly fee charged or in the price of the standard monthly fee. The maximum length of one call made via a SIM card provided by T-Mobile Czech Republic a.s. is 120 minutes. All prices are stated in CZK.

Tariffs are mainly determined for normal active use of the Operator's Services by the Subscriber or User. SIM cards with the tariff cannot be used in devices that are used as GSM gateways, GSM modems or other technical devices that allow machine sending of SMS, MMS. The Operator is entitled to limit or completely interrupt the Subscriber's access to the Services (and possibly convert to the prepaid service) in the event that its operation is not normal or shows signs of automatically generated, machine or otherwise systematically set operation (e.g. constantly repeating sending of SMS in at regular intervals, sending mass SMS, etc.) or in the event that the SIM card is used in device that is used as GSM gateway, GSM modem or other technical devices that allow machine sending of SMS, MMS. All these actions are considered a material breach of contractual obligations on the part of the Subscriber or User. TMCZ will always appeal the Subscriber or User for the correction of the situation within an appropriate period of time in the event of breach of contractual terms.

Calls initiated before midnight on the last day of a billing period and terminated after 00.00 on the first day of the following billing period are charged as if they took place completely in the billing period in which they were initiated. I.e., the free minutes or credit allocated in the new period are not applied to these calls.

The basic prices of calls and SMS and free units for individual services do not apply to premium-rate services; these are charged at different rates according to the currently valid Price List, see chapter Other Services.

All unlimited tariff plans are subject to data limit in order to ensure equal quality and availability of the service for all of its users. After exceeding the stipulated volume of transmitted data during one billing period (in the case of prepaid cards this volume is calculated on the basis of the last 30 days), the transfer speed will be limited. The full transfer speed is restored at the beginning of the next billing period. The data limit does not apply to access via a HotSpot. For more information see www.t-mobile.cz/internet-bus

For the purposes of the obligation of the minimum purchase of services arising from the Frame Contract, amounts billed exclusive of VAT shall be applied. The items listed below shall not be applied for the purposes of fulfilment of the obligation of the minimum purchase even though they were billed in the Statement of Services by TMCZ:

- Audiotex services,
- Audiotex services – private,
- Donor SMS,
- m-payment (Aral, Coca-Cola...),

- Individual discount – compensation in the form of a discount applied to a Statement of Services, e.g. as a result of complaint handling,
- Contractual penalty unused services based on the FC under the Frame Contract for the failure to purchase the agreed volume of services,
- Contractual penalty unused services based on the FC for the failure to purchase the agreed volume of business services (with the exception of a contractual penalty charged to an Authorized Person under the Frame Contract, which will be applied to the amount billed in the next calendar quarter)
- Premium SMS,
- Third-party SMS and MMS,
- SMS Payment,
- VideoStreaming,
- Credit note,
- Debit note,
- Twist top-up via the Statement of Services,
- Credit rolled over from the previous Statement of Services.

Payments for system solutions services (e.g. ICT solutions etc.), services provided under Company solution and/or under the Contract for the Set-Up and Provision of T-Mobile Company solution, unless agreed otherwise in writing.

The term contracts in this Price List means Subscriber Contracts, unless it is stated otherwise.

The VAT rate in this Price List is understood to be equal to 21%. The customer will be informed about any specific change in the VAT rate at www.t-mobile.cz/zmenadph.

The terms and conditions of individual services can be found on www.t-mobile.cz.

In the case of services with an unlimited number of free units, the Subscriber must not use these units for a conduct that is in conflict with the legal regulations in force and/or the General Terms and Conditions of T-Mobile Czech Republic, a.s. (especially in conflict with the provisions 3.1.8, 3.2.1, 3.2.2, 3.2.6 and/or 3.2.7) or in connection with telemarketing, in the GSM gateway or SMS gateway (unless this has been agreed in the Frame Contract). For each breach of this obligation, T-Mobile Czech Republic, a.s. is entitled to charge to the Subscriber a contractual penalty in the amount of CZK 100,000 (for each SIM card) for each billing period in which such breach occurred. This shall not affect the right of T-Mobile Czech Republic, a.s. to proceed in accordance with Article 7 of the General Terms and Conditions of T-Mobile Czech Republic, a.s.

The T-Mobile network is understood as the mobile electronic communications network operated by T-Mobile Czech Republic a.s. in the territory of the Czech Republic, unless explicitly stated otherwise.

