Customer Portal Webcare

**Request for registered access**

**Company name: …………………………………………………………………….**

**Company ID: …………………………………………………………………….**

**Registered Address**: **…………………………………………………………………….**

 (Street/City/Postal code)

**Contact Person: …………………………………………………………………….**

**User Role:** Full access Service administrator

 (no billing information)

**Phone: …………………………………………………………………….**

**E-mail: …………………………………………………………………….**

The User is entitled to access detailed information concerning the traffic and invoicing (invoices for telecommunication services provided, detailed listings of calls made, and information about the volume of data transmitted) and all other information which the Provider now makes or will in the future make available via the online interface at the address webcare.gts.cz (hereinafter "Customer Portal"). The User is further entitled to modify via Customer Portal any parameters of the services for which such modification is now or will in the future be enabled by the Provider. The Provider determines the format of the accessible data and of all information exchanged between the User and the Provider via the Customer Portal interface. For purposes of data exchanges between the User and the Provider via the Customer Portal interface, the User will be identified by a string of characters (hereinafter the "Password"), which will be sent by regular registered mail with special personal delivery to an authorised person appointed by the User. One access account to Customer Portal will be provided to the User for each regular invoice.

The User may apply for a change of the Password or cancel the Customer Portal access. Such applications for a Password change or for access cancellation shall be sent by the User's authorised representative, either directly by e-mail within the Customer Portal environment, or in writing to the Provider's Customer Support Department address. The Provider shall implement the Password change or cancel the Customer Portal access by the end of the working day immediately following the date on which the application is served on the Provider.

The User accepts that the Provider's authorised persons will have access to the data within this application; each such authorised person is contractually bound by the T-Mobile. Company's confidentiality clause, by which s/he shall keep secret any and all facts s/he learns about within performance of her/his capacity.

The Password will be consign to the Contact Person listed above within 14 days since delivery of the Application to the Customer Support Department of T-Mobile.

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Date Name, seal and signature of the Company Executive or of the person who signed the Contract