Annex 1

Guaranteed activation period, guaranteed quality and guaranteed availability of mobile voice and mobile and fixed-line data services

1. Guaranteed activation period, guaranteed quality and guaranteed availability of mobile voice services:

1.1. Guaranteed period of service activation

In the case of sales at a Brand Shop or at a shop belonging to the Operator's business partner, the operator shall activate for the Subscriber the chosen service with 72 hours from the signing of the Subscriber Contract; in the case of other forms of sale (e.g. via the eShop, Customer Centre, outside of usual business premises), activation shall be carried out within ten calendar days.

The Operator guarantees the activation period only if the Subscriber actively cooperates (e.g. accepts cash-on-delivery dispatch).

In the event of porting telephone numbers or services from a different provider, the period shall be extended by the amount of time required for such porting.

1.2. Guaranteed service quality

The Operator undertakes to provide Subscribers with the service in the highest possible quality. The achieved quality of the provided service depends on numerous factors, including general factors over which neither the Operator nor the Subscriber has any influence, as well as factors that the Subscriber can directly influence. Factors influencing service quality:

- utilised technology,
- level of signal coverage (the level of outdoor coverage of the population is shown on the orientational map at www.t-mobile.cz),
- the device that the Subscriber/User uses, performance of the transmitter via which the Subscriber/User uses the service,
- weather,
- vegetation,
- artificial horizons,
- disruption of signal by buildings under construction,
- natural disasters,
- the character of the building in which the Subscriber/User uses the service,
- new construction,
- position of the terminal device,
- frequency band,
- signal distribution path,
- random concentration of Users.

1.3. Guaranteed service availability

On a site in the Czech Republic that is currently covered, the Operator guarantees to Subscribers/Users an average monthly call setup success rate of 98%.

2. Guaranteed activation period, guaranteed quality and guaranteed availability of mobile data services:

2.1. Guaranteed period of service activation

In the case of sales at a Brand Shop or at a shop belonging to the Operator's business partner, the operator shall activate for the Subscriber the chosen service with 72 hours from the signing of the Subscriber Contract; in the case of other forms of sale (e.g. via the eShop, Customer Centre, outside of usual business premises, activation shall be carried out within ten calendar days.

The Operator guarantees the activation period only if the Subscriber actively cooperates (e.g. immediately accepts cash-on-delivery dispatch).

In the event of porting telephone numbers or services from a different provider, the period shall be extended by the amount of time required for such porting.

2.2. Guaranteed service quality

The Operator undertakes to provide Subscribers with the service in the highest possible quality.

The highest possible speed (maximum possible speed) is set forth in the Pricelist of Services for individual tariffs and services. The achieved speed depends on the type of technology that is used for connection. If the maximum speed value indicated for a given service is lower than the value of the advertised speed shown in the table below for individual technologies, then the maximum speed value for that service is equal to the value of the estimated maximum speed and advertised speed for the given individual technology.

TECHNOLOGY	ESTIMATED MAXIMUM/ADVERTISED SPEED	
	Data download	Data upload
2G	0.2 Mb/s	0.1 Mb/s
LTE	300 Mb/s	50 Mb/s
5G	500 Mb/s	80 Mb/s

Internet bez drátu

TECHNOLOGY	ESTIMATED MAXIMUM/ADVERTISED SPEED	
	Data download	Data upload
2G	0.2 Mb/s	0.1 Mb/s
LTE	100 Mb/s	25 Mb/s

Pursuant to the business terms and conditions, the (Fixed-line) Wireless Internet service can be used only with the 3G and LTE technologies. If, however, the Subscriber is able to use the service with 2G technology in spite of this restriction, the Operator guarantees the speed set forth in the table.

The achievable speed of the provided service depends on numerous factors, including general factors over which neither the Operator nor the Subscriber has any influence, as well as factors that the Subscriber can directly influence. Factors influencing service quality include, in particular:

- utilised technology,
- level of signal coverage (the level of outdoor coverage of the population is shown on the orientational map at www.t-mobile.cz),
- selected tariff or service (the achieved speed and data limit are shown in the Pricelist of Services at www.t-mobile.cz),
- device that the Subscriber/User uses for connection,
- performance of the transmitter via which the Subscriber/User uses the service,
- weather,
- vegetation,
- artificial horizons,
- disruption by buildings under construction,
- natural disasters,
- the character of the building in which the Subscriber/User uses the service,
- new construction,
- position of the terminal device,
- frequency band,
- signal distribution path,
- random concentration of Users/devices,
- sharing of capacity through concurrent connection of multiple terminal devices,
- in the case of roaming services, intervention on the part of the roaming partner via which the Subscriber uses the services abroad.

In the event of successful connection of the Subscriber/User, the Operator shall provide to the Subscriber/User a minimum guaranteed speed of 64 kb/s for downloading data and 64 kb/s for uploading data, with respect to the above-mentioned uninfluenceable factors.

A major persistent deviation from the advertised download or upload speed is considered to be such a deviation that creates a continuous decline in the performance of the internet-access service, i.e. a decline in the actually achieved speed corresponding to the measurement of the specified TCP throughput measurement below 25% of

the value of the advertised speed at an interval longer than 40 minutes during the measuring process conducted by the Office in a time period of 60 minutes.

A major recurring deviation from the advertised download or upload speed is considered to be such a deviation in the case of which at least five decreases occur in the actually achieved speed corresponding to the measurement of the specified TCP throughput below 25% of the value of the advertised speed at an interval longer than or equal to two minutes in a time period of 60 minutes during the measuring process conducted by the Office.

If a data limit is assigned to the tariff or bundle used by the Subscriber, data transmitted in both directions are counted in transmitted data, where the volume of transmitted data is measured on the transport layer.

In the case of concurrent use of services other than internet-access services, a reduction in the guaranteed quality of the mobile data service may occur. The total capacity for the use of mobile data can be influenced by the given Subscriber's simultaneous use of voice calls in LTE; a maximum of 100 kb/s for downloading and 100 kb/s for uploading data will be used for every such call, where such value has a minimal impact on the Subscriber's internet-access service.

3. Guaranteed activation period, guaranteed quality and guaranteed availability of the fixed-line data service

3.1. Guaranteed period of service activation

The Operator shall activate the chosen service for the Subscriber within 60 days from the date of conclusion of the Subscriber Contract unless expressly stated otherwise in a particular case (e.g. in the business terms and conditions of the particular service/particular tariff, etc.). The Operator guarantees the activation period only if the Subscriber actively cooperates (e.g. allows installation of the DSL/Fibre-optic Internet terminal point, accepts cash-on-delivery dispatch)

3.2. Guaranteed speed:

The Operator undertakes to provide the service to Subscribers in the highest possible quality.

The highest possible speed (maximum possible speed) is set forth in the Pricelist of Services for individual tariffs and services. The achieved speeds depend on the type of technology used for connection.

Pevný internet

TECHNOLOGY	MAXIMUM/ADVERTISED SPEED		ORDINARILY AVAILABLE SPEED		MINIMUM AVAILABLE SPEED	
	Data download	Data upload	Data download	Data upload	Data download	Data upload
Pevný internet S	16,384 kb/s	768 kb/s	9,830 kb/s	460 kb/s	4,915 kb/s	230 kb/s
Pevný internet S	20,000 kb/s	2,000 kb/s	12,000 kb/s	1,200 kb/s	6,000 kb/s	600 kb/s
Pevný internet S	20,480 kb/s	2,048 kb/s	12,288 kb/s	1,228 kb/s	6,144 kb/s	614 kb/s
Pevný internet M	50,000 kb/s	5,000 kb/s	30,000 kb/s	3,000 kb/s	15,000 kb/s	1,500 kb/s
Pevný internet M	51,200 kb/s	5,120 kb/s	30,720 kb/s	3,072 kb/s	15,360 kb/s	1,536 kb/s

TECHNOLOGY	MAXIMUM/ADVERTISED SPEED		ORDINARILY AVAILABLE SPEED		MINIMUM AVAILABLE SPEED	
Pevný internet L	102,400 kb/s	20,480 kb/s	61,440 kb/s	12,288 kb/s	30,720 kb/s	6,144 kb/s
Pevný internet L	102,400 kb/s	20,480 kb/s	61,440 kb/s	12,288 kb/s	30,720 kb/s	6,144 kb/s
Pevný internet XL	250,000 kb/s	25,000 kb/s	150,000 kb/s	15,000 kb/s	75,000 kb/s	7,500 kb/s
Pevný internet XL	256,000 kb/s	25,600 kb/s	153,600 kb/s	15,360 kb/s	76,800 kb/s	7,680 kb/s
Pevný internet XXL	1,000,000 kb/s	500,000 kb/s	600,000 kb/s	30,000 kb/s	300,000 kb/s	150,000 kb/s
Pevný internet Standard	8,192 kb/s	512 kb/s	4,916 kb/s	308 kb/s	2,458 kb/s	154 kb/s
Pevný internet Standard	20,480 kb/s	2048 kb/s	12,288 kb/s	1228 kb/s	6,144 kb/s	614 kb/s
Pevný internet Premium	16,384 kb/s	768 kb/s	9,830 kb/s	460 kb/s	4,915 kb/s	230 kb/s
Pevný internet Premium	51,200 kb/s	5,120 kb/s	30,720 kb/s	3,072 kb/s	15,360 kb/s	1,536 kb/s

Pevný internet pro firmy

TECHNOLOGY	MAXIMUM/ADVERTISED SPEED		ORDINARILY AVAILABLE SPEED		MINIMUM AVAILABLE SPEED	
	Data download	Data upload	Data download	Data upload	Data download	Data upload
Pevný internet pro firmy S	16,384 kb/s	768 kb/s	9,830 kb/s	460 kb/s	4,915 kb/s	230 kb/s
Pevný internet pro firmy S	20,480 kb/s	2,048 kb/s	12,288 kb/s	1,228 kb/s	6,144 kb/s	614 kb/s
Pevný internet pro firmy M	51,200 kb/s	5,120 kb/s	30,720 kb/s	3,072 kb/s	15,360 kb/s	1,536 kb/s

TECHNOLOGY	MAXIMUM/ADVERTISED SPEED		ORDINARILY AVAILABLE SPEED		MINIMUM AVAILABLE SPEED	
Pevný internet pro firmy L	102,400 kb/s	20,480 kb/s	61,440 kb/s	12,288 kb/s	30,720 kb/s	6,144 kb/s
Pevný internet pro firmy XL	256,000 kb/s	25,600 kb/s	153,600 kb/s	15,360 kb/s	76,800 kb/s	7,680 kb/s
Pevný internet pro firmy XXL	1,024,000 kb/s	500,000 kb/s	614,400 kb/s	300,000 kb/s	307,200 kb/s	150,000 kb/s

Optický internet

TECHNOLOGY	MAXIMUM/ADVERTISED SPEED		ORDINARILY AVAILABLE SPEED		MINIMUM AVAILABLE SPEED	
	Data download	Data upload	Data download	Data upload	Data download	Data upload
Můj optický internet S	250 Mb/s	250 Mb/s	175 Mb/s	175 Mb/s	75 Mb/s	75 Mb/s
Můj optický internet M	500 Mb/s	500 Mb/s	350 Mb/s	350 Mb/s	150 Mb/s	150 Mb/s
Můj optický internet L	1 000 Mb/s	500 Mb/s	700 Mb/s	350 Mb/s	300 Mb/s	150 Mb/s

However, the achievable speed of the provided service depends on numerous factors including common factors that cannot be influenced by either the Operator or the Subscriber, as well as factors that the Subscriber can directly influence and as a result of which the current effective connection speed is generally lower than the maximum. Factors that limit the connection speed are, in particular:

- the chosen tariff or service (in the Pricelist of Services at www.t-mobile.cz),
- the quality and length of the access line,
- the quality and length of the internal cabling within the Subscriber's building,
- the utilised type of the User's connected terminal telecommunications device,
- sharing of the access network's capacity by multiple Users up to the maximum ratio set by the Operator (so-called aggregation),
- sharing of access-line capacity, e.g. simultaneous connection of multiple computers or active operation of one service using the available connection speed on the User's side,
- overhead of the upper transmission layers,

- network factors beyond the Operator's influence,
- connection other than via a LAN port with the end-device cable.

The maximum available speed on the physical layer (according to the ISO/OSI reference model) is determined by the parameters of the ordered product and the carrier communication technology – e.g. ADSL, VDSL. However, for technologies operated on a metallic network, it is also influenced (limited) by the transmission parameters of the particular subscriber line between the active network device (DSLAM) and the terminal device on the customer's side. The main parameters that influence the available transmission speed include distance, cross-section of the core of the utilised metallic pair (both preceding parameters have an influence on the attenuation of the lines), design and technical condition of cable sections and connections thereof, concurrence with other services (the preceding parameters have an influence on undesirable interference), etc. Furthermore, some sections of the subscriber line are not owned by the infrastructure provider, which makes it significantly more difficult to modify such a section – this typically involves internal wiring in buildings and apartments.

A major persistent deviation from the ordinarily available download or upload speed is considered to be such a deviation that creates a continuous decline in the performance of the internet-access service, i.e. a decline in the actually achieved speed corresponding to the measurement of the specified TCP throughput below the defined value of the ordinarily available speed at an interval longer than 70 minutes.

A major recurring deviation from the ordinarily available download or upload speed is considered to be such a deviation in the case of which at least three decreases occur in the actually achieved speed corresponding to the measurement of the specified TCP throughput below the defined value of the ordinarily available speed at an interval longer than or equal to 3.5 minutes in a time period of 90 minutes.

In the case of using services other than internet-access services, a reduction of the guaranteed quality of the fixed-line data service may occur.

4. Guaranteed activation period, guaranteed quality and guaranteed availability of the fixed-line data service provided within the mobile network:

4.1. Guaranteed period of service activation

The Operator shall activate the chosen service for the Subscriber within 60 days from the signing of the Subscriber Contract unless expressly stated otherwise in a particular case. The Operator guarantees the activation period only if the Subscriber actively cooperates (e.g. allows installation of a modem).

4.2. Guaranteed service quality

The operator undertakes to provide the service to Subscribers in the highest possible quality.

Pevný internet vzduchem and Pevný internet do zásuvky

TECHNOLOGY	MAXIMUM/ADVERTISED SPEED		ORDINARILY AVAILABLE SPEED		MINIMUM AVAILABLE SPEED	
	Data download	Data upload	Data download	Data upload	Data download	Data upload
Pevný internet do zásuvky S	20 Mb/s	5 Mb/s	12 Mb/s	3 Mb/s	6 Mb/s	3 Mb/s
Pevný internet vzduchem S	20 Mb/s	5 Mb/s	12 Mb/s	3 Mb/s	6 Mb/s	3 Mb/s
Pevný internet vzduchem M	50 Mb/s	15 Mb/s	30 Mb/s	9 Mb/s	15 Mb/s	4,5 Mb/s
Pevný internet vzduchem L	100 Mb/s	25 Mb/s	60 Mb/s	15 Mb/s	30 Mb/s	7,5 Mb/s

However, the achievable speed of the provided service depends on numerous factors including common factors that cannot be influenced by either the Operator or the Subscriber, as well as factors that the Subscriber can directly influence and as a result of which the current effective connection speed is generally lower than the maximum. Factors that limit the connection speed are, in particular:

- level of signal coverage (the level of coverage for the service is shown on the orientational map at www.t-mobile.cz),
- the device that the Subscriber/User uses for connection,
- sharing of the access network's capacity by multiple,
- sharing of access-line capacity, e.g. simultaneous connection of multiple computers or active operation of one service using the available connection speed on the User's side,
- performance of the transmitter via which the Subscriber/User uses the service,
- weather,
- vegetation,
- artificial horizons,
- disruption by buildings under construction,
- natural disasters,
- new construction,
- position of the terminal device,
- frequency band,
- signal distribution path,
- random concentration of Users/devices,
- overhead of the upper transmission layers,
- network factors beyond the Operator's influence,
- connection other than via a LAN port with the terminal-device cable.

A major persistent deviation from the ordinarily available download or upload speed is considered to be such a deviation that causes a continuous decline in the performance of the internet-access service, i.e. a decline in the

actually achieved speed corresponding to the measurement of the specified TCP throughput below the defined value of the ordinarily available speed at an interval longer than 70 minutes.
A major recurring deviation from the ordinarily available download or upload speed is considered to be such a deviation in the case of which at least three decreases occur in the actually achieved speed corresponding to

the measurement of the specified TCP throughput below the defined value of the ordinarily available speed at an interval longer than or equal to 3.5 minutes in a time period of 90 minutes.

In the case of using services other than internet-access services, a reduction of the guaranteed quality of the mobile data service provided in a fixed location may occur.

Impact of the quality parameters on the possibility of using individual services

EXAMPLE	MINIMUM TRANSMISSION SPEED	RECOMMENDED TRANSMISSION SPEED	SENSITIVITY TO DATA DELAY	SENSITIVITY TO PACKET LOSS
MAGENTA TV live (mobile phone, tablet)	> 600 kb/s	> 1.5 Mb/s (e.g. 4K ultra HD video requires > 25 Mb/s)	very sensitive	very sensitive
MAGENTA TV archive (mobile phone, tablet)	> 600 kb/s	> 1.5 Mb/s (e.g. 4K ultra HD video requires > 25 Mb/s)	less sensitive	extremely sensitive
MAGENTA TV live (smart TV, set-top box)	> 2.8 Mb/s	> 5.5 Mb/s (e.g. 4K ultra HD video requires > 25 Mb/s)	very sensitive	very sensitive
MAGENTA TV archive (smart TV, set-top box)	> 2.8 Mb/s	> 5.5 Mb/s (e.g. 4K ultra HD video requires > 25 Mb/s)	less sensitive	extremely sensitive
iVysílání ČT, Voyo, iPrima, etc.	> 500 kb/s	> 1.5 Mb/s (e.g. 4K ultra HD video requires > 25 Mb/s)	very sensitive	very sensitive
YouTube, Netflix, etc.	> 500 kb/s	> 1.5 Mb/s (e.g. 4K ultra HD video requires > 25 Mb/s)	less sensitive	extremely sensitive
Deezer, Spotify, Apple Music, etc.	> 64 kb/s	> 320 kb/s for higher-quality audio	less sensitive	extremely sensitive
VoLTE, calling via IP (VoIP), etc.	> 80 kb/s	> 128 kb/s	very sensitive	less sensitive
Facetime, Skype, WhatsApp, etc.	> 500 kb/s	> 1 Mb/s	very sensitive	less sensitive
Steam, PlayStation, Xbox	> 2 Mb/s		extremely sensitive	very sensitive
Internet browsing, iMessage, etc.	> 32 kb/s	> 1.5 Mb/s	less sensitive	sensitive

Examples of data-limit usage:

Data limit of 500 MB to 1 GB

This volume of data usually suffices for reading articles, checking the weather, e-mails. The Subscriber can, for example, check public-transport schedules and see what is new on social networks.

Data limit of 3 GB to 5 GB

This volume of data usually suffices for sharing photographs on social networks and viewing videos on YouTube. At the same time, it can be used for e-mails and for reading the most important articles on the internet.

Data limit of 10 GB or more

This volume of data usually suffices for downloading music, frequent viewing of videos, online games and, of course, for reading articles, checking the weather, e-mails. A hotspot can occasionally be set up for sharing data from a mobile telephone to a notebook, for example.

Annex 2

Commercial terms and conditions of the Datový Roaming Evropa (Europe Data Roaming) tariff add-on

T-Mobile Czech Republic a.s., having its registered office at Tomičkova 2144/1, 149 00 Prague 4, Company ID 64949681, registered in the Commercial Register administered by the Municipal Court in Prague, Section B, Insert 3787

1. These Commercial Terms and Conditions define the rules under which T-Mobile Czech Republic a.s. ("TMCZ") provides electronic communications services, namely the Datový roaming Evropa (Europe Data Roaming) add-on ("Bundle").

2. The Commercial Terms and Conditions are published on the TMCZ website at www.t-mobile.cz. The Commercial Terms and Conditions or their part may be further communicated via other media, such as press advertisements, posters, etc. In the event of any discrepancies between the text of the Commercial Terms and Conditions published on the internet and that published in another manner, the text published on the above-mentioned website shall always prevail.

3. The Bundle contains data limit for internet access in the scope specified in the table below in the countries specified in these Commercial Terms and Conditions via GPRS, EDGE or 3G ("Data Service"). The Bundle enables the use of the Data Service in the given scope in each billing period at the price specified in the table below:

10 MB	399.– (482.79)
15 MB	549.– (664.29)
20 MB	699.– (845.79)
30 MB	999.– (1,208.79)
50 MB	1,499.– (1,813.79)
150 MB	2,999.– (3,628.79)

4. One Bundle can be used in one billing period. After using up the data limit from the Bundle, data transfer in the countries specified in these Commercial Terms and Conditions is charged according to the currently valid roaming price list for the respective SIM card (price as per the Frame Contract or the currently valid roaming tariff plan).

5. The Data Service contained in the Bundle can be used on the SIM cards falling under a Frame Contract with a tariff plan with a monthly statement for internet and intranet access (private APN) or the BlackBerry service via a mobile phone or PDA/MDA.

6. The Data Service included in the Bundle cannot be used for data transfer in the territory of the Czech Republic. Unused Data Service limit is not rolled over to the next billing periods and expires without compensation.

7. The minimum billing unit of the Data Service that can be used under the Bundle is 100 kB. Free units from the Bundle are used first, before other free units applicable to data roaming services.

8. The Bundle is automatically deactivated if the Subscriber Contract is transferred to another Subscriber.

9. If the Bundle is activated for a Subscriber Contract, it is not possible to set up the Data Roaming Limit for the Subscriber Contract.

10. The Bundle can be activated and, subsequently, no earlier than 30 days from activation, deactivated via the Customer Centre – Business.

11. Use of the Bundle may have an influence on reaching the selected level of the minimum monthly payment.

12. TMCZ reserves the right to update and alter the conditions and scope of these Commercial Terms and Conditions or cancel the offer of this Bundle at any time. Such changes shall come into effect on the date on which they are published on the T-Mobile website, unless a later date is stipulated.

13. These Commercial Terms and Conditions shall come into force and effect on 1 July 2010.

Scope of validity of the Bundle

Austria, Belgium, Bulgaria, Cyprus, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, the UK as well as the Aland Islands, the Azores, the Canaries, French Guyana, Gibraltar, Guadeloupe, Madeira, Martinique and Reunion.

Albania, Andorra, Belarus, Bosnia and Herzegovina, Croatia, Faroe Islands, Iceland, Liechtenstein, Republic of Moldova, Monaco, Norway, Switzerland, Tunisia, Turkey, Ukraine and Yugoslavia.

Annex 3

T-Mobile open internet – rules for provision of the *Internet Access* service and measures pertaining to provision of services

In the provision of Internet Access services, T-Mobile Czech Republic a.s. enables:

- the possibility of receiving and sending information/data according to the end User's choice,
- the possibility of using services and applications according to the end User's choice,
- the possibility of installing one's own hardware and software if such does not damage the network,
- provision of contractually agreed service quality in compliance with the contractually agreed conditions.

In the case of the Internet Access service, T-Mobile does not distinguish between individual data flows for the purpose of blocking, slowing, changing, restricting, interrupting, discriminating or reducing the quality of the handling of such data flows, when it is unnecessary to do so. If it is necessary, T-Mobile applies the following measures in the provision of services:

1. (Domain Name Service). With respect to its technological possibilities, T-Mobile can prioritise with its network emergency calls and voice connection for crisis-communication entities in the event of danger and when declaring a state of emergency. Furthermore, T-Mobile fulfils the obligations stipulated by laws and administrative and judicial rulings concerning the restriction of provided services, e.g. in accordance with Act No. 186/2016 Coll., on Gambling, as amended, the Operator shall ensure the blocking of specified domain names at the Domain Name Service (DNS) level.

2. For the purpose of maintaining the integrity and security of the T-Mobile network, services provided through such network and end users'

terminal devices, T-Mobile may implement temporary measures consisting in the blocking of IP addresses and their ranges, blocking of network ports, protocols and domain names, and updating of firmware and configuration management of the terminal devices that T-Mobile administrates, if such are a known source or target of attacks or pose a threat to the security and integrity of the network.

3. For the purpose of preventing overloading of the network or mitigation of the effects of exceptional overloading of the network, the data flows of all end Users may be temporarily restricted across the board. However, the measure pursuant to the preceding sentence shall be applied equally to all categories of data traffic of all end Users for the purpose of appropriate reduction of the total data flow in the network.

The measures set forth above shall be applied for the absolutely necessary period of time and only to the extent necessary for fulfilling the intended purpose and may differ for the provision of the service – in some case, the end User may not even notice the measures, though in certain cases temporary unavailability of the service may occur. T-Mobile prefers the application of such intensity of measures that has the least impact on the customer experience.

Remedies

In the event of a major and persistent or regularly recurring deviation (hereinafter referred to also as a "deviation") of the actual performance of the Internet Access service or in the event of an outage of the Internet Access service (hereinafter referred to as an "outage"), the Subscriber has the right to file a complaint in relation to the provided service.

In the event of a legitimate complaint, i.e. if a deviation or outage is proven to have occurred, the Subscriber has the right to a reduction of the price of the service or, as the case may be, elimination of the defect causing the outage as soon as possible, though within 30 days at the latest. If the Subscriber legitimately filed a complaint about a deviation three times or if the defect cannot be eliminated, the Subscriber has the right to terminate the Subscriber Contract without sanction (the Operator's right to reimbursement of costs associated with the equipment provided under favourable conditions, if such was provided to the Subscriber, shall not be affected thereby) as of the date of delivery of the request to terminate the Subscriber Contract due to such reason.

Annex 4

Integral part of the Framework Contract on the Provision of Electronic Communications Services

Business terms and conditions of the minimum monthly purchase obligation

1. On transfer of the Agreement, the commitment to ensure the Minimum monthly purchase (hereinafter referred to only as the "MMP") shall be transferred to the New Customer. The Original Customer is obliged to inform the New Customer of the existence of this commitment, its level and the remaining period of its duration. The New Customer may not raise the objection against the Operator that it did not know of the existence of the MMP commitment.

2. The following shall **NOT BE INCLUDED in billed amounts** for services provided for meeting of the MMA commitment:

- VAT,
- brokered sale – Premium SMS, video streaming, Audio text services, Donation SMS, m-payment, SMS payment, other SMS and MMS of third parties,
- Mobil internet Extra, Internet World Extra,
- individual discount (individual credit) – i.e. the level of the discount does not reduce overall performance of the MMP,
- contractual penalty for early termination of the Contract,
- price compensation for non-compliance with the MMP from the Agreement (with the exception of price compensation billed to an Authorized Person from the Agreement which are claimed for in expenditure for the Monitoring Period),
- top-up from Twist into Billing,
- costs for reminders,
- contractual interest, court costs,
- overpayments, deposits and incoming payments,
- credit note (from non-compliance with the MMP), Debit note for MMP from the Agreement,
- Credit from the last Billing,
- payments for system solution services (e.g. ICT solutions, etc.), services provided on the basis of Company Solutions and/or in accordance with the Contract on Establishment and Provision of a Company Solution, unless agreed otherwise in writing.

3. The following **ARE INCLUDED in billed amounts** for services provided for meeting of the MMP commitment:

- the services of TMCZ (apart from those which are specified above) including activation fees and unsolicited services such as suspension due to non-payment,
- contractual penalties pursuant to the GTCT – blocking outgoing calls, contractual penalty for suspension/blocking,
- debit notes, credit notes,
- manual documents and invoice cancellations,
- discount on the monthly fee (one of the contractual benefits) or discounts on the monthly fee within the framework of promo events,
- fixed discount on billing (one of the contractual benefits).

Terms and conditions for the provision of the HW budget benefit under the Framework Contract

1. The HW Budget (hereinafter referred to only as the "HWB") can be used as a discount when purchasing a mobile telephone and other devices which TMCZ determines (hereinafter referred to only as "Devices") MDM consultation fee and also to purchase accessories, licences and installation fees.

2. The Contractual Partner shall be provided a HWB in the form of a volume of funds in Czech crowns determined in advance in accordance with agreement between TMCZ and the Contractual Partner. The HWB shall not be provided physically in monetary terms, but shall be deposited in the customer account of the Contractual Partner with TMCZ, from which the Contractual Partner shall be able to draw on the HWB in accordance with these Conditions of the HWB from the Agreement.

3. The final price of a device shall be equal to the difference between the basic price from the TMCZ offer and volume of funds in CZK claimed, whereas the final price must amount to at least CZK 1 + VAT. The value of the discount provided in this manner shall always be

deducted from the HWB exclusive of VAT. Discounts provided in this manner shall be cumulative and their maximum sum total, i.e. the total discount provided exclusive of VAT must not exceed the agreed level of the HWB provided.

4. The Contractual Partner or Authorised Person (hereinafter referred to only as the "The Contractual Partner") shall not be entitled to payment of the HW Budget in cash and shall not be entitled to demand any other consideration.

5. The HWB can only be gained when a definite period of duration of the Agreement is arranged and during this period, the Contractual Partner shall be obliged to draw on this budget in full unless determined otherwise in the Agreement. After expiry of this definite period, entitlement to the remaining HWB not used shall be forfeit and it shall not be possible to pay this out in monetary terms.

6. In the event of termination of the Agreement before expiry of the agreed definite period due to reasons lying exclusively on the side of the Contractual Partner (e.g. non-payment), the Contractual Partner shall reimburse the whole exhausted HWB. The unused part of the HW Budget shall be forfeit in the event of early termination of the Agreement. In the event of termination of the Agreement where the Contractual Partner is a natural person undertaking a business or it the case of other statutory reason, regulated by a special legal regulation, the Contractual Partner shall reimburse proportionate amount of HWB according to the calculation given in the Agreement.

7. If the Contractual Partner becomes entitled to a refund or replacement of equipment purchased under HWB during the term of the Framework Agreement due to a complaint, the full initially used amount/discount shall be refunded to HW Budget in the event of request for the refund of the purchase price.

8. If the Contractual Partner becomes entitled to a refund or replacement of equipment purchased under HWB after the agreed term of a Framework Agreement due to a complaint, the Contractual Partner may only request replacement of the goods at the current market value of the equipment subject to complaint, and may only do so at a physical TMCZ shop.